Terms and Conditions

Malayan Banking Berhad (3813-K) ("Maybank") is the issuer of the American Express Card and provider of financial services to holders of the American Express Card ("Cardmember"). American Express Card Account ("Card Account") means the Card account of the Cardmember.

The following Terms and Conditions cover Cardmember's enrolment and participation in Express AutoPay, American Express' Automatic Bill Settlement ("Services") with participating municipalities, Telecommunication Service Providers, Tenaga Nasional Berhad and Telekom Malaysia Berhad and Astro ("Service Provider").

- The Principal and Supplementary Cardmember shall complete and return the Enrolment Form to Maybank.
- Maybank upon receipt of the Enrolment Form will procure confirmation from the respective Service Providers.
- Subject to confirmation from the said Service Provider, Maybank will within 30 days of receipt of
 the completed Enrolment Form and accompanying information, inform the Cardmember of its
 decision to provide the Service. The notification will indicate the date from which the Service will
 take effect ("Effective Date").
- 4. The following charges are excluded from the Service and shall be settled by the Cardmember by other means of payment:
 - One time charges (i.e. deposits, connection charges, etc.)
 - · Any amount outstanding prior to the Effective Date
- 5. The Cardmember hereby authorizes Maybank:
 - To obtain details of the monthly or biannual bills, enlisted owners, forwarded by the respective Service Providers, and
 - To automatically charge these bills to the Cardmember's American Express Card Account, until
 the Cardmember withdraws from the Service upon notice in accordance with these Terms and
 Conditions
- 6. Maybank reserves the right at any time to approve or reject the Service for any Service Provider bills forwarded. Cardmember shall assume bill is settled when there is no notification from Maybank. In the event of rejection, the Cardmember will be informed and is obliged to use other means of payment to the Service Provider.
- All enquiries or disputes pertaining to Cardmember's bills should be directed to the respective Service Providers and not Maybank.
- The Cardmember is obliged to inform Maybank in writing upon changes in enlisted owner, changes in account numbers, disconnection of lines or upon the wish to withdraw from the Service, otherwise the Cardmember will remain liable for any payments made by Maybank pursuant hereto.
- 9. Either the Cardmember or Maybank may terminate the Service by giving one month's notice in writing. Please note that the Service Provider may continue to present charges to Maybank until you notify the Service Provider to stop. You understand and accept that Maybank may continue to process any such charges received from the Service Provider and that Maybank will bill you accordingly.
- 10. Cardmember must withdraw by the first of the month to ensure that the following month's bills are not charged to their American Express Card Account. For municipality assessment bills, Cardmember must withdraw by December 1 and June 1, to ensure that their 1st and 2nd biannual assessment bills (respectively) are not charged to their American Express Card Account.
- 11. You understand and accept that Maybank may provide the Service Provider with your current card account status, American Express Card number and/or expiration date to permit the Service Provider to continue billing your Charges on a recurring basis to your account ("AutoPay Charges"). Maybank may also take such steps if your account number changes or if we issue a renewal or replacement Card to you.
- 12. Your enrolment in this Service will be terminated automatically upon cancellation or termination of your American Express Card Account. Maybank reserves the right to change these conditions by giving one month's notice to the Cardmember.
- Tenaga Nasional Berhad (TNB) will only allow monthly bills to be paid via Express AutoPay if the bills are below RM3,000 based on a 12-month average.
- 14. The Cardmember must enclose a copy of their TNB bill for account verification purposes.
- 15. This Service is only applicable to Malaysian Ringgit Cardmembers. All other Terms and Conditions of Cardmembership are applicable upon enrolment into this Service.

Applicable for all American Express® Cards issued by Maybank and Maybank Islamic.





American Express® Express AutoPay Enrolment Form

How to enrol

Tenaga Account No.
 Tenaga Account No.

To enrol for Express AutoPay, complete the relevant form and fax to 03-7953 8600 or mail to Maybankard Centre, 7th Floor, Menara Maybank, 100 Jalan Tun Perak, 50050 Kuala Lumpur. Maybank will handle the rest it is as easy as that.

Express AutoPay Enrolment Form

Name as per NRIC (as on the American Express Card) American Express Card Account Number 3 | 7 Expiry Date (mm/yyyy) New NRIC No. Old NRIC No./Passport No Tel No. Office Home HP No. Occupation Billing Address Postcode Municipality Assessment Service Details of Properties to be enrolled Dewan Bandaraya Kuching Utara Majlis Perbandaran Johor Bahru Tengah Dewan Bandaraya Kuala Lumpur (DBKL) Majlis Perbandaran Kajang Majlis Bandaraya Ipoh Majlis Perbandaran Klang Majlis Bandaraya Johor Bahru Majlis Perbandaran Nilai Majlis Bandaraya Petaling Jaya Majlis Perbandaran Pulau Pinang Majlis Bandaraya Shah Alam Majlis Perbandaran Seremban Majlis Bandaraya Kuantan Majlis Perbandaran Subang Jaya Majlis Daerah Hulu Selangor Majlis Perbandaran Temerloh Name of Property owner Assessment Account 2. Assessment Account 3. Assessment To be successfully enrolled for the 1st and 2nd half of the year's intake, Maybank must receive the Cardmember's Enrolment Form on or before December 10 and June 10 of the year respectively. For Enrolment Forms received after the deadline, Cardmember's bills will be processed for the next intake accordingly. Tenaga Nasional Details of Tenaga Nasional Berhad

Astro Subscription Fee

Details of Astro subscript	ion										
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Please enrol me in the American Express Carerms and Condition In the event the Servi Berhad* in this form my enrolment and tr	rd Accour is stated c ce Provide is currentl	nt or the overleaf. er that I h ly enrolle	renewal ave selected and with a	or reported expression	olacer xcept er Banl	nent (Teleko <td>Card(s om Ma</td> <td>) issue alaysia</td> <td>ed. I he a* and</td> <td>ereby a Tenag</td> <td>accept t a Nasior</td>	Card(s om Ma) issue alaysia	ed. I he a* and	ereby a Tenag	accept t a Nasior
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