Frequently Asked Question (FAQs)

Maybank Online Application Campaign for Balance Transfer/EzyCash/EzyPay Plus

Q1 What is the Maybank Online Application Campaign for Balance Transfer/Ezycash/EzyPay Plus?

Maybank Online Application for Balance Transfer/EzyCash/EzyPay Plus Campaign 2017 is a campaign combining 3 products via Online as per below:

- Balance Transfer via Maybank2u (ALL Plan except Balance Transfer 0% p.a for 12 months)
- 2. EzyCash via Maybank2u
- 3. EzyPay Plus via Maybank2u

Q2 What are the interest/management charges?

Maybank Product	Interest Rate/Management Charges				
Balance	6 months	9 months	24 months	36 months	
Transfer	6.00% p.a	9.00% p.a	4.50% p.a	4.95% p.a	
EzyCash	0% interest rate/management charges				
	One Time Cash Advance Fee: 3.88% on approved amount				
EzyPay Plus	6 months	12 months	18 months	24 months	
	6.96% p.a	7.92% p.a	9% p.a		

Note: Balance Transfer 0% for 12months is not applicable for this campaign.

Q3 What is the promotion period for this campaign?

This campaign is valid from 1st April 2017 till 30th June 2017

Q4 What are the card types applicable for this campaign

All Maybank Conventional & Maybank Islamic principal credit cards (AMEX/MasterCard/Visa)

Q5 Who is eligible to join for this Maybank Online Application Campaign?

All new and existing Maybank Conventional & Maybank Islamic principal Cardmembers are eligible to apply.

Q6 How do I apply for Maybank Online Application

Maybank Product	Application		
Balance Transfer	1. Login Login to Maybank2u		
	2. Select Account & Banking		
	3. Select All Cards		
	4. Click "Apply Balance Transfer"		
	5. Follow with 4 easy steps		
EzyCash	 Login to Maybank2u 		
	2. Select Account & Banking		
	3. Select Transfer		
	4. Select EzyCash		
	5. Follow with 4 easy steps		
EzyPay Plus	1. Cardmember login to Maybank2u		
	2. Select Account & Banking		
	3. Select Cards		
	4. Select Apply EzyPay Plus		

Q7 What is the minimum and maximum amount for Maybank Products Umbrella Campaign

Maybank Product	Interest Rate/Management Charges			
Balance Transfer	6mths	9mths	24mths	36mths
	Min RM1000		Min RM2000	
	Max up to 90% of available credit balances			
EzyCash M2u	Min RM2000			
	Max up to 90% of available credit balances			
EzyPay Plus	6mths	12mths	18mths	24mths
	Min RM500	Min RM1000	Min RM3000	Min RM5000
	-In a single receipt-			

Q8 Are there any TreatsPoints granted under this promotion?

No. TreatsPoints will not be granted for Maybank Balance Transfer/ EzyCash or EzyPay Plus.

Q9 Is there any early settlement fee charged if I perform early settlement within the payment period

No early settlement fee will be charge.

All outstanding monthly instalments together with the interest/management charges shall become immediately due and payable.

Q10 Can Maybank group staff apply?

Yes, provided they are Maybank/Maybank Islamic cardmembers

Q11 How can I earn entries for this campaign?

Maybank Product	Applicable only for application via M2u	
Balance Transfer	RM1000 transaction : 1 entry	
	(Login to M2u and apply)	
	Not applicable for BT 0% 12mths	
EzyCash	RM1000 transaction: 1 entry	
	(Login to M2u and apply)	
EzyPayPlus	1 conversion : 1 entry	
	(Login to M2u and apply)	

Product	Eligible Amount	No of Entry Entitlement Online Application
Balance Transfer	Every RM1000 transfer	1 entry
EzyCash	Every RM1000 transaction	1 entry
EzyPayPlus	Every 1 conversion	1 entry