

## Frequently Asked Question (FAQs)

## Maybank Balance Transfer 0% p.a for 12 months

Q1	What is the Balance Transfer 0% p.a for 12 months?
	Maybank Credit Card Cardmember may apply to transfer outstanding balances from credit card accounts(s) with other bank held in their name (except for Credit Card issued by Maybank and/or Maybank Islamic) to any Maybank Credit Card account subject to the Terms and Conditions herein. For this offer no fees chargeable for the repayment period of 12 months.
Q2	What is the interest/management fee?
	The interest/management fee is at 0% p.a with no up-front fee of 3%. <i>(Without this offer, cardmember will be charged 3% of up-front fee from the approved amount)</i>
Q3	What is the promotion period for this campaign?
	<b>This campaign is valid from 01 March 2017 till 31 August 2017* OR until the allocated fund* has fully depleted (whichever is earlier)</b>  Note: <i>*The allocated fund for the 3% waiver is only up to RM7.2M (RM240M total Balance Transfer amount) during campaign period. The campaign will be automatically stop upon fund has fully depleted (Subject to General Terms and Condition Clause No.9: Maybank will notify by posting on the Website <a href="http://www.maybank2u.com">www.maybank2u.com</a> or by any other mode that Maybank shall deem fit)</i>
Q4	What are the card product types applicable for this campaign
	All Maybank Conventional & Maybank Islamic principal credit cards including staff card
Q5	Who is eligible to apply for this Balance Transfer 0% p.a for 12 months
	All new and existing Maybank Conventional & Maybank Islamic principal Cardmembers are eligible to apply including staff.
Q6	How do I apply for this Balance Transfer 0% p.a for 12 months
	Option 1 : Online Application <ul style="list-style-type: none"> <li>✓ Login to <a href="http://www.maybank2u.com">www.maybank2u.com</a></li> <li>✓ Select Account &amp; Banking</li> <li>✓ Select All Cards</li> <li>✓ Select “Apply Balance Transfer”</li> <li>✓ Follow a simple steps to apply</li> </ul> <p>Option 2 : Call 1300 88 6688</p> <p>Option 3 : Complete the Balance Transfer application form</p> <p>Email to : <a href="mailto:mbbcardservices@maybank.com">mbbcardservices@maybank.com</a></p> <p>OR Mail to :  Maybank Card Centre, 7<sup>th</sup> Floor, Menara Maybank, 100 Jalan Tun Perak, 50050 Kuala Lumpur</p> <p>OR Drop off :  Your application at your nearest Maybank/Maybank Islamic branch nationwide</p>

<b>Q7</b>	<b>Is there a new application form specifically for this campaign?</b>
	<p>Yes. However Cardmembers may also apply using existing Balance Transfer form. Any application approved within campaign period will entitle for the 3% up-front fee waiver.</p> <p>There is one form combined for both conventional and Islamic application. Cardmember may get the form from <a href="http://www.maybank.com.my">www.maybank.com.my</a></p>
<b>Q8</b>	<b>What is the minimum and maximum amount for Maybank Balance Transfer 0% p.a for 12 months per application?</b>
	The minimum amount of Balance Transfer 0% p.a for 12 months is RM1000 and the maximum is RM50,000 per transaction.
<b>Q9</b>	<b>Are there any TreatsPoints granted under this promotion?</b>
	No. TreatsPoints will not be granted for Maybank Balance Transfer Plan.
<b>Q10</b>	<b>Is there any early settlement fee charged if I perform early settlement within the payment period</b>
	No early settlement fee will be charge. All outstanding monthly instalments together with the interest/management fee shall become immediately due and payable.
<b>Q11</b>	<b>Can Maybank group staff apply?</b>
	Yes, provided they are Maybank/Maybank Islamic cardmembers
<b>Q12</b>	<b>Can I apply for multiple Balance Transfer?</b>
	Yes, provided there is available credit limit.