

Maybank Regional Golf Tournament 2015 Frequently Asked Questions

Overview

1. What is Maybank Regional Golf Tournament 2015 all about?

The Maybank Regional Golf Tournament 2015 consists of two (2) stages which are:

- a. The Qualifying Spend Campaign which commences on 1 May 2015 until 31 July 2015, both dates inclusive, and
- b. The Golf Tournament which starts on 13 August 2015 until 10 September 2015.

Eligibility

2. Who is eligible?

The Spend Campaign and Tournament are open to all new and existing Principal and Supplementary Premier Cardmembers of Maybank, which consist of:

- a) American Express[®] Platinum Credit and Charge card;
- b) Maybank Reserve American Express[®];
- c) Visa Infinite;
- d) MasterCard World; and
- e) Visa Signature

issued by Maybank Malaysia, Singapore and BII Maybank Indonesia.

3. What is the Golf Tournament all about?

Tournament is consists of 3 qualifying rounds and 1 grand finale to be held in Selangor, Malaysia:

League	Venue	Date	Tee Off
Qualifying Rounds	Kota Permai Golf & Country Club, Selangor, Malaysia	13 August 2015	1.00pm
	Glenmarie Golf & Country Club, Selangor, Malaysia	20 August 2015	1.00pm
	Tropicana Golf & Country Resort, Selangor, Malaysia	27 August 2015	1.00pm
Grand Finale	Kuala Lumpur Golf & Country Club, Malaysia	10 September 2015	1.00pm

4. Can Maybank staff participate in the Spend Campaign and Tournament?

Yes. Maybank staff is allowed to participate in the spend campaign and tournament as long as they meet the eligibility criteria.

5. How do I qualify to participate in the Tournament?

Eligible Cardmember is required to accumulate a minimum spend within the Spend Campaign Period to be qualified to participate in the Tournament:

Country	Minimum Spend	Campaign Period
Malaysia	RM30,000	1 May 2015 to 31 July 2015
Singapore	S\$15,000	
Indonesia	IDR60 Million	

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6. Is my spending on different premier cards contribute to the total required minimum spending?

Yes. For cardmember with multiple Maybank Premier Cards, total spend will be accumulated.

7. Is my spending in the month of May and June contributed to the total required minimum spending, if I register my participation only in the month of July?

Yes. Minimum spending is accumulated from 1 May 2015 until 31 July 2015, both dates inclusive.

Registration

8. How do I register to participate in the tournament?

Cardmember is required to complete the Entry Form on his/her preferred Qualifying Rounds to register his/her participation.

9. Where can I get the Entry Form?

Cardmember can download the Entry Form from www.maybank.com/regionaltreats or contact Maybank Premier Card Services at:

Malaysia: 1800 22 1111 **Singapore:** +65 6533 8808 **BI Indonesia:** +62 21500 611

10. How do I submit the Entry Form?

The duly completed Entry Form is to be emailed to mbbgolf@maybank.com.my or faxed to +603 2070 6868 no later than 31 July 2015.

11. How would I know if I am successfully registered my participation?

An confirmation email will be sent to cardmember on his/her preferred qualifying rounds registration upon receipt of the Entry Form, and who has fulfilled the minimum spend criteria shall receive a notification via email confirming his/her participation in the Tournament.

12. Can I indicate my preferred qualifying rounds?

Yes. Cardmember can indicate his/her preferred qualifying rounds on the Entry Form, however it is on first come first serve basis, subject to availability.

13. How many slots are allocated for each Qualifying Round?

Allocation of registered entries will be based on first come first serve basis maximum of 120 slots per qualifying round.

14. Can I participate in more than one qualifying round?

Yes. Cardmember is allowed to participate in more than one qualifying round, subject to availability and additional entry fee is chargeable.

15. How do I qualify for the Grand Finale?

Grand Finale is not open for registration. Top 25 winners comprising from each of the qualifying rounds will qualify for the Grand Finale.

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16. Is there any registration fee incurred?

Yes. All confirmed participants are to pay an entry fee of RM265 per qualifying round, which is inclusive of 6% GST, green fees, caddy, buggy, golf insurance, meals (lunch and dinner), and goodie bag.

17. When can I pay the Entry Fee?

Entry fee is payable upon confirmation of participation.

18. How to pay the Entry Fee?

The cardmember's signature on the entry form serves as a direct debit authorization to Maybank to charge the entry fee to his/her premier credit card upon confirmation of participation.

19. Can I pay the Entry Fee by cheque, cash or others credit card?

No. Payment must be made with Maybank Premier Credit Card only.

20. Is transportation and accommodation will be arranged by the tournament organizer?

Cardmembers are required to arrange their own transportation and accommodation. For travel packages enquiries, cardmembers may contact +603 2141 5011 or email to info@libertygolf.com.my

21. May I cancel my registration if I am unable to participate?

Cardmember may cancel his/her registration by notifying Maybank via email however the charged entry fee will not be refunded.

22. May I transfer my entry to another name?

Any request for transfer of entry to another name must be made at least 14 working days prior to the registered Tournament date, subject to availability and the individual transferred to, must be a Cardmember.

23. May I change my registered qualifying round to another date?

Any request for change of entry into the Qualifying Round must be made at least 14 working days prior to the Tournament date, subject to availability.

24. What is the mode of play in this tournament?

The Mode of Play shall be on Stableford (System 36).

25. What if I couldn't take part in the Grand Finale?

If an eligible Grand Finale player is unable to take part in the Grand Finale, he/she must inform the Tournament Committee of this within 7 days after the respective Qualifying Rounds. The next best-scoring Player in the Qualifying Round then takes his or her place.