



Maybank

Increase Credit Limit via New Maybank UIUX

A step-by-step guide for Cardmembers to apply for
Permanent and Temporary Increase in Credit Limit

Overview

Step by step guide to apply for:

- Permanent Increase in Credit Limit (slide 3-15)
- Temporary Increase in Credit Limit (slide 16 onwards)

Login to Maybank2u

Maybank2u

PERSONAL BUSINESS REGISTER NOW

Human Banking

Enter your Maybank2u username to login. Click 'Login'.

My Username LOGIN

[FORGOT LOGIN DETAILS >](#)

[Back to the classic Maybank2u ↩](#)

Open Account

Maybank Cards

Get a Loan

Grow Wealth

Insure Me

Trade Online

Dashboard

You will see your Maybank2u Dashboard (as per screen below)

The screenshot displays the Maybank2u dashboard interface. At the top left, the Maybank2u logo is visible. The top navigation bar includes 'MY ACCOUNTS', 'PAY & TRANSFER', and 'APPLY' (highlighted with a red circle and a yellow callout bubble that says 'Click 'Apply''). Other navigation options include 'INBOX', 'SETTINGS', and 'LOGOUT'. A notification banner at the top right reads 'Important Notice: Maybank Cards System Maintenance' with a 'NEXT' button. The main content area is divided into three sections: 'ACCOUNTS' (RM 1,061,162.89), 'CARDS' (RM--), and 'WEALTH' (RM--). Below these are four account cards showing details like account type, number, and balance. A 'TRY NOW' button is also present in the right sidebar.

ACCOUNTS	CARDS	WEALTH
RM 1,061,162.89	RM--	RM--

Account Type	Account Number	Balance
Current Account	014011004214	RM 452,878.96
Current Account	014011789710	RM 6,181.84
Personal Current Account	511159000182	RM 487,210.00
Personal Current Account	514012075325	RM 0.00

Select 'Cards'

The screenshot shows the Maybank2u website interface. At the top left is the logo 'Maybank2u'. The top navigation bar includes 'MY ACCOUNTS', 'PAY & TRANSFER', and 'APPLY'. On the right side, there are links for 'INBOX', 'SETTINGS', and 'LOGOUT' with a lock icon. The main banner features a smiling woman and the text 'Live more with Maybank Account Today'. A yellow callout bubble with the text 'Select 'Cards'' points to the 'CARDS' menu item in the navigation bar. Below the navigation bar are sections for 'ACCOUNTS', 'INVESTMENT', 'INSURANCE', and 'SERVICES'. The 'CARDS' menu item is highlighted with a red circle. Below this are three image thumbnails of the same woman. On the right side, there is a 'Try Me!' section with a 'TRY NOW' button and a 'YOUR FREQUENT TRANSACTIONS' section. A 'NEXT' button is also visible in the right sidebar.

Maybank2u

MY ACCOUNTS PAY & TRANSFER APPLY

INBOX SETTINGS LOGOUT

Live more with Maybank Account Today

Select 'Cards'

ACCOUNTS **CARDS** INVESTMENT INSURANCE SERVICES

gettyimages
Christian Petersen-Cl

Try Me!

Tired of looking at the same old Security Images?
Upload your own photo today!

TRY NOW

YOUR FREQUENT TRANSACTIONS

AIA General Berhad - GI Policies

Select 'Increase Credit Limit'

The image displays a grid of five promotional cards for Maybank services. Each card features a header image, a title, a brief description, a 'MORE BENEFITS' link, and a primary action button.

- Balance Transfer Facilities:** Transfer your other credit card balances over and save on charges. Button: APPLY NOW.
- Ezy Pay Plus:** Convert your purchases into affordable monthly instalments. Button: GET EZYPAY PLUS.
- Ezy Cash:** Enjoy instant cash at 0% interest with just one phone call. Button: GET EZY CASH.
- Add Supplementary Card:** You can apply for supplementary cards at your convenience. Button: APPLY NOW.
- Increase Credit Limit:** Increase Credit Limit at your convenience. Button: INCREASE NOW. This card is highlighted with a red dashed circle and a yellow callout bubble that says "Click on 'Increase Now'".

Scenario: ICL Primary Card Only

1.1 Primary has supplementary card

Maybank2u

https://172.31.11.35/cgi-bin/bvUIUX1/m2u/common/apply/cards

Not secure | https://172.31.11.35/cgi-bin/bvUIUX1/m2u/common/apply/cards

ACCOUNTS CARDS INVESTMENT INSURANCE SERVICES

Application For Increase Credit Limit

Card Details

Please select your desired card(s).

Conventional Islamic

Your Primary Card(s)

- Maybank Visa Goldxxxx-xxxx-xxxx-4108
- Maybank Master Goldxxxx-xxxx-xxxx-3476
- Maybank Master Card xxxx-xxxx-xxxx-1244
- MBB AMEX Classicxxxx-xxxxxx-06334
- MBB AMEX Goldxxxx-xxxxxx-22286

Principal Card

TRY NOW

YOUR FREQUENT TRANSACTIONS

96% 10:45 AM 2/7/2018

1. Select either Conventional or Islamic.
2. If Customer has only Conventional, CM cannot select Islamic option because Islamic will be disabled.

Scenario: ICL Primary Card Only

1.1 Primary has supplementary card

The screenshot displays the Maybank2u web application interface. The browser address bar shows the URL <https://172.31.11.35/cgi-bin/bvUIUX1/m2u/common/apply/cards>. The page title is "Card Details". Under the "Principal Card" section, the "Current Credit Limit(RM)" is displayed as RM25,000.00. The "New Request Credit Limit Amount(RM)" field contains the value "30000". Below this, there is a "Supplementary Credit Limit" section and an "Additional Details" section. At the bottom of the form, there is a radio button next to the text "I AGREE WITH THE TERMS AND CONDITIONS." and a green "NEXT" button. The Windows taskbar at the bottom shows the system tray with a 96% battery level and the date/time 10:45 AM 2/7/2018.

3. Enter the desired amount in Ringgit Malaysia (RM).
4. Minimum amount is RM2,000.00 from existing credit limit and maximum amount is RM150,000.00

Scenario: ICL Primary Card Only

1.1 Primary has supplementary card

Principal Card >

Supplementary Credit Limit v

NOTES: To increase the credit limit for your supplementary card(s), please select one or more of your principal cards

- Maybank Visa Goldxxxx-xxxx-xxxx-4108
- Maybank Master Goldxxxx-xxxx-xxxx-3476
- Maybank Master Card xxxx-xxxx-xxxx-1244
- MBB AMEX Classicxxxx-xxxxxx-06334
- MBB AMEX Goldxxxx-xxxxxx-22286

Additional Details >

I AGREE WITH THE TERMS AND CONDITIONS.

NEXT

- To increase only Principal Card, leave the 'Supplementary Credit Limit' blank (skip).

Scenario: ICL Primary Card Only

1.1 Primary has supplementary card

Additional Details

Please select which duration in increasing credit limit

Temporary Permanent

Start date: 02 July, 2018

End Date: 09 July, 2018

Purpose: Travelling Overseas / Purchase Air Tickets

Email: sadada@asdasd.com

I AGREE WITH THE [TERMS AND CONDITIONS.](#)

NEXT

6. Choose either 'Temporary' or 'Permanent' increase in credit limit. This example is for temporary increase.
7. Fill in the required fields.

Scenario: ICL Primary Card Only

1.1 Primary has supplementary card

Application for Increase Credit Limit

Desired Card(s)	Conventional
New Primary Combine Credit Limit	RM30,000.00
Principal Card1	Maybank Visa Goldxxxx-xxxx-xxxx-4108
Principal Card2	Maybank Master Goldxxxx-xxxx-xxxx-3476
Principal Card3	Maybank Master Card xxxx-xxxx-xxxx-1244
Principal Card4	MBB AMEX Classicxxxx-xxxxxx-06334
Principal Card5	MBB AMEX Goldxxxx-xxxxxx-22286
Duration	Temporary
Date	Start 02 Jul 2018 End 09 Jul 2018
Purpose	Travelling Overseas / Purchase Air Tickets
Email	sadada@asdasd.com

TAC has been sent. TAC has been sent to 012-3214XXXX (02 Jul 2018 10:52:48).. If you did not receive, click here

CONFIRM →

8. Verify all details, request and enter TAC and click 'Confirm'.

Scenario: ICL Primary Card Only

1.1 Primary has supplementary card

Browser: Maybank2u | URL: https://172.31.11.35/cgi-bin/bvUIUX1/m2u/common/apply/cards

Not secure | https://172.31.11.35/cgi-bin/bvUIUX1/m2u/common/apply/cards

Desired Card(s)	Conventional
New Primary Combine Credit Limit	RM30,000.00
Principal Card1	Maybank Visa Goldxxxx-xxxx-xxxx-4108
Principal Card2	Maybank Master Goldxxxx-xxxx-xxxx-3476
Principal Card3	Maybank Master Card xxxx-xxxx-xxxx-1244
Principal Card4	MBB AMEX Classicxxxx-xxxxxx-06334
Principal Card5	MBB AMEX Goldxxxx-xxxxxx-22286
Duration	Temporary
Date	Start 02 Jul 2018 End 09 Jul 2018
Purpose	Travelling Overseas / Purchase Air Tickets
Email	sadada@asdasd.com
Reference No	18070245351249

Applied on Monday, 02 July 2018 at 10:53:43

Your application has been successfully submitted!

DONE

Taskbar: 96% battery, 10:53 AM 2/7/2018

9. Verify application is successful, click Done.

Scenario: ICL Primary Card Only

1.2 Primary do not have supplementary card

Application For Increase Credit Limit

Card Details

Please select your desired card(s).

Conventional Islamic

Your Primary Card(s)

Maybank VISA Signaturexxxx-xxxx-xxxx-4226

Principal Card

Supplementary Credit Limit

Additional Details

1. Select Conventional or Islamic.
2. If Cardmember is having only Conventional Credit Card, the Islamic option will be disabled.

Scenario: ICL Primary Card Only

1.2 Primary do not have supplementary card

The screenshot shows a web browser window with the URL <https://172.31.11.35/cgi-bin/bvUIUX1/m2u/common/apply/cards>. The page title is 'Card Details' and it is categorized as a 'Principal Card'. The 'Current Credit Limit(RM)' is displayed as 'RM100,000.00'. The 'New Request Credit Limit Amount(RM)' is entered as '110000'. Below this, there is a section for 'Supplementary Credit Limit' and 'Additional Details', both with expandable arrows. At the bottom, there is a radio button for 'I AGREE WITH THE TERMS AND CONDITIONS.' and a green 'NEXT' button.

3. Enter the desired amount.
4. Minimum amount is RM2,000.00 from existing credit limit, maximum at RM150,000.

Scenario: ICL Primary Card Only

1.2 Primary do not have supplementary card

The screenshot shows a web browser window with the URL <https://172.31.11.35/cgi-bin/bvUIUX1/m2u/common/apply/cards>. The browser's address bar shows a "Not secure" warning. The page content includes a form with the following sections:

- Card Details** (with a right-pointing chevron)
- Principal Card** (with a right-pointing chevron)
- Supplementary Credit Limit** (with a down-pointing chevron)

Below these sections, there is a note: "NOTES: To increase the credit limit for your supplementary card(s), please select one or more of your principal cards". Underneath the note, there is a radio button and the text "Maybank VISA Signaturexxxx-xxxx-xxxx-4226".

Further down, there is another section labeled **Additional Details** (with a right-pointing chevron). Below this section, there is a radio button and the text "I AGREE WITH THE TERMS AND CONDITIONS.". At the bottom right of the form, there is a green button labeled "NEXT".

5. To increase only for Principal Card, leave the Supplementary Credit limit blank (skipped).

Scenario: ICL Primary Card Only

1.2 Primary do not have supplementary card

Additional Details

Please select which duration in increasing credit limit

Temporary Permanent

Monthly Income(RM)

Other Monthly Commitments(RM)

Email

I AGREE WITH THE [TERMS AND CONDITIONS.](#)

NEXT

6. Choose either Permanent or Temporary Increase in Credit Limit. This example is for Permanent.
7. Fill in required fields.

Scenario: ICL Primary Card Only

1.2 Primary do not have supplementary card

The screenshot displays a web browser window with the URL <https://172.31.11.35/cgi-bin/bvUIUX1/m2u/common/apply/cards>. The browser's address bar shows a 'Not secure' warning. The page content includes a form titled 'Application for Increase Credit Limit' with the following details:

Desired Card(s)	Conventional
New Primary Combine Credit Limit	RM110,000.00
Principal Card1	Maybank VISA Signaturexxxx-xxxx-xxxx-4226
Duration	Permanent
Monthly Income(RM)	RM15,000.00
Other Monthly Commitments(RM)	RM5,000.00
Email	asdasd@asdad.com

Below the form, a yellow banner displays the message: 'TAC has been sent. TAC has been sent to 012-627XXXX (02 Jul 2018 11:26:06).. If you did not receive, click here'. To the right of the message is a timer icon, a masked input field containing six dots, and a green 'CONFIRM' button with a right-pointing arrow.

The Windows taskbar at the bottom shows various application icons, including Internet Explorer, Google Chrome, and Microsoft Word. The system tray on the right indicates a battery level of 96% and the date/time as 11:26 AM on 2/7/2018.

8. Verify if all details, request, enter TAC and click 'Confirm'.

Scenario: ICL Primary Card Only

1.2 Primary do not have supplementary card

The screenshot shows a web browser window with the URL <https://172.31.11.35/cgi-bin/bvUIUX1/m2u/common/apply/cards>. The page displays a confirmation message for an "Application for Increase Credit Limit".

Application for Increase Credit Limit	
Desired Card(s)	Conventional
New Primary Combine Credit Limit	RM110,000.00
Principal Card 1	Maybank VISA Signaturexxxx-xxxx-xxxx-4226
Duration	Permanent
Monthly Income(RM)	RM15,000.00
Other Monthly Commitments(RM)	RM5,000.00
Email	asdasd@asdad.com
Reference No	18070288674613

Applied on Monday, 02 July 2018 at 11:27:16

Your application has been successfully submitted!

[UPLOAD YOUR DOCUMENTS](#)

9. Verify if application is successfully submitted.

10. For Permanent requests, Cardmembers need to provide supporting documents.