

Raya Paling Gempak (RPG)

Terms & Conditions

Raya Paling Gempak (RPG) (the “**Campaign**”) is organised by Malayan Banking Berhad (196001000142) (“**Maybank**”) and shall be subject to the Terms and Conditions herein. By participating in this Campaign, the Eligible Participants (as defined in Clause 1 below) hereby expressly agree to be bound by these Terms & Conditions and any decisions made by Maybank in respect of the Campaign shall be final and binding.

1.0 Eligibility and Platform

- a) This Campaign is open to all Maybank and non-Maybank customers residing in Malaysia (‘Eligible Participants’).
- b) This Campaign is only accessible through the new Maybank web (www.maybank2u.com.my) and the new Maybank2u MY app (6.7 version).

2.0 Campaign Mechanics and Conditions

- a) The Campaign commences on 10 May 2020 until 26 June 2020 (‘Campaign Period’),
- b) During the Campaign Period, the Maybank2u MY App will consists of:
 - (i) eDuit Raya
 - (ii) Raya Donation to MaybankHeart
 - (iii) Roda Gempak game

3.0 eDuit Raya

- a) To participate, the Eligible Participants must download and install the new Maybank2u MY app from the Google Play Store or the Apple App Store on their Android or iOS device(s) respectively.
- b) The Eligible Participants must firstly launch the new Maybank2u MY app, then select the eDuit Raya icon and proceed to send eDuit Raya to friends and family.

c) There are two ways of sending the eDuit Raya;

(i) 'Send with QRPay' through the 'Scan' and 'Receive' function ("RayaQR")

(ii) 'Send Money' by sending the eDuit Raya via MAE (3rd party transfer through Maybank's new e-wallet, which is accessible to everyone, including participants who do not have a Maybank account).

RayaQR - The Eligible Participants must launch their QRPay function (either via the Maybank2u MY App or MAE) and 'Scan' the recipients' QR code. For the recipient, he or she will have to launch their QRPay function and choose 'Receive' to produce their unique QR code to the person giving them the eDuit Raya. This can be done when both sender and recipient are physically present. The sender will stand a chance to spin the Roda Gempak when he or she successfully performs this transaction.

Send Money - The Eligible Participants will have to choose the eDuit Raya function in MAE and choose the recipient name through their contact list. The sender will stand a chance to spin the Roda Gempak once the money has been successfully transferred to the recipient's MAE account.

i) If the receiver is already registered with MAE, the eDuit Raya will immediately be credited into the receiver's account.

ii) If the receiver is not registered with MAE, the eDuit Raya will only be credited from the sender's account once the recipients' MAE account has been successfully activated. The sender will be informed that the recipient is not yet an MAE customer and he or she will be able to send a message to the recipient to encourage the opening of an MAE account to receive the eDuit Raya.

iii) The minimum age to receive the eDuit Raya via MAE is 12 years old. This follows the minimum age requirement to open an MAE account.

d) There is no limit to the number of times a sender can send eDuit Raya to the same recipient. However, only the first eDuit Raya transaction will receive a guaranteed chance to spin Roda Gempak. There is a maximum of five (5) chances to spin the Roda Gempak that can be earned from each unique user or receiver.

Example	Type of transaction	Campaign Duration	Transaction Date	Amount	No of chances earned
Customer 1	eDuit Sender - First time to Friend A	10 th May - 26 th June 2020	10 th May 2020	RM10.00	1
	eDuit Sender - Second time to Friend A		12 th May 2020	RM5.00	1
	eDuit Sender - Third time to Friend A		16 th May 2020	RM5.00	1
	eDuit Sender - Fourth time to Friend A		20 th May 2020	RM20.00	1
	eDuit Sender - Fifth time to Friend A		1 st June 2020	RM7.50	1
	eDuit Sender - Sixth time to Friend A		2 nd June 2020	RM5.00	0
	eDuit Sender - First time to Friend B		2 nd June 2020	RM5.00	1
Customer 2	eDuit Sender - First time to Friend A		22 nd June 2020	RM2.50	0
Customer 3	eDuit Receiver		10 th May 2020	RM5.00	0

4.0 Raya Donation

- a) The Raya donation page can be accessed via <http://www.maybank2u.com.my/>, Maybank2u MY App and/or MAE e-wallet. The Eligible Participants may donate their winnings and/or make additional donations. Each minimum donation of RM30 will earn the Eligible Participant one chance to spin the Roda Gempak.
- b) All donations made by the Sender / Maybank2u user will be immediately credited to a trustee account owned by Maybank Heart and the total amount will be distributed equally as per (d) and (e).
- c) The nationwide counter will reflect the real time donation amount throughout the Campaign Period.
- d) All donations from the Campaign will be equally distributed to the chosen recipient from MyStories and the Community Empowerment Pillar of Maybank Heart.

e) The Recipients of these donations are as per below:

- 1) Saujana Cares Foundation
- 2) Save Environment Save Ourselves (SESO)
- 3) Yayasan Orang Kurang Upaya Kelantan (YOKUK)
- 4) Community Transformation Initiative
- 5) The Fugee School
- 6) Hospis Malaysia
- 7) Sarawak Women for Women Society (SWWS)

f) The total donations and contributions through **Raya Paling Gempak** will be credited to the beneficiary's bank account within two (2) weeks after the Campaign ends.

g) For more information, may refer to_

<https://maybankheart.com/#/home?campaignId=5e981ddd1cdafb0ac4fe173b>

5.0 Roda Gempak Game (the “Contest”)

a) This Contest will commence on 10 May 2020 and will end on 26 June 2020 (both dates inclusive) or until all Prizes are exhausted, whichever is the earlier ('Contest Period').

b) This Contest is subject to its own Terms & Conditions which can be found on the new Maybank official website under the Promotion section (<https://www.maybank2u.com.my/>).

c) The Eligible Participants are required to perform the Eligible Transactions as stated in the table below with a minimum amount spent to earn opportunities to play the Spin the Wheel (“Game”) and win the prizes as set out in the table below. Maybank reserves the right to change or amend the Eligible Transactions and number of opportunities to play the Game with twenty-one (21) days' notice to the Eligible Participants.

No	Type of Eligible Transaction (from 10 May - 26 June 2020)	Minimum Amount of Eligible Transaction	Number of opportunities given to play the Game per Eligible Transaction
1	M2u Bill Payments	Min RM30	1
2	MAE Bill Payments	Min RM30	1
3	M2u Prepaid Reload	Min RM30	1
4	MAE Prepaid Reload	Min RM30	1
5	M2u Game Credit Reload	Min RM30	1
6	M2u JomPAY	Min RM50	2
7	MAE JomPAY	Min RM50	2
8	Secure2u first time registration	First time registration	1
9	M2u first time online registration	First time registration	1
10	Use QRPay in-store merchant	Min RM30	1
11	eDuit Raya via mobile number transfer	Min RM5	1
12	eDuit Raya QRPay Peer-to-Peer transfer with another Maybank2u MY App user <i>(*maximum number of 5 chances that can be earned from each unique user/receiver limit of maximum first 5 e-duit raya transactions will receive the opportunity to play Roda Gempak)</i>	Min RM5	1
13	M2u ASNB Transfer	Min RM30	1
14	M2u DuitNow (outgoing)	Min RM50	2
15	M2u Overseas Fund Transfer (FTT, WU)	Min RM300	1
16	M2u Tabung Haji	Min RM30	1
17	M2u FPX	Min RM50	2
18	Maybank2u Pay	Min RM30	1
19	Maybank2u DPE	Min RM30	1
20	M2u EzyCash	Min RM3,000	2
21	Donate to MaybankHeart	Min RM30	1

No	Type of Eligible Transaction (from 14 June - 26 June 2020)	Minimum Amount of Eligible Transaction	Number of opportunities given to play the Game per Eligible Transaction
1	Motor Insurance	Min RM30	1

6.0 General Terms & Conditions

- a) Maybank shall not be held responsible or liable in any manner whatsoever including but not limited to technical failures of any kind whatsoever, intervention, interruptions, and/or electronic or human error in the administration and/or processing of the transaction performed via QRPay, Maybank2u, provided the same is not caused by Maybank and/or prizes for the Contest.
- b) The selection of the Eligible Participants and winners will be made by Maybank in its sole discretion. All matters relating to the Contest, including the determination of Eligible Participants and winners, is final, binding and conclusive. No correspondence, protests or appeals will be entertained.
- c) Maybank reserves the right to amend, shorten, cancel, suspend, or terminate this Contest or any part thereof with twenty-one (21) days' notice. Such notice may be published by Maybank via the new Maybank website (www.maybank.com.my) and/or through any other mode of communication as determined by Maybank. It shall be the responsibility of the Eligible Customers to be informed of or otherwise seek out any such notice validly posted.
- d) For the avoidance of doubt, the amendment, shortening, cancellation, suspension, or termination of this Contest by Maybank shall not entitle the Eligible Participants or any other persons whatsoever to make any claim or compensation against Maybank for any losses or damages suffered or incurred as a direct or indirect result of such amendment, shortening, cancellation, suspension, or termination.
- e) Maybank shall not be liable for any losses, damages, or costs incurred or suffered by any of the Eligible Participants as a result of the Eligible Participants' participation in the Contest. Furthermore, Maybank shall not be liable for any default of its obligations under the Contest due to any force majeure event which includes but is not limited to an Act of God, war, riot, lockout, industrial action, fire, flood, drought, storm, or any other event beyond the reasonable control of Maybank.
- f) The Terms and Conditions shall be governed by the laws of Malaysia and all relevant parties shall hereby submit to the exclusive jurisdiction of the courts of Malaysia.
- g) Maybank is entitled, at its discretion, to, disqualify or reject any Eligible Participant who does not comply with the Terms and Conditions and/or are found or suspected to be tampering with the Contest and/or its process or the operations of the Contest. Tampering shall include but not limited to fraudulent activities involving any act of deceit and/or deception and/or cheating with regards to the Contest.

- h) Any variation (of any of the Terms and Conditions stated herein) shall be binding on the Eligible Participants (notification of the variation will be through any notice displayed at <http://www.maybank2u.com.my/>).
- i) By participating in the Contest, the Eligible Participants agree and consent to allow his/her personal data to be collected, processed and used by Maybank in accordance with the Maybank Privacy Notice, which may be viewed on www.maybank2u.com.my (“Maybank’s Privacy Notice”). The Eligible Participants are welcome to seek clarification from Maybank should they not fully understand any of the Terms and Conditions.
- j) In addition and without prejudice to the terms in the Maybank’s Privacy Notice, the Eligible Participants also agree and consent to his/her personal data or information being collected, processed and used by Maybank:
 - a. for the purposes of the Contest;
 - b. marketing and promotional activities conducted by Maybank, including but not limited to any form of advertising or publicity media and materials such as audio and/or visual recordings published through newspapers, television networks, radio stations or online and digital media and on the Internet. The marketing and promotional activities include without limitation to the use and/or publication of any details provided in and/or in connection to the entries, interviews material as well as responses and related photographs. In this regard, each Eligible Participant agrees to cooperate and participate, in all reasonable advertising and publicity activities of Maybank in relation to the Contest.

For further information, enquiries, feedback, and/or complaints related to the Contest, please contact Maybank’s Customer Care hotline at 1 300 88 6688 or +603 7844 3696. Alternatively, for feedback and/or complaints, the Eligible Participants may e-mail Maybank via the feedback form on the new Maybank website www.maybank2u.com.my