

Remittance - Maybank is here for you Campaign 2020 (“**Campaign**”) is organised by Malayan Banking Berhad (Co. No.196001000142) and Maybank Islamic Berhad (Co. No. 200701029411) (collectively referred to as “**Maybank**”) and is subject to these Terms and Conditions. By participating in this Campaign, Eligible Customers (as defined below) hereby expressly agree to be bound by these Terms & Conditions and the decisions made by Maybank.

1.0 Eligibility & Mechanics

- 1) Each customer (Eligible Customers) will enjoy a promotion of:
 - 100% service fee waiver (RM10) for each transaction when they remit with Foreign Telegraphic Transfer (FTT) or M2U Visa Direct via Maybank2u & Maybank2u Biz; and/or
 - 50% off their service fee when they use the promo code “MBBGET50” for each transaction when they remit with Western Union via Maybank2u.

- 2) Duration of the Campaign for is only valid as follows:

Product	Start Date	End Date	Service Fee Waived
Foreign Telegraphic Transfer (FTT)	18 Mar 2020	9 June 2020	100%
M2U Visa Direct	18 Mar 2020	9 June 2020	100%
Western Union	25 Mar 2020	30 June 2020	50%

- 3) This Campaign is valid with a minimum transaction of RM300 for transfers made with M2U Visa Direct. No minimum transaction amount is required for transfers made with Foreign Telegraphic Transfer or Western Union.
- 4) Customers may still be subjected to a fee by their beneficiary bank/agent. This will be deducted from the total payable to the beneficiary. Service fee for Western Union may vary depending recipient country.
- 5) This Campaign is only valid for FTT, M2U Visa Direct or Western Union transactions made to eligible countries as follows:
 - for FTT, the list of eligible countries are referred to at Appendix 1;
 - for M2U Visa Direct, this Campaign is valid for 200 countries (excluding Columbia, Cuba, Iran, Israel, USA, Sudan, Syria and Venezuela); and
 - for Western Union, this Campaign is valid to all Western Union locations except for Nigeria.
- 6) The standard terms and conditions available at the product pages on www.maybank2u.com.my will apply for the respective products:
 - Foreign Telegraphic Transfer;
 - M2U Visa Direct; and
 - Western Union.

2.0 General Terms & Conditions

- a) Maybank shall not be responsible or held liable in any manner whatsoever in respect of technical failures of any kind whatsoever, intervention, interruptions and/or electronic or human error in the administration and/or processing of the transaction performed via Maybank2u, Maybank2u Biz and/or M2U Mobile App or the determination of the customers’ eligibility for the Campaign.
- b) Maybank reserves the right to amend, shorten, cancel, suspend or terminate this Campaign or any part thereof with twenty one (21) days’ notice. Such notice may be published by

Maybank via Maybank2u website (www.maybank.com.my) and/or through any other mode of communication as determined by Maybank. It shall be the responsibility of Eligible Customers to be informed of or otherwise seek out any such notice validly posted.

- c) For the avoidance of doubt, the amendment, shortening, cancellation, suspension or termination of this Campaign by Maybank shall not entitle the Eligible Customers or any other persons whatsoever to any claim or compensation against Maybank for any losses or damages suffered or incurred as a direct or indirect result of the such amendment, shortening, cancellation, suspension or termination.
- d) Maybank shall not be liable for any losses, damages or costs incurred or suffered by any Eligible Customers as a result of participating in this Campaign. Furthermore, Maybank shall not be liable for any default of its obligations under the Campaign due to any force majeure event which includes but not limited to act of God, war, riot, lockout, industrial action, fire, flood, drought, storm, declarations, orders or acts of any governmental, other legally constituted authority or any event beyond the reasonable control of Maybank.
- e) The Terms and Conditions stated herein shall be governed by the Laws of Malaysia and subject to the exclusive jurisdiction of the Courts of Malaysia.
- f) Maybank is entitled to, at its discretion, disqualify/reject any Eligible Customers who do not comply with the Terms and Conditions stated herein and/or are found or suspected to be tampering with the Campaign and/or its process or the operations of this Campaign. Tampering shall include fraudulent activities involving any act of deceit and/or deception and/or cheating with regards to the Campaign.
- g) Any variation (of any of the terms and conditions stated herein) shall be binding on the Eligible Customers (through any notice displayed at the Maybank2u website.)
- h) By participating in this Campaign, Eligible Customers agree and consent to allow his/her personal data being collected, processed and used by Maybank in accordance with Maybank Privacy Notice, which may be viewed on www.maybank.com.my ("Maybank's Privacy Notice"). Eligible Customers are welcome to seek clarification from Maybank should any of the Terms and Conditions be not fully understood.
- i) In addition and without prejudice to the terms in the Maybank's Privacy Notice, Eligible Customers agree and consent to his/ her personal data or information being collected, processed and used by Maybank for:
 - i) the purposes of the Campaign; and
 - ii) marketing and promotional activities conducted by Maybank deems fit in any media, including but not limited to any form of advertising or publicity media and materials such as audio and/or visual recordings published through newspapers, television networks, radio stations or online and digital media and on the Internet. Marketing and promotion activities include without limitation the use and/or publication of any details provided in and/or in connection to the entries, interviews material as well responses and related photographs. In this regard, each Eligible Customers agrees to co-operate and participate in all reasonable advertising and publicity activities of Maybank in relation to the Campaign.
- j) For information, enquiries, feedback and/or complaints related to the Campaign, please contact Maybank's Customer Care hotline at 1 300 88 6688 or +603 7844 3696. Alternatively for feedback and/or complaints, the Eligible Customers may choose to e-mail Maybank via the feedback form at Maybank2u website (www.maybank.com.my).

Appendix 1

List of countries available for Foreign Telegraphic Transfer (FTT)

A

Australia Austria Afghanistan Albania Argentina

B

Bangladesh* Belgium Brunei Bahrain* Bhutan Bosnia Brazil* Bulgaria

C

Cambodia Canada China* Cyprus Czech Republic Chile Croatia Colombia

D

Denmark

E

Egypt Ecuador

F

Finland France Fiji

G

Germany Georgia Ghana Greece

H

Hong Kong* Hungary

I

India Indonesia* Ireland Italy Iraq

J

Japan Jordan

K

Korea Kazakhstan Kuwait Kyrgyzstan Kenya

L

Laos Latvia Lebanon Luxembourg

M

Macau Madagascar Maldives Mexico Monaco Mongolia Morocco Mozambique Mauritius

N

Nepal Netherlands New Zealand Norway Nigeria

O

Oman

P

Pakistan* Papua New Guinea Philippines Poland Paraguay Peru Portugal Puerto Rico R

Romania

S

Saudi Arabia Singapore* South Africa Spain Sri Lanka Switzerland Seychelles Island Sudan Serbia And Montenegro

Slovenia Solomon Islands Senegal

T

Taiwan Thailand Turkey Tunisia Tajikistan Turkmenistan

U

United Kingdom United Arab Emirates Uzbekistan United States Uruguay

V

Vietnam Venezuela

Y

Yemen