

Shopee 9.9 (“**Campaign**”) is organised by Malayan Banking Berhad (Co. No.196001000142), Maybank Islamic Berhad (Co. No. 200701029411) (Malayan Banking Berhad and Maybank Islamic Berhad are collectively referred to as “**Maybank**”) and Shopee Mobile Malaysia Sdn. Bhd. (Company No. 1134832W) (“**Shopee**”). This Campaign shall be subjected to these Terms and Conditions. By participating in this Campaign, Eligible Customers (as defined in Clause 1.0 below) hereby expressly agree to be bound by these Terms & Conditions. The decisions made by Maybank in respect of the Campaign shall be final, conclusive and binding.

## 1.0 Eligibility

- a) This Campaign is open to all individuals who have an active Maybank2u (“**M2U**”) registered account and all Shopee users with valid Shopee accounts. (All individual customers who have fulfilled the above criteria will hereinafter be referred to as (“**Eligible Customers**”).
- b) This Campaign is open to individuals who are eighteen (18) years of age and above with valid identification documents. For individuals below the age of eighteen (18) years (“**minor**”), they must obtain consent from their parents and/or legal guardian in order to participate in this Campaign. These Terms and Conditions will be equally applicable to their parents and/or legal guardian in substitution of the applicability of these Terms and Conditions on the minor.
- c) By participating in the campaign, the minor is deemed to have obtained the necessary consent.
- d) This Campaign is only valid for Shopee Malaysia. Any transaction made outside Shopee Malaysia will not contribute towards or be considered for this Campaign.

## 2.0 Campaign Mechanics, Duration & Reward

- a) This Campaign will commence on 23 August 2021, at 12:00:00 AM and ends on 9 September 2021, at 23:59:59 PM (both dates inclusive) or when the Promo is fully awarded, whichever is earlier (“**Campaign Period**”).
- b) This Campaign comprises of 3 stages, as follows:
  - **Link-up AND top-up:** 23 August 2021 - 7 September 2021
  - **Voucher Crediting:** 8 September 2021
  - **Voucher Redemption:** 9 September 2021

- c) Eligible Customers will enjoy a Promo Complimentary Shipping Voucher (capped at 8,976 i.e. 561 daily) OR RM10 Cash Voucher (capped at 5,392 i.e. 337 daily) (“**Promo Voucher**”) on the Shopee App (“**Campaign Platform**”).
- d) Each Eligible Customer will enjoy a Promo Voucher on Shopee:
- when they link-up their ShopeePay account with their respective Maybank accounts (Conventional/Islamic) i.e. Current, Savings and MAE e-wallet account via Maybank2u. AND
  - when they top-up their ShopeePay account using the linked Maybank2u account as payment option with a minimum amount of RM50 or RM100 within the Campaign Period (Top-up via FPX is not included)(“**Eligible Transaction**”),
  - when they checkout via the Shopee App or website subject to the availability mentioned in Item 3(b)
    - Minimum of RM50 with ShopeePay on 9 September to redeem the Complimentary Shipping Voucher;
    - Minimum of RM80 with ShopeePay on 9 September to redeem the RM10 voucher;

1.	<b>Promo</b>	Complimentary Shipping Voucher (capped at RM6) OR RM10 Cash Voucher.
2.	<b>Minimum Qualifying Criteria</b>	Eligible Customer who Link-up AND Top-up their ShopeePay account with Maybank accounts (conventional/Islamic) i.e. Current, Savings and MAE e-wallet account via Maybank2u, with a minimum top-up value of RM50 OR RM100. Top-up via FPX is not eligible.
3.	<b>Capping</b>	<p>Top-up a minimum value of RM50: get Complimentary Shipping Voucher (capped at RM6, redeem with minimum spend of RM50) Daily cap: 561, total cap: 8,976</p> <p>Top-up a minimum value of RM100: get a RM10 Cash Voucher, redeem with minimum spend of RM80 Daily cap: 337, total cap: 5,392</p> <p>Each Eligible Customers gets <b>one (1)</b> chance EACH (Complimentary Shipping and RM10 Cash Voucher), maximum <b>TWO (2)</b> winning chances in total throughout campaign period</p>

<b>4. Promo Validity</b>	Only available with checkout via ShopeePay on 9 September 2021.
<b>5. Payment Method</b>	Only available on ShopeePay via linked Maybank2u account.

### 3.0 Reward Validity and Shopee Terms and Condition

- a) Voucher(s) is valid for **one (1)** time use per Eligible Customer only.
- b) Voucher(s) will be credited to the Eligible Customer by 8 September 2021, to be used on 9 September 2021.
- c) Voucher(s) is not applicable on baby diapers, potties, formula, food & supplements, ticket & vouchers, top-ups, automotive merchandise and S-Mart's Milo.
- d) Shopee reserves the right to alter, cancel, terminate or suspend the promotion or any part thereof or any part of the application terms & conditions from time to time, with 3 days' prior notice. For enquiries or assistance, please contact Shopee Customer Service at +603-2777 9222.

#### Example Scenarios:

Scenario(s)	Promo Voucher	Voucher Redemption
Link-up and top-up a minimum value of RM50 to ShopeePay with Maybank2u on 23 August 2021 and checkout a value of RM50 on 9 September 2021.	Eligible for a Complimentary Shipping Voucher. The minimum top-up amount reached the qualifying amount and it was done during the Campaign Period.	Applicable for Promo Voucher.
Link-up and top-up a minimum value of RM100 to ShopeePay with Maybank2u on 23 August 2021 and checkout a value of RM90 on 9 September 2021.	Eligible for a RM10 Cash Voucher. The minimum top-up amount reached the qualifying amount and it was done during the Campaign Period.	Applicable for Promo Voucher.
Link-up and top-up a minimum value of RM90 to ShopeePay with Maybank2u on 24 August 2021.	Eligible for a Complimentary Shipping Voucher. The minimum top-up amount reached the qualifying amount and it was done during	Applicable for Promo Voucher.

	the Campaign Period.	
Link-up and top-up a minimum value of RM45 to ShopeePay with Maybank2u on 5 September 2021.	Not Eligible. Top-up did not reach the minimum qualifying amount.	Not applicable for Promo Voucher.
Link-up and top-up a minimum value of RM50 to ShopeePay with Maybank2u on 8 September 2021.	Not Eligible. Link-up and top-up are not done during the Campaign Period.	Not applicable for Promo Voucher.
I. Link-up ShopeePay with Maybank2u on 24 August 2021.  II. Top-up a minimum value of RM25 to ShopeePay with Maybank2u on 25 August 2021.	Not Eligible. Link-up and top-up are not done on the same day.	Not applicable for Promo Voucher.

## 5.0 General Terms and Conditions

1. Maybank shall not be responsible or held liable in respect of technical failures of any kind whatsoever, intervention, interruptions, and/or electronic or human errors in the administration and/or processing of the transaction performed via the MAE app, M2U app, Maybank2u Biz, Maybank2u, or Maybank2e provided the same is not caused by Maybank.
2. Maybank reserves the right to withdraw, cancel, suspend, extend or terminate this Campaign earlier in whole or in part and reserves the right to modify any of these Terms and Conditions contained herein, from time to time by giving at least minimum of three (3) days prior notice thereof, the notice of which shall be posted through Maybank2u website at [www.maybank2u.com.my](http://www.maybank2u.com.my) or through any other channel or channels determined by Maybank. It shall be the responsibility of the Eligible Customers to be informed of or otherwise seek out any such notice validly posted.

3. By participating in this Campaign, Eligible Customers agree to access to Maybank2u website at [www.maybank2u.com.my](http://www.maybank2u.com.my) on a regular basis to view the terms and conditions herein and seek clarification from Maybank should any of these Terms & Conditions be not fully understood.
4. By participating in this Campaign, the Eligible Customers agree to be bound by the Terms and Conditions herein and agree and consent to allow his/her personal data being collected, processed and used by Maybank in accordance with Maybank Privacy Notice, which may be viewed on [www.maybank2u.com.my](http://www.maybank2u.com.my) ("Maybank's Privacy Notice").  
In addition and without prejudice to the terms in the Maybank's Privacy Notice, Eligible Customers agree and consent to his/her personal data or information being collected, processed and used by Maybank for:
  - a) the purposes of the Campaign; and
  - b) marketing and promotional activities conducted by Maybank, including but not limited to any form of advertising or publicity media and materials such as audio and/or visual recordings published through newspapers, television networks, radio stations or online and digital media and on the Internet. Marketing and promotion activities include without limitation the use and/or publication of any details provided in and/or in connection to the entries, interviews material as well responses and related photographs. In this regard, Eligible Customers agree to co-operate and participate in all advertising and publicity activities of Maybank in relation to the Campaign.
5. Maybank and its officers, servants, employees, representatives and/or agents (including without limitation, any third party service providers engaged by Maybank for purposes of this Campaign) shall not be liable to Eligible Customers in this Campaign for any direct, indirect, special or consequential loss or damage (including but not limited to, loss of income, profits or goodwill) arising from or in connection with this Campaign unless caused by the any gross negligence or omission by Maybank.
6. Maybank shall not be responsible and / or liable for any losses suffered by Eligible Customers resulting directly or indirectly from the Eligible Customers' participation in this Campaign or otherwise. Furthermore, Maybank shall not be liable for any default of its obligation under this Campaign due to any force majeure event which include but not limited to act of God, war, riot, lockout, industrial action, fire, flood, drought, storm or any event beyond the reasonable control of Maybank.
7. Maybank may disqualify/reject any Eligible Customer who does not comply with these Terms and Conditions stated herein and/or are found or suspected to be tampering with the Campaign and/or its process or the operations of this

Campaign which includes fraudulent activities involving any act of deceit and/or deception and/or cheating with regards to the Campaign.

8. These Terms and Conditions shall be governed by the Laws of Malaysia and subject to the exclusive jurisdiction of the Courts of Malaysia.

For information, enquiries, feedback and/or complaints related to the Campaign, please contact Maybank's Customer Care hotline at 1 300 88 6688 or +603 7844 3696. Alternatively for feedback and/or complaints, Eligible Customers may choose to e-mail Maybank via the feedback form at Maybank2u website [www.maybank2u.com.my](http://www.maybank2u.com.my).