

Maybank Debit Mastercard® Merdeka 65 Campaign Terms & Conditions

The “Maybank Debit Mastercard® Merdeka 65” (“Campaign”) is organized by Malayan Banking Berhad (Registration. No. 196001000142) (“Maybank”). By participating in this Campaign, Eligible Cardmembers hereby expressly agree to be bound by these Terms & Conditions.

The Campaign commences on **16 June 2022 at 12:00 AM MYT** and will expire on **16 September 2022 at 11:59 PM MYT**, both dates inclusive, unless notified otherwise (“Campaign Period”).

1. ELIGIBILITY

1.1 This campaign is open to all Maybank Mastercard Debit Cardmembers (‘Debit Card’).

1.2 The following persons are NOT eligible to participate in the Campaign:

- 1.2.1 Cardmembers whose Maybank Cards account(s) status is delinquent, suspended, cancelled or in breach of any Terms and Conditions and/or Maybank Cards Agreement during the Campaign Period;
- 1.2.2 Cardmembers of Maybank Cards who are in default of any facility granted by Maybank at any time;
- 1.2.3 Cardmembers of Maybank Commercial/ Corporate Cards;

1.3 For avoidance of doubt, permanent and contractual employees of Maybank (other than from Cards Marketing Department of Maybank and Regional Cards Marketing Department of Maybank) and/or vendors, suppliers, advertising and promotion agencies for the Campaign are eligible to participate in the Campaign and are in the standing to win the Bonus Prize category.

2. Campaign Mechanics and Conditions

2.1 Qualifying Entries for Campaign:

Qualifying Entry
<ul style="list-style-type: none">• 1X entry for every RM100 cumulative spends• 5X entries for New Mastercard Debit issuance and activate debit card spending with cumulative spend of RM100 within a month• 5X entries for every RM100 cumulative online• 5X entries for every recurring service provider sign up

3. Prizes

3.1 A Summary of the Campaign’s mechanic and the prizes are as below:

Category	Prize	Number of Winners
Grand Prize	RM2,022	65
Bonus Prize	RM65	2,022

3.2 Each eligible Cardmember may only win once during the Campaign Period.

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4. Selection of the Winners

- 4.1 The Cashback Prize winner will be selected via randomizer.
- 4.2 All prizes are given on an “As Is” basis. Prizes are strictly not transferable or exchangeable, in part or in full. Maybank reserve the right to substitute the Prizes with that of similar value at any time upon giving 21 days prior notification to the customers.

5. Fulfilment of Prizes

- 5.1 At the time of awarding the Prizes, all Maybank Card account(s) of the Eligible Cardmember must not be delinquent, and/or invalid or cancelled. Otherwise, such Eligible Cardmember shall be disqualified from receiving the Prizes. At the time of awarding the Prizes, all Maybank Card account(s) of the Eligible Cardmember must not be delinquent, and/or invalid or cancelled. Otherwise, such Eligible Cardmember shall be disqualified from receiving the Prizes.
- 5.2 The cash back amount will be credited into eligible Cardmember’s account with Maybank within FOUR (4) to EIGHT (8) weeks after the end of each month and upon fulfillment of all terms and conditions listed.
- 5.3 Announcement of the winners (e.g. Name and masked Maybank Card Number) shall also be made on Maybank2u’s website at www.maybank2u.com.my and/or Maybank social media within eight (8) weeks from the end of the campaign.
- 5.4 Maybank shall determine the methods of the Prize giving, including but not limited to, a prize giving ceremony, or any other methods which Maybank may deem reasonable.
- 5.5 Maybank reserves the right at its discretion to allow or disallow transfer of prizes to another person/party even with any form of authorization from any of the prize winners.
- 5.6 If there is any dispute or non-receipt of the Grand Prize, Bonus Prize. Winners are required to contact Maybank Customer Service at 1300 88 6688 latest by 1 December 2022 to request for an inquiry. No request for any inquiry shall be entertained after 1 December 2022.

6. Additional Terms

6.1 By participating in the Campaign, Eligible Cardmembers/winners:

- 6.1.1 agree that all records of transactions captured by Maybank’s system within the Campaign Period based on the local date and time shall be accurate, conclusive and final;
- 6.1.2 agree that Maybank’s decision on all matters relating to the Campaign shall be final and binding on all Eligible Cardmembers/ winners. No further appeal or further correspondence will be entertained;
- 6.1.3 agree that any reversal of Qualified Spend shall be excluded from the Campaign.
- 6.1.4 consent for Maybank to disclose their particulars to third party service provider(s)/ authorized supplier(s) including vendors, suppliers, advertising and promotion agencies engaged by Maybank for contact purposes during and after the Campaign Period.

7. General Terms & Conditions

- 7.1 Maybank shall not be responsible or held liable in respect of technical failures of any kind whatsoever, intervention, interruptions, and/or electronic or human errors in the administration and/or processing of the transaction performed via the MAE app, M2U app, Maybank2u Biz, Maybank2u, or Maybank2e provided the same is not caused by Maybank.
- 7.2 Maybank reserves the right to withdraw, cancel, suspend, extend or terminate this Campaign earlier in whole or in part and reserves the right to modify any of the terms and conditions contained herein, from time to time by giving at least minimum of twenty one (21) days (“day” shall have the same meaning as calendar day), prior notice thereof, the notice of which shall be posted through the Maybank2u website at www.maybank2u.com.my or through any other channel determined by Maybank. It shall be the responsibility of the Eligible Customers to be informed of or otherwise seek out any such notice validly posted.

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- 7.3 By participating in this Campaign, Eligible Customers agree to access the Maybank2u website at www.maybank2u.com.my on a regular basis to view the terms and conditions herein and seek clarification from Maybank should any of the Terms & Conditions be not fully understood.
- 7.4 By participating in this Campaign, Eligible Customers agree to be bound by the Terms and Conditions herein and agree and consent to allow his/her personal data being collected, processed and used by Maybank in accordance with the Maybank Privacy Statement, which may be viewed on www.maybank2u.com.my (“Maybank’s Privacy Statement”) and the Personal Data Protection Act 2010 (PDPA) Form for Individual Customers.
- 7.5 In addition and without prejudice to the terms in the Maybank’s Privacy Statement and the Personal Data Protection Act 2010 (PDPA) Form for Individual Customers, Eligible Customers agree and consent to his/her personal data or information being collected, processed and used by Maybank for:
- 7.5.1 the purposes of the Campaign; and
 - 7.5.2 marketing and promotional activities conducted by Maybank, including but not limited to any form of advertising or publicity media and materials such as audio and/or visual recordings published through newspapers, television networks, radio stations or online and digital media and on the Internet. Marketing and promotion activities include without limitation the use and/or publication of any details provided in and/or in connection to the entries, interviews material as well responses and related photographs. In this regard, Eligible Customers agree to co-operate and participate in all advertising and publicity activities of Maybank in relation to the Campaign.
- 7.6 Maybank and its officers, servants, employees, representatives and/or agents (including without limitation, any third party service providers engaged by Maybank for the purposes of this Campaign) shall not be liable to Eligible Customers in this Campaign for any direct, indirect, special or consequential loss or damage (including but not limited to, loss of income, profits or goodwill) arising from or in connection with this Campaign unless caused by the any gross negligence or omission by Maybank.
- 7.7 Maybank shall not be liable for any default of its obligation under this Campaign due to any force majeure events which include but not limited to act of God, war, riot, lockout, industrial action, fire, flood, drought, storm, epidemic and pandemic or any events beyond the reasonable control of Maybank.
- 7.8 Maybank may disqualify/reject any Eligible Customer who does not comply with the terms and conditions stated herein and/or are found or suspected to be tampering with the Campaign and/or its process or the operations of this Campaign which includes fraudulent activities involving any act of deceit and/or deception and/or cheating with regards to the Campaign.
- 7.8.1 These Terms and Conditions shall be governed by the Laws of Malaysia and subject to the exclusive jurisdiction of the Courts of Malaysia.