

## Get rewarded with your Newly Approved Maybank / Maybank Islamic Principal Credit Card applied via M2U

### Terms and Conditions

Maybank / Maybank Islamic Online Acquisition Flash Sale 2022 Credit Card Campaign (“Campaign”) is organised by Malayan Banking Berhad (Company No. 196001000142) and Maybank Islamic Berhad (Company No. 200701029411) (both are collectively referred to as “**Maybank**”). By participating in this Campaign, Eligible Customers (as defined in Paragraph 2 below) expressly agree to be bound by these Terms and Conditions and the decisions made by Maybank.

### Campaign Period

Maybank / Maybank Islamic Online Acquisition Flash Sale 2022 Credit Card Campaign will commence from 23<sup>rd</sup> August 2022 until 29<sup>th</sup> August 2022 (“**Campaign Period**”).

### Eligibility

1. The Campaign is open to all new-to-bank individuals or existing Maybank customers who are residents of Malaysia and does not have any existing credit card issued by Maybank and, who has attained the age of 21 years at the time of making an application for any one or more of Maybank/Maybank Islamic credit cards (“**Maybank Credit Card**”) as a principal cardmember during the Campaign Period (“**Eligible Customer**”).
2. To be eligible for this Campaign, an Eligible Customer must apply for any one or more Maybank Credit Card via Maybank2u (“**M2U**”) at [www.maybank2u.com.my](http://www.maybank2u.com.my) (“**Website**”) by completing an electronic Maybank Credit Card application form and uploading all required supporting documents on the Website and the card need to be approved within the Campaign Period.
3. The following individuals are NOT eligible to participate in this Campaign:
  - a. Permanent and/or contract employees of Maybank (including its subsidiaries and related companies);
  - b. Any Applicant who had cancelled any of his/her Maybank credit card within six (6) months before the date of application and is applying for another Maybank Credit Card under the Campaign;
  - c. Present holders of any Maybank credit card(s) whether issued in Malaysia or otherwise; and/or
  - d. Any person who has committed or suspected of committing any misconduct, fraudulent or wrongful acts in relation to their account(s), any facility, and/or any services granted by Maybank.

## Promotion

### Maybank / Maybank Islamic Online Acquisition Flash Sale 2022 Credit Card Campaign: New to Bank Principal Card

- a. All approved applications made by the Eligible Customer via the Website within the Campaign Period with a minimum retail spend of RM300 within the qualifying period of 45 days from the Maybank Credit Card approval date ("**Qualifying Period**") will be entitled to a **One**-time entry for winner selection based on the **1<sup>st</sup> principal card** meeting the minimum spend criteria as illustrated in the table below:

Card Scheme	Spend Criteria	Campaign Period	Online Acquisition Flash Sale Reward ("Flash Sale Rewards")
Maybank / Maybank Islamic Visa Cards Maybank / Maybank Islamic Mastercard Maybank / Maybank Islamic American Express Cards	Minimum retail spends of RM300 within the first 45 days from card approval date	23 <sup>rd</sup> August 2022 -29 <sup>th</sup> August 2022	<b>1st Prize</b> MacBook Pro 13.3 M2 512 GB (Limited to 2 Winners) <b>2nd Prize</b> iPad Pro 12.9" Wifi 256 GB (Limited to 3 Winners) <b>3rd Prize</b> Apple Airpods Max (Limited to 10 Winners)

- b. A total of FIFTEEN (15) winners ("**Winners**") will be selected via Maybank randomizer system for the Flash Sale Rewards.
- c. The Eligible Customers may also be entitled to Maybank / Maybank Islamic Online Acquisition Campaign 2022 Campaign; subject to the terms and conditions of the Maybank / Maybank Islamic Online Campaign ([Campaign Promotion Page](#))
- d. The minimum spend requirement of RM300 must be made cannot be combined with the other cards applied at the same time.

### Scenario:

*Example Scenario on the Maybank / Maybank Islamic Online Acquisition Flash Sale 2022 Credit Card Campaign Promotion: -*

*Eligible Customer applied for all three types of cards (Visa, MasterCard,*

and American Express) in one application on the Website.

All three cards were approved on 25<sup>th</sup> August 2022 and the following card spend was made within the Qualifying Period of 45 days (25<sup>th</sup> August 2022 till 9<sup>th</sup> October 2022):

<b>Card Scheme</b>	<b>Card Spend within Qualifying Period</b>	<b>Date the Card Type achieved the Minimum Card Spend of RM300</b>
Maybank / Maybank Islamic Visa Cards	RM250	29 <sup>th</sup> October 2022
Maybank / Maybank Islamic American Express Cards	RM150	15 <sup>th</sup> October 2022
Maybank / Maybank Islamic MasterCard	RM830	1 <sup>th</sup> September 2022

From the above Card spend, MasterCard is the Card Type that meets the minimum required retail spend of RM300 on 1 September 2022. The Eligible Customer meets the minimum requirement retail spend of RM300 within the qualifying period of 45 days.

The Eligible Customer is selected as one (1) of the Winner by Maybank randomizer for this Campaign.

The Eligible Customer also fall within the list of first 600 Eligible Customers under the Online Acquisition Campaign who have met the Online Acquisition Campaign minimum spend requirement within the Qualifying Period of the Online Acquisition Campaign.

In this scenario, The Eligible Customer is rewarded with:

- i. one (1) MacBook Pro (1<sup>st</sup> Prize) under this Campaign; and
- ii. one (1) Oppo Enco Buds under the Online Acquisition Campaign.

## **Campaign Fulfilment**

1. The Flash Sale Rewards of Maybank/Maybank Islamic Online Acquisition Flash Sale 2022 Credit Card Campaign will be delivered within twelve (12) weeks from the last date of the month of which the Maybank Credit Card was approved and are only available while stocks last. If the Flash Sale Rewards are out of stock, Maybank shall have the discretion to substitute the rewards with other rewards of equivalent value.

*Example: If the Maybank Credit Card was approved on 25<sup>th</sup> August 2022, the Eligible Customer is required to expect the Flash Sale Reward to be delivered 12 weeks from 31<sup>st</sup> August 2022. The prize is expected to be delivered by the*

*mid of November 2022*

2. The Flash Sale Reward will be delivered to the billing address of the Eligible Customer which was provided to Maybank during application. Any request to change or exchange the rewards or delivery address are strictly not allowed.
3. Maybank reserves the right to disqualify an Eligible Customer from participating in the Campaign and/or from receiving reward, due to the followings:
  - a) where the minimum payment or any amounts due and payable under any of the Eligible Customer's Maybank Credit Card account(s) are not settled on or before its due date;
  - b) if any of the Eligible Customer's Maybank Credit Card account is cancelled, closed, or terminated by any reason whatsoever, either voluntarily or involuntarily on or before the fulfilment of the Flash Sale Reward
  - c) Eligible Customer has committed or is suspected of committing any misconduct, fraudulent or wrongful acts.

### **Retail Spend**

"Retail spend" means the purchase of any goods or services (local or international) using the Maybank Credit Card and may include, any card transaction as may be determined by Maybank **except** for the following transactions:

- a. Instalments paid under Maybank / Maybank Islamic's Flexi Payment Plan, Easy Payment Plan transactions registered and commenced before the Campaign Period, Credit Shield Plus, Cash Treats/Cash Treats-i, Ezy Cash/Ezy Cash-i, Balance Transfer/Balance Transfer-i, E-wallet and Cash Advance.
- b. Any disputed, cancelled, refunded, unauthorized or fraudulent purchase transactions;
- c. Payment of annual Maybank Credit Card membership fees;
- d. Profit payments, late payment fees, charges for cash withdrawals, any taxes imposed by law and any other form of service/miscellaneous fees; and
- e. Transactions made by the Eligible Customer with any merchant associated with or controlled by them (whether as an employee, employer, shareholder or director) i.e. transactions by Eligible Customer with any corporation or business entity in which he/she is an employee or employer or works with or has shares or interest in or is a director of.

### **Others Terms & Conditions**

- a) All Rewards of Maybank/Maybank Islamic Online Acquisition Flash Sale 2022

Credit Card Campaign are not exchangeable for cash, credit or kind. Maybank has the right to replace the Maybank / Maybank Islamic Online Acquisition Flash Sale 2022 Credit Card Campaign Rewards with item(s) of equivalent value with twenty-one (21) days prior notice.

- b) Maybank is not the supplier of the Maybank / Maybank Islamic Online Acquisition Flash Sale 2022 Credit Card Campaign Rewards and makes no warranty or representation as to the quality, merchantability and/or the fitness for purpose of the gifts provided and shall not be responsible for any defect or any other loss or damage that may be suffered in connection with the Maybank / Maybank Islamic Online Acquisition Flash Sale 2022 Credit Card Campaign Rewards. Any dispute over the rewards of Maybank / Maybank Islamic Online Acquisition Flash Sale 2022 Credit Card Campaign provided by the merchant should be resolved directly between Eligible Customers and the respective merchants.
- c) The image(s) of the Maybank / Maybank Islamic Online Acquisition Flash Sale 2022 Credit Card Campaign rewards item (if any) in any brochure, marketing or Campaign material relating to this Campaign is for illustrative purposes only.

## **General Terms & Conditions**

- a) Maybank shall not be responsible or held liable in respect of technical failures of any kind whatsoever, intervention, interruptions, and/or electronic or human errors in the administration and/or processing of the transaction performed via the MAE app, M2U app, Maybank2u Biz, Maybank2u, or Maybank2e provided the same is not caused by Maybank
- b) Maybank reserves the right to withdraw, cancel, suspend, extend or terminate this Campaign earlier in whole or in part and reserves the right to modify any of the terms and conditions contained herein, from time to time by giving at least minimum of twenty one (21) days (“day” shall have the same meaning as calendar day), prior notice thereof, the notice of which shall be posted through the Maybank2u website at [www.maybank2u.com.my](http://www.maybank2u.com.my) or through any other channel or channels determined by Maybank. It shall be the responsibility of the Eligible Customers to be informed of or otherwise seek out any such notice validly posted
- c) By participating in this Campaign, Eligible Customers agree to access the Maybank2u website at [www.maybank2u.com.my](http://www.maybank2u.com.my) on a regular basis to view the terms and conditions herein and seek clarification from Maybank should any of the Terms & Conditions be not fully understood.
- d) By participating in this Campaign, Eligible Customers agree to be bound by the Terms and Conditions herein and agree and consent to allow his/her personal data being collected, processed and used by Maybank in accordance with the Maybank Privacy Statement, which may be viewed on [www.maybank2u.com.my](http://www.maybank2u.com.my) (“Maybank’s Privacy Statement”) and the Personal

Data Protection Act 2010 (PDPA) Form for Individual Customers.

In addition, and without prejudice to the terms in the Maybank's Privacy Statement and the Personal Data Protection Act 2010 (PDPA) Form for Individual Customers, Eligible Customers agree and consent to his/her personal data or information being collected, processed and used by Maybank for:

- i. the purposes of the Campaign; and
  - ii. marketing and promotional activities conducted by Maybank, including but not limited to any form of advertising or publicity media and materials such as audio and/or visual recordings published through newspapers, television networks, radio stations or online and digital media and on the Internet. Marketing and promotion activities include without limitation the use and/or publication of any details provided in and/or in connection to the entries, interviews material as well responses and related photographs. In this regard, Eligible Customers agree to co-operate and participate in all advertising and publicity activities of Maybank in relation to the Campaign.
- e) Maybank and its officers, servants, employees, representatives and/or agents (including without limitation, any third party service providers engaged by Maybank for the purposes of this Campaign) shall not be liable to Eligible Customers in this Campaign for any direct, indirect, special or consequential loss or damage (including but not limited to, loss of income, profits or goodwill) arising from or in connection with this Campaign unless caused by the any gross negligence or omission by Maybank.
  - f) Maybank shall not be liable for any default of its obligation under this Campaign due to any force majeure events which include but not limited to act of God, war, riot, lockout, industrial action, fire, flood, drought, storm, epidemic and pandemic or any events beyond the reasonable control of Maybank.
  - g) Maybank may disqualify/reject any Eligible Customer who does not comply with the terms and conditions stated herein and/or are found or suspected to be tampering with the Campaign and/or its process or the operations of this Campaign which includes fraudulent activities involving any act of deceit and/or deception and/or cheating with regards to the Campaign.
  - h) These Terms and Conditions shall be governed by the Laws of Malaysia and subject to the exclusive jurisdiction of the Courts of Malaysia.

For information, enquiries, feedback and/or complaints related to this Campaign, please contact Maybank's Customer Care hotline at 1 300 88 6688 or +603 7844 3696. Alternatively for feedback and/or complaints, Eligible Customers may choose to e-mail Maybank via the feedback form at Maybank2u website [www.maybank2u.com.my](http://www.maybank2u.com.my).