MIGA-i Sprint Campaign - Frequently Asked Questions (FAQ) - Grand Prizes

1. What is MIGA-i Sprint Campaign?

MIGA-i Sprint Campaign is a gold investment campaign by Maybank Islamic Gold Account-i (MIGA-i) product via Maybank2u website.

2. What are the Grand Prizes offered for this MIGA-i Sprint Campaign?

Category	Description	Prizes
Grand Prize	10 selected eligible customers who	Free 10 gram for each
	cumulatively have invested 10 gram on	Selected Grand Prize
	10 th - 14 th October 2022.	Winner.
	11 selected eligible customers who	Free 11 gram for each
	cumulatively have invested 11 gram on	Selected Grand Prize
	11 th - 15 th November 2022.	Winner.
	12 selected eligible customers who	Free 12 gram for each
	cumulatively have invested 12 gram on	Selected Grand Prize
	12 th - 16 th December 2022.	Winner.

3. How long is the campaign period?

The MIGA-i Sprint Campaign starts from 7th October until 31st December 2022.

4. Who is eligible to join this campaign?

All Maybank customers with Maybank/Maybank Islamic Current Account/Saving Account (CASA).

5. If I have won the 0.03 gram, can I join the Grand Prize category?

Yes, you are eligible.

6. Is there an investment limit during this campaign period?

There is no investment limit. Eligible Customers just need to invest at least the required minimum investment for the campaign as stated in the Terms and Condition.

7. When can I perform the gold/transaction?

To be eligible for the Grand Prize, gold transaction must be made between 8:30am to 11:59pm on the respective dates below via Maybank2u;

Month	Investment Period	Min. Investment Amount
October	(10 – 14 Oct)	10 gram
November	(11 – 15 Nov)	11 gram
December	(12 - 16 Dec)	12 gram

8. If I invest during the selected dates and withdraw the amount after the selected dates, will I be eligible for the Grand Prize?

No. In order to be eligible to win the Grand Prize, Eligible Customers should not close their MIGA-i and required to maintain the investment amount throughout the campaign period.

9. How long will it takes for my reward to be credited to my MIGA-i?

Rewards will be credited into your MIGA-i on the following month after you have been chosen as the Grand Prize Winners. For example, if you have invested 10 gram in October 2022 and selected as the Grand Prize Winners, the 10 gram rewards will be credited on the following month, i.e. in November 2022.

10. How to open MIGA-i In-Trust Account?

Parents/guardians can open MIGA-i In-Trust Account via Over-The-Counter (OTC) at any Maybank/Maybank Islamic branches.

11. If I invest a cumulative of 50 gram in the month of October 2022, do I entitle for more entries?

Yes, within the Investment Period only. Every interval investment of 10 gram will be entitled for 1 entry. If you invest a cumulative of 50 gram from 10th - 14th October, you will be entitled for 5 entries to be in the running to win the Grand Prize.

12. If I have won the Grand Prize in October 2022, do I eligible to win for the month of November & December 2022?

No, you are no longer entitled to win the prize for that particular month.

13. Can I request the prize in a form of physical gold? If yes, what should I do?

No. The Grand Prize will only be credited into Selected Grand Prize Winners' MIGA-i. However, if Selected Grand Prize Winners' wish to redeem the physical gold, they may walk in later at any 31 Maybank Kijang Emas branches for the gold redemption request.

14. If I invest/transact on other dates throughout the campaign period however, not during the specific five (5) days for the Grand Prize, am I entitle for the Grand Prize Randomiser Selection?

No, you are not entitled for.

15. If I purchase MIGA-i during the five (5) specific days on the Grand Prize Randomizer Selection, do I eligible for 0.03 gram?

Yes, you are eligible.

16. Will I be notified should I be selected as one of the Grand Prize Winners?

Yes, you will be notified via phone call or any other method of communications which Maybank Islamic deems appropriate within the Campaign Period and/or 30 calendar days after the Campaign Period ends.