



Shopee x Maybank2u Always On Campaign 2022 Terms and Conditions

Shopee Always On Campaign 2022 (“**Campaign**”) is a joint campaign organised by Malayan Banking Berhad (Co. No.196001000142) (“**Maybank**”) and Shopee Mobile Malaysia Sdn. Bhd. (Company No. 1134832W) (hereinafter referred to as “**Shopee**”) and shall be subjected to the Terms and Conditions herein. By participating in this Campaign, Eligible Customers (as defined in Clause 1.0 below) hereby expressly agree to be bound by these Terms & Conditions and the decisions made by Maybank in respect of the Campaign and shall be final, conclusive and binding.

1) Eligibility

- i) This Campaign is open to all individual customers who have an active Maybank2u (“**M2U**”) registered account and all Shopee Customers with a valid Shopee account.
- ii) This Campaign is open to individual customers who are **eighteen (18)** years of age and above with valid identification documents. For individuals below the age of **eighteen (18)** years (“**minor**”), they must obtain consent from their parents and/or legal guardian in order to participate in this Campaign, which then shall be provided to Maybank at any time at Maybank’s request. These Terms and Conditions will be equally applicable to their parents and/or legal guardian in substitution of the applicability of these Terms and Conditions on the minor.
- iii) This Campaign is open for the first time and existing Customers who top-up to their ShopeePay electronic wallet which is a digital payment method used to purchase products and services from Shopee through electronic transactions (hereinafter referred to as “ShopeePay Wallet”) with their linked Maybank2u accounts.
- iv) This Campaign is only valid on Shopee Malaysia platform. Any transaction made outside Shopee Malaysia will not contribute towards or be considered for this Campaign.
- v) All individual customers who have fulfilled the above criteria will hereinafter be referred to as “**Eligible Customers**”.

2) Campaign Mechanics & Duration

- i) This Campaign will commence on 12 December 2022, at 00:00:00 AM and ends on 4 January 2023, at 23:59:59 PM (both dates inclusive) or when the Campaign is fully utilised, whichever earlier (**“Campaign Period”**).
- ii) Mechanics

1	Prizes	1) Free Shipping voucher capped at RM8 with no min. spend, and 2) RM50 Shopee Voucher with a minimum spend of RM300.
2	Eligible Customers	First-time and existing Eligible Customers who linked their Maybank2u account with their ShopeePay Wallet and top-up a minimum cumulative value of RM300.00 within the Campaign Period.
3	Minimum Qualifying Criteria	1) Link Shopee Wallet to Maybank2u account, and 2) Top up their ShopeePay Wallet with a minimum cumulative amount of RM300 within the Campaign Period
4	Capping	1) On a first-come-first-serve basis 2) Free Shipping voucher is capped at RM8 with no min. spend – total 6,250 vouchers for the entire Campaign Period. 3) RM50 Shopee Voucher with a minimum spend of RM300 – 1,400 vouchers for the entire Campaign Period.
5	Campaign Applicability	Each Eligible Customer is only eligible for 1 (one) of each voucher during the Campaign Period regardless of the total top-up amount per month.
6	Payment Method	Only available on the Shopee App and via a linked Maybank2u account.

3) Reward, Validity and Shopee terms and conditions

- a) Campaign is valid for those who link up via Maybank2u and top up their ShopeePay Wallet from 12 December 2022 - 4 January 2023.
- b) Promotion is valid for all Shopee users.
- c) One user is eligible for a maximum of two (2) vouchers within the Campaign Period regardless of how many times they top up.
 - i) Free Shipping Voucher (capped at RM8)
 - ii) RM50 Shopee Voucher (min. spend of RM300)
- d) Voucher(s) will be credited to the eligible users by 8 January 2023, to be used on 9 January 2023.
- e) Voucher(s) is valid for one-time use per user only.
- f) Voucher(s) is not stackable with other promotions except Seller Voucher.
- g) Voucher(s) is valid for Shopee Mobile App checkout only.
- h) Voucher (s) is valid for checkout with ShopeePay only.
- i) Voucher (s) is applicable for Shopee Mall & Preferred Sellers only.
- j) Voucher(s) is not applicable on Baby Food & Formula, Diapers & Potties, Tickets & Vouchers, Mobile Reloads & Sim Cards, Top-ups, S-Mart Milo, One or Not by Shopee Store products and PETRONAS & Setel Fuel Cards, Gift Cards & E-Voucher.
- k) Shopee reserves the right to amend/cancel the promotion at any time. For enquiries or assistance, please contact Shopee Customer Service at +603 2777 9222.
- l) Free Shipping Voucher (capped at RM8)
 - i) Voucher is valid with no minimum spend, shipping subsidies are capped at RM8.
 - ii) Voucher is valid on 9 January 2023 only.
 - iii) Voucher is valid for the first 6,250 redemptions, on a first-come, first-served basis.
- m) RM50 Shopee Voucher (min. spend of RM300)
 - i) Voucher is valid with a minimum spend of RM300.
 - ii) Voucher is valid on 9 January 2023 only.
 - iii) Voucher is valid for the first 1,400 redemptions, on a first-come, first-served basis.

Example Scenarios:

Scenario(s)	Eligibility for Campaign	Prize
Link-up and top-up a cumulative of RM400.00 on ShopeePay Wallet via Maybank2u account on the same day on 20 th December 2022.	Eligible. Link-up during the Campaign Period and top-up meet the minimum qualifying transaction.	Free Shipping voucher capped at RM8 with no min. spend and an RM50 Shopee Voucher with min. spend of RM300.

Link-up and top-up a cumulative of RM500 on ShopeePay Wallet with linked Maybank2u account from 15 December 2022 to 30 December 2022.	Eligible. Link-up during Campaign Period and top-up meets the minimum qualifying transaction.	Free Shipping voucher capped at RM8 with no min. spend and an RM50 Shopee Voucher with min. spend of RM300.
Link-up and top-up a cumulative of RM150 on ShopeePay Wallet via Maybank2u account from 12 December 2022 to 30 th December 2022.	Not Eligible. Top-up does not meet the minimum qualifying transaction.	N/A.
Top-up RM300 on Shopee Wallet with linked Maybank2u on 10 Jan 2023.	Not Eligible. Transaction was not done during the Campaign Period.	N/A.

4) **General Terms and Conditions**

- a) Maybank shall not be responsible or held liable in respect of technical failures of any kind whatsoever, intervention, interruptions, and/or electronic or human errors in the administration and/or processing of the transaction performed via the MAE app, M2U MY app, Maybank2u Biz, Maybank2u, or Maybank2e provided the same is not caused by Maybank.
- b) Maybank reserves the right to withdraw, cancel, suspend, extend or terminate this Challenge earlier in whole or in part and reserves the right to modify any of the terms and conditions contained herein, from time to time by giving at least minimum of twenty one (21) days (“day” shall have the same meaning as calendar day) prior notice thereof, the notice of which shall be posted through the Maybank2u website at www.maybank2u.com.my or through any other channel determined by Maybank. It shall be the responsibility of the Eligible Customers to be informed of or otherwise seek out any such notice validly posted.
- c) By participating in this Challenge, Eligible Customers agree to access the Maybank2u website at www.maybank2u.com.my on a regular basis to view the terms and conditions herein and seek clarification from Maybank should any of the Terms & Conditions be not fully understood.
- d) By participating in this Challenge, Eligible Customers agree to be bound by the Terms and Conditions herein and agree and consent to allow his/her personal data being collected, processed and used by Maybank in accordance with the Maybank Privacy Statement, which may be viewed on www.maybank2u.com.my (“Maybank’s Privacy Statement”) and the Personal Data Protection Act 2010 (PDPA) Form for Individual Customers.

- e) In addition and without prejudice to the terms in the Maybank's Privacy Statement and the Personal Data Protection Act 2010 (PDPA) Form for Individual Customers, Eligible Customers agree and consent to his/her personal data or information being collected, processed and used by Maybank for:
 - i) the purposes of the Challenge; and
 - ii) marketing and promotional activities conducted by Maybank, including but not limited to any form of advertising or publicity media and materials such as audio and/or visual recordings published through newspapers, television networks, radio stations or online and digital media and on the Internet. Marketing and promotion activities include without limitation the use and/or publication of any details provided in and/or in connection to the entries, interviews material as well responses and related photographs. In this regard, Eligible Customers agree to co-operate and participate in all advertising and publicity activities of Maybank in relation to the Challenge.
- f) Maybank and its officers, servants, employees, representatives and/or agents (including without limitation, any third party service providers engaged by Maybank for the purposes of this Challenge) shall not be liable to Eligible Customers in this Challenge for any direct, indirect, special or consequential loss or damage (including but not limited to, loss of income, profits or goodwill) arising from or in connection with this Challenge unless caused by the any gross negligence or omission by Maybank.
- g) Maybank shall not be liable for any default of its obligation under this Challenge due to any force majeure events which include but not limited to act of God, war, riot, lockout, industrial action, fire, flood, drought, storm, epidemic, pandemic or any events beyond the reasonable control of Maybank.
- h) Maybank may disqualify/reject any Eligible Customer who does not comply with the terms and conditions stated herein and/or are found or suspected to be tampering with the Challenge and/or its process or the operations of this Challenge which includes fraudulent activities involving any act of deceit and/or deception and/or cheating with regards to the Challenge.
- i) These Terms and Conditions shall be governed by the Laws of Malaysia and subject to the exclusive jurisdiction of the Courts of Malaysia.

For information, enquiries, feedback and/or complaints related to the Challenge, please contact Maybank's Customer Care hotline at 1 300 88 6688 or +603 7844 3696. Alternatively for feedback and/or complaints, Eligible Customers may choose to e-mail Maybank via the feedback form at Maybank2u website www.maybank2u.com.my.