

FY2023 M2E PAYROLL AND M2UBIZ BULK PAYMENT ACQUISITION CAMPAIGN TERMS AND CONDITIONS (CONVENTIONAL)

General Terms

1. FY2023 M2E Payroll and M2uBiz Bulk Payment Acquisition Campaign (the “Campaign”) is organised by Malayan Banking Berhad (Registration No. 196001000142 (3813-K)) and shall run from 1 March 2023(12.00AM) to 31 August 2023 (11.59PM) (both dates inclusive) (the “Campaign Period”).

Campaign Eligibility

2. This Campaign is open to -
 - a) New Maybank Payroll Customers (Malaysians and non-Malaysians) of Maybank2E Regional Cash Management System (M2E) RCMS and Maybank2u Biz (M2uBiz) under the Small Medium Enterprise (“SME”) and Business Banking (“BB”) segments comprising of sole-proprietorships, partnerships, private limited companies, societies and professional bodies; and

(Hereinafter referred to as “Eligible Customers”).
3. Maybank Payroll Customers are customers who utilize either one of the following systems/accounts - Maybank2E Regional Cash Management System (M2E) RCMS or Maybank2uBiz (M2UBiz) Bulk Payment.
4. It is compulsory for Eligible Customers to subscribe and utilize the Maybank Payroll system (item (i) below) and perform the following (item (ii) below) throughout the Campaign Period:
 - i) Subscribe: Employers download and fill up the Maybank Payroll application form at https://www.maybank2u.com.my/iwovresources/pdf/business/Maybank2uBiz/M2UBIZ_MAS-AppForm-edit.pdf for Maybank2uBiz Bulk Payment and for Maybank2E Regional Cash Management System (M2E) RCMS email to m2ehelpdesk-my@maybank.com.my for processing.
 - ii) Perform Salary Transaction:
 - a) Employer who logs-into M2e and/or M2uBiz Bulk Payment and performs the monthly salary transaction for 2 months consecutively during the entire Campaign Period shall be deemed as an active payroll.

Note:

- i. Eligible Customers who fulfil the conditions in clauses 4(i) and 4(ii) above will automatically participate in this Campaign.
- ii. Eligible Customers will not be entitled to win the monthly prizes if he or she fails to perform the salary transaction continuously for 2 months during campaign period.

5. Participating Products/Accounts

1.	Corporate Current Account (CCA)
2.	SME First Account
3.	Basic Current Account For SME

Malayan Banking Berhad (Maybank) and Maybank Islamic Berhad are members of PIDM.

Protection by PIDM is subject to insurability criteria. Please refer to the list of insured deposits displayed at www.maybank2u.com.my for further details.

6. Prizes, Rewards & Eligibility and Mechanics

DESCRIPTION	ELIGIBILITY AND MECHANICS																																
Monthly Reward	a) The Eligible Customer must ensure an active payroll (see clause 4(ii) above) and maintain an Average Daily Balance (ADB) monthly growth of RM20, 000 for 2 months during campaign period.																																
	b) The Eligible Customer also needs to maintain a Month End Balance (MEB) of RM20, 000 for 2 months during campaign period.																																
	<table border="1" style="width: 100%; border-collapse: collapse;"> <thead> <tr style="background-color: black; color: white;"> <th>Month</th> <th>Reward Category</th> <th>No. of Winners</th> <th>Prizes</th> </tr> </thead> <tbody> <tr> <td>March</td> <td>Monthly Prizes</td> <td>20 winners</td> <td>RM300 each</td> </tr> <tr> <td>April</td> <td>Monthly Prizes</td> <td>20 winners</td> <td>RM300 each</td> </tr> <tr> <td>May</td> <td>Monthly Prizes</td> <td>20 winners</td> <td>RM300 each</td> </tr> <tr> <td>June</td> <td>Monthly Prizes</td> <td>20 winners</td> <td>RM300 each</td> </tr> <tr> <td>July</td> <td>Monthly Prizes</td> <td>20 winners</td> <td>RM300 each</td> </tr> <tr> <td>August</td> <td>Monthly Prizes</td> <td>20 winners</td> <td>RM300 each</td> </tr> <tr> <td colspan="2">Total</td> <td>120 winners</td> <td></td> </tr> </tbody> </table>	Month	Reward Category	No. of Winners	Prizes	March	Monthly Prizes	20 winners	RM300 each	April	Monthly Prizes	20 winners	RM300 each	May	Monthly Prizes	20 winners	RM300 each	June	Monthly Prizes	20 winners	RM300 each	July	Monthly Prizes	20 winners	RM300 each	August	Monthly Prizes	20 winners	RM300 each	Total		120 winners	
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7. The Monthly winners will be notified through a phone call from the related Maybank branch within ninety (90) calendar days after each complete cycle of reward frequency (period). It is the responsibility of the winners to update his or her mobile phone number registered with Maybank for this purpose. Maybank will not be held liable in the event that the winner cannot be contacted through his or her mobile phone number registered with the Bank after three (3) continuous attempts have been made.

8. All Prizes are neither transferable nor exchangeable for cash or kind, whether in part or in full and are subject to the Terms and Conditions stated herein.

9. All winners will be announced by Maybank via Maybank2u (www.maybank2u.com.my). Any Prizes which are not claimed within three (3) months from the date that the winner receives the phone call from Maybank shall be forfeited and no appeals by the winner will be entertained. It is the responsibility of the winners to regularly check the Maybank2u website.

General Terms and Conditions

- i. Maybank shall not be responsible or held liable in respect of technical failures of any kind whatsoever, intervention, interruptions, and/or electronic or human errors in the administration and/or processing of the transaction performed via the MAE app, M2U app, Maybank2u Biz, Maybank2u, or Maybank2e provided the same is not caused by Maybank.
- ii. Maybank reserves the right to withdraw, cancel, suspend, extend or terminate this Campaign earlier in whole or in part and reserves the right to modify any of the terms and conditions contained herein, from time to time by giving at least minimum of twenty one (21) days (“day” shall have the same meaning as calendar day) prior notice thereof, the notice of which shall be posted through Maybank2u website at www.maybank2u.com.my or through any other channel determined appropriate by Maybank. It shall be the responsibility of the Eligible Customers to be informed of or otherwise seek out any such notice validly posted.
- iii. By participating in this Campaign, Eligible Customers agree to access the Maybank2u website at www.maybank2u.com.my on a regular basis to view the terms and conditions herein and seek clarification from Maybank should any of the Terms & Conditions be not fully understood.
- iv. By participating in this Campaign, Eligible Customers agree to be bound by the Terms and Conditions herein and agree and consent to allow his/her personal data being collected, processed and used by Maybank in accordance with the Maybank Privacy Statement, which may be viewed on www.maybank2u.com.my (“Maybank’s Privacy Statement”) and the PDPA Form for Individual Customers.
- v. In addition, and without prejudice to the terms in the Maybank’s Privacy Statement and the PDPA Form for Individual Customers, Eligible Customers agree and consent to his/her personal data or information being collected, processed and used by Maybank for:
 - a) the purposes of the Campaign; and
 - b) marketing and promotional activities conducted by Maybank, including but not limited to any form of advertising or publicity media and materials such as audio and/or visual recordings published through newspapers, television networks, radio stations or online and digital media and on the Internet. Marketing and promotion activities include without limitation the use and/or publication of any details provided in and/or in connection to the entries, interviews material as well responses and related photographs. In this regard, Eligible Customers agree to co-operate and participate in all advertising and publicity activities of Maybank in relation to the Campaign.

*Note: “PDPA” refers to Personal Data Protection Act (2010).

- vi. Maybank and its officers, servants, employees, representatives and/or agents (including without limitation, any third party service providers engaged by Maybank for the purposes of this Campaign) shall not be liable to Eligible Customers in this Campaign for any direct, indirect, special or consequential loss or damage (including but not limited to, loss of income, profits or goodwill) arising from or in connection with this Campaign unless caused by any gross negligence or omission by Maybank.
- vii. Maybank shall not be liable for any default of its obligation under this Campaign due to any force majeure events which include but not limited to acts of God, civil commotion, acts of war, strike, riot, lockout, industrial action, fire, flood, drought, storm, epidemic and pandemic or any events and circumstances of whatever nature beyond the reasonable control of Maybank.
- viii. Maybank may disqualify/reject any Eligible Customer who does not comply with the terms and conditions stated herein and/or are found or suspected to be tampering with the Campaign and/or its process or the operations of this Campaign which includes fraudulent activities involving any act of deceit and/or deception and/or cheating with regards to the Campaign.
- ix. These Terms and Conditions shall be governed by the Laws of Malaysia and subject to the exclusive jurisdiction of the Courts of Malaysia.
- x. In the event of any inconsistency between the English and Bahasa Malaysia versions of the Terms and Conditions, the English version will prevail.

For information, enquiries, feedback and/or complaints related to this Campaign, please contact Maybank's Customer Care hotline at 1 300 88 6688 or +603 7844 3696. Alternatively for feedback and/or complaints, Eligible Customers may choose to e-mail Maybank via the feedback form at Maybank2u website www.maybank2u.com.my.