

# Scan & Pay x Dking Malaysia International Durian and Cultural Festival 2023 - RM10 OFF Promotional Code Campaign.



## Terms & Conditions

Scan & Pay x Dking Malaysia International Durian and Cultural Festival 2023 – RM10 OFF Promotional Code Campaign (“**Campaign**”) is organized by Malayan Banking Berhad (Registration No.: 196001000142) (“**Maybank**”) and shall be subjected to the Terms and Conditions herein. By participating in this Campaign, Eligible Customers (as defined in Clause 2.0 below) hereby expressly agree to be bound by these terms and conditions of this Campaign as stated herein (“**Terms and Conditions**”) and any decisions made by Maybank in respect of the Campaign shall be final, conclusive and binding.

### 1.0 Campaign Period

This Campaign commences on 1 June 2023 at 12.00:00 AM (MYT) and will end on 10 September 2023 at 11:59:59 PM (MYT), both dates inclusive, or until the redemption of the total number of promotional code reaching its capped limit (as stipulated in the table in Clause 3.0(a) below) is exhausted, whichever is the earlier (“**Campaign Period**”), for the transactions listed in the Clause 3.0(b) below unless notified otherwise.

### 2.0 Eligibility and Platform

- a) This Campaign is open to all individuals who have an active Maybank Anytime Everywhere (“**MAE**”) by Maybank2u App and are registered to utilize Scan & Pay (“**Scan & Pay**”), which is an electronic payment platform utilizing Quick Response (QR) codes included as a functionality of the MAE by Maybank2u with its own governing terms and conditions. All individual customers who have fulfilled the above criteria will hereinafter be referred to as the “**Eligible Customers**”.
- b) This Campaign is exclusive for the purchase of the event tickets of Malaysia International Durian and Cultural Festival 2023 (“**Event**”) via the specified link and payment made via Scan & Pay, on the platform of the Event’s online ticketing partner (“**Ticket2U**”), using the Promotional Code.
- c) This Campaign is open to Eligible Customers who have attained the age of eighteen (18) years and above with valid identification document(s). For Eligible Customers below the age of eighteen (18) years (“**Minor**”), they must obtain consent from their parents and/or legal guardian in order to participate in this Campaign. The use of MAE is an acknowledgement to Maybank that the Minor has obtained the prior consent of his or her parents and/or legal guardian to participate in this Campaign. These Terms and Conditions will be applicable to and binding upon the parents and/or legal guardian of the Minor as to the same effect as if the parents and/or legal guardian of the Minor was a direct party and agreed to these Terms and Conditions.
- d) The Campaign is applicable only for Scan & Pay transactions made via the MAE app Version 0.6.4 and above only (“**Campaign Platform**”).

### 3.0 Campaign Mechanics and Conditions

- a) During the Campaign Period, Maybank shall offer to all Eligible Customers one (1x) Promotional Code discount of RM10 subject to a minimum spend of RM68 per transaction (subject to the terms and conditions provided in the table below) and using the Promo Code “MAEDKING” (“**Promotional Code**”) for purchases of tickets via Scan & Pay on Ticket2u (“**Eligible Transactions**”).

i.	Promotional Code Discount	RM10
ii.	Total Capping	Promotional Code is capped at the first 3,000 users within the Campaign Period and capped at one (x1) time usage per Eligible Customer throughout the Campaign Period.

iii.	Minimum Qualifying Purchase	RM68.00 per transaction
iv.	Payment Method	Scan & Pay from the MAE by Maybank2u only on Ticket2u.
v.	Promotional Code	MAEDKING10

- b) Upon fulfilling the requirements of the Campaign as set out above and reiterated in the table below, Eligible Customers will receive the discount amounting to RM10.

<b>Eligible Transaction</b>	
Eligible monetary transactions with a minimum qualifying purchase amount of RM68.00 per transaction on Ticket2u:	
i.	<p>Perform a Scan &amp; Pay transaction from the MAE by Maybank2u app (“<b>Payment Method</b>”) on Ticket2u for the purchase of Event tickets and using the Promotional Code, i.e., “MAEDKING”.</p> <ul style="list-style-type: none"> <li>The Eligible Customers may change their source of funds for Scan &amp; Pay from MAE by Maybank2u by selecting the ‘Change’ button upon payment.</li> </ul>
ii.	Only Scan & Pay transactions performed via the MAE by Maybank2u App Version 0.6.4 and above are accepted .

Purchasing Scenarios when using the promotional code:

Scenario	Eligible	Discount upon Eligible Transaction
a	Total purchase value of RM68 on Ticket2u, payment made via Scan & Pay from the MAE by Maybank2u MY app, funded from Savings / Current / MAE account and using the Promotional Code.	Discount of total value of RM10 will be given as transaction meets Clause 3.0 (a).
b	Total purchase value of RM65 on Ticket2u, payment made via Scan & Pay from the MAE by Maybank2u app, funded from Savings / Current / MAE account and using the Promotional Code.	No discount will be given as transaction does not meet the minimum qualifying purchase amount as stipulated in Clause 3.0 (a) (iii).
c	Total purchase value of RM68 on Ticket2u, payment made via Scan & Pay funded from	No discount will be given as transaction does not adhere to the payment method as stipulated in Clause 3.0 (iv).

	Maybank Debit / Credit Card and using Promotional Code.	
d	Total purchase value of RM68 on Ticket2u, payment made via Scan & Pay from the MAE by Maybank2u app, funded from Savings / Current / MAE account but no Promotional Code was applied.	No discount will be given as Promotional Code was not applied.
e	Total purchase value of RM68 on Ticket2u, payment made via Scan & Pay from the MAE by Maybank2u app, funded from Savings / Current / MAE account and using the Promotional Code. Customer has previously claimed the Promotional Code.	No discount will be given customer has claimed the maximum number of Promotional Code for each customer as stipulated in Clause 3.0 (a) (ii).
e	Total purchase value of RM68 on Ticket2u, payment made via Scan & Pay from the MAE by Maybank2u app, funded from Savings / Current account and using the Promotional Code. Customer using Maybank2u MY app for transaction.	No discount will be given as only transactions made via MAE by Maybank2u app is eligible, as stipulated in Clause 3.0(a) (iv).

- c) The Scan & Pay transaction can be made from the MAE by Maybank2u App via the "PAY" function.
- d) For the avoidance of doubt, the opportunity to enjoy the Promotional Code discount will only be valid during the Campaign Period and only for Scan & Pay transactions that are funded by Maybank current account, savings account, or MAE account, transacted via MAE by Maybank2u (version 0.6.4 and above only) on Ticket2u, and is not valid in conjunction with other promotions, discounts, or vouchers.

#### **5.0 Selection of Eligible Customers for Promotional Code Campaign**

- a) Participation in the Campaign shall be construed as consent on the part of the Eligible Customers to all mechanics and other programs involved in this Campaign and an explicit acceptance of any and all Campaign results it may produce.
- b) Maybank reserves the right to request for any documentation or written proof of identification, age, and place of residence of the Eligible Customers for verification purposes to ensure compliance with the Terms & Conditions.

- c) Maybank reserves the right to forfeit and withdraw the Promotional code discount in the event that the Eligible Customer does not comply with the Terms & Conditions herein.

## **6.0 General Terms & Conditions**

- a) Maybank shall not be responsible or held liable in respect of technical failures of any kind whatsoever, intervention, interruptions, and/or electronic or human errors in the administration and/or processing of the transaction performed via the MAE app, M2U app, Maybank2u Biz, Maybank2u, or Maybank2e provided the same is not caused by Maybank.
- b) Maybank reserves the right to withdraw, cancel, suspend, extend or terminate this Campaign earlier in whole or in part and reserves the right to modify any of the terms and conditions contained herein, from time to time by giving at least minimum of twenty-one (21) days (“day” shall have the same meaning as calendar day) prior notice thereof, the notice of which shall be posted through Maybank2u website at [www.maybank2u.com.my](http://www.maybank2u.com.my) or through any other channel determined appropriate by Maybank. It shall be the responsibility of the Eligible Customers to be informed of or otherwise seek out any such notice validly posted.
- c) By participating in this Campaign, Eligible Customers agree to access the Maybank2u website at [www.maybank2u.com.my](http://www.maybank2u.com.my) on a regular basis to view the terms and conditions herein and seek clarification from Maybank should any of the Terms & Conditions be not fully understood.
- d) By participating in this Campaign, Eligible Customers agree to be bound by the Terms and Conditions herein and agree and consent to allow his/her personal data being collected, processed, and used by Maybank in accordance with the Maybank Privacy Statement, which may be viewed on [www.maybank2u.com.my](http://www.maybank2u.com.my) (“Maybank’s Privacy Statement”) and the PDPA Form for Individual Customers.

In addition, and without prejudice to the terms in the Maybank’s Privacy Statement and the PDPA Form for Individual Customers, Eligible Customers agree and consent to his/ her personal data or information being collected, processed, and used by Maybank for:

- i) the purposes of the Campaign; and
- ii) marketing and promotional activities conducted by Maybank, including but not limited to any form of advertising or publicity media and materials such as audio and/or visual recordings published through newspapers, television networks, radio stations or online and digital media and on the Internet. Marketing and promotion activities include without limitation the use and/or publication of any details provided in and/or in connection to the entries, interviews material as well responses and related photographs. In this regard, Eligible Customers agree to co-operate and participate in all advertising and publicity activities of Maybank in relation to the Campaign.

\*Note: “PDPA” refers to Personal Data Protection Act (2010).

- e) Maybank and its officers, servants, employees, representatives and/or agents (including without limitation, any third party service providers engaged by Maybank for the purposes of this Campaign) shall not be liable to Eligible Customers in this Campaign for any direct, indirect, special or consequential loss or damage (including but not limited to, loss of income, profits or goodwill)

arising from or in connection with this Campaign unless caused by any gross negligence or omission by Maybank.

- f) Maybank shall not be liable for any default of its obligation under this Campaign due to any force majeure events which include but not limited to acts of God, civil commotion, acts of war, strike, riot, lockout, industrial action, fire, flood, drought, storm, epidemic and pandemic or any events and circumstances of whatever nature beyond the reasonable control of Maybank.
- g) Maybank may disqualify/reject any Eligible Customer who does not comply with the Terms and Conditions stated herein and/or are found or suspected to be tampering with the Campaign and/or its process or the operations of this Campaign which includes fraudulent activities involving any act of deceit and/or deception and/or cheating with regards to the Campaign.
- h) These Terms and Conditions shall be governed by the Laws of Malaysia and subject to the exclusive jurisdiction of the Courts of Malaysia.

For information, enquiries, feedback and/or complaints related to this Campaign, please contact Maybank's Customer Care hotline at 1 300 88 6688 or +603 7844 3696. Alternatively for feedback and/or complaints, Eligible Customers may choose to e-mail Maybank via the feedback form at Maybank2u website [www.maybank2u.com.my](http://www.maybank2u.com.my).