

"Transfer to ASNB and win Gold Campaign" ("Campaign") is organised by Malayan Banking Berhad (Registration No. 196001000142) ("Maybank") and shall be subjected to these terms and conditions ("Terms and Conditions") herein. By participating in this Campaign, the Eligible Customers (as defined in Clause 1 below) hereby expressly agree to be bound by these Terms and Conditions and any decisions made by Maybank in respect of the Campaign shall be final, conclusive and binding.

1.0 Eligibility

- a) This Campaign is open to individuals who have an active Maybank2u (M2U) registered account or Maybank Anytime Everywhere ("MAE") customers identified by National Registration Identity Card (NRIC) number or individuals with Amanah Saham Nasional Berhad ("ASNB") account, who perform the eligible transactions (as stated in the column marked 'Type of Eligible Transactions' in the table under Clause 2.0 below ("Eligible Transactions") through the new app, MAE by Maybank2u (version 1.3) ("Eligible Platform").
 - a. Customer may check the app version via the Apple App Store and Google Play Store.
- b) All individual customers who have fulfilled the above criteria upon successful transaction will hereinafter be referred to as "Eligible Customers". Eligible Customers would be automatically eligible to participate in this Campaign.
- c) This Campaign is open to individuals who are eighteen (18) years of age and above with valid identification document. For individuals below the age of eighteen (18) years ("minor"), they must obtain consent of their parents and/or legal guardian in order to participate in this Campaign. The use of the MAE app and MAE account is an acknowledgement to Maybank that the minor has obtained the prior consent of his or her parents and/or legal guardian. These Terms and Conditions will be applicable to their parents and/or legal guardian in substitution of the applicability of these Terms and Conditions on the minor.

2.0 Campaign Mechanics and Conditions

- a) This Campaign will start from 21st June 2023 00:00:00 and ends on 20th September 2023 11:59:59 ("Campaign Period").
- b) Eligible Customers are required to perform the Eligible Transactions via the Maybank2u website, Maybank2u app, or the MAE app as stated in the table below with a **minimum spend of Ringgit Malaysia Ten (RM10.00)** per transaction to stand a chance to win the Prizes as set out under Clause 3.0 below. Maybank reserves the right to change or amend the Eligible Transactions and Prizes with twenty-one (21) calendar days' notice to the Eligible Customers.

- c) During the Campaign Period, Maybank offers to all Eligible Customers that performed the Eligible Transactions on the **Maybank2u website, Maybank2u app, or the new app, MAE by Maybank2u only:**

Table 1

Eligible transaction	Min. accumulated amount transacted within one (1) month*	Prizes	Winner Selection Method	Winner Quantity
A minimum of Ringgit Malaysia Ten (RM10.00) per transaction from current account, savings account, or MAE account in Amanah Saham Bumiputera unit trust fund (“ASB”) via Maybank2u website, Maybank2u app, or MAE app	Ringgit Malaysia Five Hundred (RM500.00)	10g of gold	Randomizer programme by Maybank	Ten (10) winners monthly. <i>Total: Thirty (30) winners for the entire Campaign Period</i>
	Ringgit Malaysia One Thousand (RM1,000.00)	25g of gold		Three (3) winners monthly. <i>Total: Nine (9) winners for the entire Campaign Period</i>
	Ringgit Malaysia Two Thousand (RM2,000.00)	50g of gold		One (1) winner monthly. <i>Total: Three (3) winners for the entire Campaign Period</i>

*For reference of month duration kindly refer to Table 2 below.

Table 2

Monthly Window	Date	Duration
Month 1	21 June 2023 - 20 July 2023	29 days
Month 2	21 July 2023 - 20 August 2023	30 days
Month 3	21 August 2023 - 20 September 2023	30 days

- d) Winners would be selected following the date of the eligible transaction made during the Campaign Period and will be announced within sixty (60) days after the Campaign Period ends on 20 November 2023 as per Clause 2(a).
- e) Maybank and Amanah Saham Nasional Berhad (Registration No. 197901003200 (47457-V)) (“ASNB”) will not be held liable for any loss of data and/or Prizes throughout the Campaign Period. The Eligible Customers are allowed to continue participating in the Campaign with the same Maybank2u login details. All winning Prizes from participation in the Campaign would only be linked to the same Maybank2u login details. Any previous accumulated chances which were forfeited, and all other previously stored and/or obtained Campaign data shall not be recoverable or usable.
- f) Eligible Customers are limited to only win throughout the Campaign Period:

- i. 1x 10g of gold OR
- ii. 1x 25g of gold OR
- iii. 1x 50g of gold

* Maybank is a member of PIDM. MIGA-I (Maybank Islamic Gold Account-i) is not protected by PIDM.

- g) Maybank reserves the right to substitute any and all of the above listed Prizes with any other item(s) of similar market value at its reasonable discretion with twenty-one (21) days prior notice to the winners.

In the event that the winners fail to comply with any of these Terms and Conditions, Maybank reserves the right to forfeit the Prize.

3.0 Prizes Fulfilment

- a) All Winners' names and their phone number (last 4 digits) will be published on Maybank's official Facebook page and the Campaign's promotional page on www.maybank2u.com.my and/or any other method of communication that Maybank may deem appropriate.
- b) Prize will be manually credited only into winners' Maybank Islamic Gold Account-i (MIGA-i) account, available on Maybank2u web.
- c) Maybank will attempt to contact Winners via registered contact details (mobile or email) within thirty (30) days from Campaign end date to validate details before fulfilling the Prize. Maybank will attempt to contact the winner on a working weekday between 8.30 AM to 6:00 PM with a maximum of three (3) consecutive attempts with at least one (1) hour interval within two (2) business days. Winner may need to submit all necessary documentation that is required to perform the Prize fulfilment. Prize will be forfeited if Maybank is unable to contact the winner during this period.
- d) In the event that Maybank is unable to contact shortlisted winner, including but not limited to, no reply, number not in use and no connection after three (3) call attempts, the shortlisted winner will be automatically disqualified and Maybank reserves the right to proceed to contact the next shortlisted winner.
- e) In the event the winner is unable to create or provide their MIGA-i account within thirty (30) working days after being contacted by Maybank, the Prize will be forfeited. There will not be any next qualifying winner.
- f) For winners without a MIGA-i account, the winner is required to open a MIGA-i account via Maybank2u web with a minimum investment of Ringgit Malaysia Ten (RM10.00). A Maybank/Maybank Islamic current or savings account is a prerequisite to open a MIGA-i account. Winners are to be bound by MIGA-i Terms & Conditions once account is created.
- g) The value for gold to be received by the winners is subject to the gold price as at the date when credited into the respective Winner's MIGA-i Account.
- h) All costs, fees and/or expenses incurred or to be incurred by the winner in relation to the Campaign and/or claim the Prize, are the sole responsibility of the Winners.
- i) Maybank reserves the right to request for documentation or proof of identification, age, and place of residence of any of the winners and Maybank reserves the right to contact the winners with regards to any relatable Campaigns which might take place in the future.
- j) Maybank will not ask for any banking details such as credit card/debit card number and bank Transaction Authorization Code (TAC), account password, PIN or one-time password (OTP) for the winners to claim the Prize or for any reason. The winners acknowledge and agree that Maybank

reserves the rights to disqualify participation in this Campaign or clawback any Prizes from the winners if:

- a. The Winner is found or suspected of tampering with the Campaign Mechanics or the operation of the Campaign;
- b. The Winner is found or suspected of undertaking fraudulent activities or other activities that are harmful to the Campaign; or
- c. The Winner is in breach of its obligations or any of these Terms and Conditions. Notwithstanding the above, Maybank reserves the right to reject any participation or the Winners at its reasonable discretion without assigning any reasons.

5.0 General Terms & Conditions

- a) Maybank shall not be responsible or held liable in any manner in respect of technical failures of any kind whatsoever, intervention, interruptions and/or electronic or human error in the administration and/or processing of the transaction performed via MAE by Maybank2u, provided the same is not caused by Maybank or the determination of the customers' eligibility for the Campaign.
- b) Maybank reserves the right to withdraw, cancel, suspend, extend or terminate this Campaign earlier in whole or in part and reserves the right to modify any of the Terms and Conditions contained herein, from time to time by giving at least minimum of twenty one (21) calendar days prior notice thereof, the notice of which shall be posted through Maybank2u website at www.maybank2u.com or through any other channel or channels determined by Maybank. It shall be the responsibility of the Eligible Customers to be informed of or otherwise seek out any such notice validly posted.
- c) By participating in this Campaign, Eligible Customers agree to access to Maybank website at www.maybank.com.my on a regular basis to view these Terms and Conditions herein and seek clarification from Maybank should any of these Terms and Conditions be not fully understood, Eligible Customers may contact Maybank for clarification.
- d) By participating in this Campaign, the Eligible Customers agree to be bound by these Terms and Conditions herein and agree and consent to allow his/her personal data being collected, processed and used by Maybank in accordance with Maybank Privacy Notice, which may be viewed on www.maybank.com.my ("Maybank's Privacy Notice").

In addition and without prejudice to the terms in the Maybank's Privacy Notice, Eligible Customers agree and consent to his/ her personal data or information being collected, processed and used by Maybank for:

- a) the purposes of the Campaign; and
- b) marketing and promotional activities conducted Maybank, including but not limited to any form of advertising or publicity media and materials such as audio and/or visual recordings published through newspapers, television networks, radio stations or online and digital media and on the Internet. Marketing and promotion activities include without limitation the use and/or publication of any details provided in and/or in connection to the entries, interviews material as well responses and related photographs. In this regard, each Eligible Customers agrees to co-operate and participate in all reasonable advertising and publicity activities of Maybank in relation to the Campaign.
- e) Maybank nor any of its officers, servants, employees, representatives and/or agents (including without limitation, any third party service providers engaged by Maybank for purposes of this Campaign) shall be liable to Eligible Customers in this Campaign for any direct, indirect, special or consequential loss or damage (including but not limited to, loss of income, profits or goodwill) arising from or in connection with this Campaign unless caused by the any gross negligence or omission by Maybank or ASNB.

- f) Maybank and ASNB shall not be responsible and / or liable for any losses suffered by Eligible Customers resulting directly or indirectly from the Eligible Customers' participation in this Campaign or otherwise. Furthermore, Maybank shall not be liable for any default of its obligation under this Campaign due to any force majeure event which include but not limited to act of God, war, riot, lockout, industrial action, fire, flood, drought, storm or any event beyond the reasonable control of Maybank and ASNB.
- g) Maybank may disqualify/reject any Eligible Customer who does not comply with these Terms and Conditions stated herein and/or are found or suspected to be tampering with the Campaign and/or its process or the operations of this Campaign which includes fraudulent activities involving any act of deceit and/or deception and/or cheating with regards to the Campaign.
- h) These Terms and Conditions shall be governed by the Laws of Malaysia and subject to the exclusive jurisdiction of the Courts of Malaysia.
- i) For information, enquiries, feedback and/or complaints related to the Campaign, please contact Maybank's Customer Care hotline at 1 300 88 6688 or +603 7844 3696. Alternatively for feedback and/or complaints, the Eligible Customers may choose to e-mail Maybank via the feedback form at Maybank2u website (www.maybank.com.my)