

Current Account/-i Savings Account/-i (CASA/-i) Staff Referral 30th August 2024 – 15th December 2024 Campaign Terms & Conditions

Current Account/-i Savings Account/-i (**CASA/-i**) Staff Referral Campaign (“**Campaign**”) is organised by Malayan Banking Berhad (Registration No.: 196001000142), and Maybank Islamic Berhad (Registration No.: 200701029411) (collectively referred to as “**Maybank**”) and shall be subject to the Terms and Conditions set out herein. By participating in this Campaign, the Eligible Customers (as defined in Clause 2 below) hereby expressly agree to be bound by these Terms and Conditions and any decisions made by Maybank in respect of the Campaign shall be final and binding.

1. Campaign Period

This Campaign will commence on 30th August 2024, at 00:00:00 AM (MYT) and end on 15th December 2024, at 11:59:59PM (MYT) [both dates inclusive] or upon reaching the Referral Limit (as set out in Clause 4(h)), whichever is earlier. (“**Campaign Period**”).

2. Eligible Customers

- a. This Campaign is open to all Maybank Group Staff (“**Referrer**”). “**Maybank Group**” collectively means Malayan Banking Berhad, its subsidiary, related and associated companies.
- b. The **Referrer** will need to introduce a new or existing customer (“**Referee**”) to apply for any Participating Accounts as set out in Clause 3(e). Individuals who are part of the Maybank Group Staff are not eligible to be Referees.
- c. Both **Referrers** and **Referees** must be based in Malaysia.

3. Campaign Mechanics and Conditions

- a. The **Referrer** will need to complete the following to be a recipient of the cash prize (“**Winner**”) as set out in Clause 4:
 - i. Ensure the **Referee** opens and activates any Participating Account as set out in Clause 3(e) via the MAE app or Maybank2u website only during the Campaign Period.
 - ii. Complete and submit the referral form accessible at maybank.my/staffreferral website with the Referrer and Referee’s details as follows:

Referrer’s details	Referee’s details
<ul style="list-style-type: none">• Staff Name as per IC• PF number• Staff work email address• Location	<ul style="list-style-type: none">• Full Name as per IC (or passport for non-Malaysians)• Type of Account activated• Account activation date

- b. The first 5,000 referrals (“**Referral Limit**”) will earn RM15 for each activated account referral, with a maximum of 5 referrals per Referrer.
- c. A maximum of 2 activated account referrals per unique Referee will be rewarded.
- d. If there are multiple submissions of the same Referee’s details received, the Prize will be rewarded to the first Referrer who submitted the referral.
- e. **Participating Accounts** are as follows:
 - i. Islamic Accounts:
 - Savings Account-i
 - Premier Mudharabah Account-i
 - Zest-i Account
 - Yippie Savings Account-i
 - ii. Conventional Accounts:
 - Kawanku Savings Account
 - Maybank2u.Premier Account (M2U.Premier)
 - Premier 1 Account
 - Yippie Savings Account

Maybank and Maybank Islamic are members of PIDM.

Protection by PIDM is subject to insurability criteria. Please refer to the list of insured deposits displayed at www.maybank2u.com.my for further details.

4. Prizes and Prize Fulfilment

- a. Prizes are as stipulated below:

Prize Amount	Prize Fulfilment
RM15 per referral	To be credited into the Winner’s Maybank salary account

- b. Winners’ names will be announced via EMPCOMM within (30) working days from the Campaign end date.
- c. Winners will receive their Prize within sixty (60) working days from the Campaign end date. Winners will receive a Push Notification from the MAE app once the Prize has been credited into their account through the fulfilment method stipulated in table 4(a).
- d. Maybank will not ask for any banking details such as credit card/debit card number and bank Transaction Authorization Code (TAC), account password, PIN or one-time password (OTP) from the Winners to claim the Prize. The Winners

acknowledge and agree that Maybank reserves the rights to disqualify their participation in this Campaign or claw back any Prize from the Winners if:

- i. the Winner is found or suspected of tampering with the Campaign Mechanics or the operation of the Campaign;
 - ii. the Winner is found or suspected of undertaking fraudulent activities or other activities that are harmful to the Campaign; or
 - iii. the Winner is in breach of his or her obligations or any Terms and Conditions of this Campaign. Notwithstanding the above, Maybank reserves the right to reject any participation or the Winners at its reasonable discretion without assigning any reasons.
- e. Maybank will NOT provide any replacement or substitute Prizes if the Winner rejects the Prizes sent and /or request for alternative option(s).
- f. Cash awarded to the Winners are non-transferable and non-exchangeable for other kinds, whether in part or in full.
- g. In the event that the Winner fails to comply with any Terms and Conditions of this Campaign, Maybank reserves the right to forfeit the Prizes.
- h. In the event, the limit of 5,000 referrals is achieved before the end of the Campaign Period, Maybank reserves the right to conclude the Campaign early without prior notification.

5. General Terms & Conditions

- 5.1 Maybank shall not be responsible or held liable in respect of technical failures of any kind whatsoever, intervention, interruptions, and/or electronic or human errors in the administration and/or processing of the transaction performed via the MAE app, Maybank2u Biz, Maybank2u, or Maybank2e provided the same is not caused by Maybank.
- 5.2 Maybank reserves the right to withdraw, cancel, suspend, extend or terminate this Campaign earlier in whole or in part and reserves the right to modify any of the terms and conditions contained herein, from time to time by giving at least minimum of twenty-one (21) days ("day" shall have the same meaning as calendar day), prior notice thereof, the notice of which shall be posted through the Maybank2u website at www.maybank2u.com.my or through any other channel determined appropriate by Maybank. It shall be the responsibility of the Eligible Customers to be informed of or otherwise seek out any such notice validly posted.
- 5.3 By participating in this Campaign, Eligible Customers agree to access the Maybank2u website at www.maybank2u.com.my on a regular basis to view the terms and conditions herein and seek clarification from Maybank should any of the Terms and Conditions be not fully understood.
- 5.4 By participating in this Campaign, Eligible Customers agree to be bound by the Terms and Conditions herein and agree and consent to allow his/her personal data

being collected, processed and used by Maybank in accordance with the Maybank Privacy Statement, which may be viewed on www.maybank2u.com.my ("Maybank's Privacy Statement") and the Personal Data Protection Act 2010 (PDPA) Form for Individual Customers.

In addition, and without prejudice to the terms in the Maybank's Privacy Statement and the PDPA Form for Individual Customers, Eligible Customers agree and consent to his/her personal data or information being collected, processed and used by Maybank for:

- a) the purposes of the Campaign; and
- b) marketing and promotional activities conducted by Maybank, including but not limited to any form of advertising or publicity media and materials such as audio and/or visual recordings published through newspapers, television networks, radio stations or online and digital media and on the Internet. Marketing and promotion activities include without limitation the use and/or publication of any details provided in and/or in connection to the entries, interviews material as well responses and related photographs. In this regard, Eligible Customers agree to co-operate and participate in all advertising and publicity activities of Maybank in relation to the Campaign.

- 5.5 Maybank and its officers, servants, employees, representatives and/or agents (including without limitation, any third party service providers engaged by Maybank for the purposes of this Campaign) shall not be liable to Eligible Customers in this Campaign for any direct, indirect, special or consequential loss or damage (including but not limited to, loss of income, profits or goodwill) arising from or in connection with this Campaign unless caused by any gross negligence or omission by Maybank.
- 5.6 Maybank shall not be liable for any default of its obligation under this Campaign due to any force majeure events which include but not limited to acts of God, civil commotion, acts of war, strike, riot, lockout, industrial action, fire, flood, drought, storm, epidemic, and pandemic or any events and circumstances of whatever nature beyond the reasonable control of Maybank.
- 5.7 Maybank may disqualify/reject any Eligible Customer who does not comply with the terms and conditions stated herein and/or are found or suspected to be tampering with the Campaign and/or its process or the operations of this Campaign which includes fraudulent activities involving any act of deceit and/or deception and/or cheating with regards to the Campaign.
- 5.8 These Terms and Conditions shall be governed by the Laws of Malaysia and subject to the exclusive jurisdiction of the Courts of Malaysia.

For information, enquiries, feedback and/or complaints related to this Campaign, please contact Maybank's Customer Care hotline at 1 300 88 6688, or +603 7844 3696. Alternatively, for feedback and/or complaints, Eligible Customers may choose to e-mail Maybank via the feedback form at Maybank2u website www.maybank2u.com.my.