


Frequently Asked Question (FAQs)**Maybank/Maybank Islamic EzyPay Plus/-i Special Rate Campaign**

Q1	What is Maybank/Maybank Islamic EzyPay Plus/-i Special Rate Campaign?								
	<p>Maybank/Maybank Islamic EzyPay Plus/-i is a programme where it allows you to convert your purchase transactions into monthly instalments at a special rate.</p> <p>Enjoy better financial flexibility by converting outstanding retail balances on your Maybank credit card / Maybank Islamic credit card-i into affordable monthly instalments subject to the applicable Terms and Conditions.</p> <p>Maybank/Maybank Islamic EzyPay Plus/-i does not apply to cash advance, instalment amount payable under other programmes of Maybank/Maybank Islamic such as Balance Transfer/-i, EzyPay-i Scheme, Cash Treats, annual fees, carry forward balances and any other management fee / interest / late payment charges (LPC) charged by Maybank/Maybank Islamic under the Cardholder Agreement.</p>								
Q2	What does the Maybank/Maybank Islamic EzyPay Plus/-i Special Rate Campaign offered?								
	<p>The Campaign offers a zero Interest Rate/Management Fee as below:</p> <table border="1"> <thead> <tr> <th>Tenure</th> <th>Interest Rate / Management Fee</th> <th>Minimum Amount (RM)</th> <th>Maximum Amount (RM)</th> </tr> </thead> <tbody> <tr> <td>6 months</td> <td>0%</td> <td>500</td> <td>30,000</td> </tr> </tbody> </table> <p><i>Normal Interest Rate/Management Fee is at 9% per annum</i></p>	Tenure	Interest Rate / Management Fee	Minimum Amount (RM)	Maximum Amount (RM)	6 months	0%	500	30,000
Tenure	Interest Rate / Management Fee	Minimum Amount (RM)	Maximum Amount (RM)						
6 months	0%	500	30,000						
Q3	What is the duration for this Campaign?								
	The Campaign shall run from 1 October 2024 to 31 December 2024, both dates inclusive.								
Q4	Who is eligible to apply for this Maybank/Maybank Islamic EzyPay Plus/-i Special Rate Campaign?								
	All Maybank & Maybank Islamic Principal Credit Cardmembers including who have made a minimum transaction of RM500 and with the maximum amount of RM30,000 which has been posted in Maybank2u but yet to be posted to the Credit Card/-i statement forming part of the outstanding current balance due and have not passed its payment due date at the point of conversion.								


Q5 How do I apply for the Maybank/Maybank Islamic EzyPay Plus /-i Special Rate Campaign

How to apply via Maybank2u web


- 1**



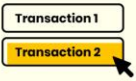
Log in to Maybank2u web.
Click **APPLY** on the top right menu bar
- 2**




Go to **'CARDS'**/
Select the **'CARDS'** tab
- 3**




Select a credit card
- 4**



Select transaction(s)
to convert
- 5**




Select desired
EzyPay Plus/-i plan
- 6**




Verify the details
and confirm
your transaction

How to apply via the MAE app


- 1**



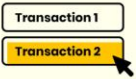
Launch the MAE app
and select **'Account'**
- 2**




Go to **'CARDS'** and
select a credit card
- 3**




Tap on
'EzyPay Plus'
- 4**



Select transaction(s)
to convert
- 5**



Select desired
EzyPay Plus/-i plan
- 6**



Verify the details
and confirm
your transaction

Q6	What is the minimum and maximum amount for this Maybank/Maybank Islamic EzyPay Plus/-i Special Rate Campaign per conversion?
	The minimum conversion amount is RM500 and the maximum is RM30,000 per transaction.
Q7	Are there any TreatsPoints granted under this promotion Campaign?
	TreatsPoints will not be granted for Maybank/Maybank Islamic EzyPay Plus/ -i.
Q8	Is there any early settlement fee charged if I perform early settlement within the payment period?
	No early settlement fee will be charged. Upon early settlement, the remaining outstanding monthly instalments and together with the one-month interest* shall be chargeable to the card and the due date for payment shall follow the statement due date. *Note: One month interest only applies to Maybank Credit Card (Conventional).
Q9	Can I apply for multiple Maybank/Maybank Islamic EzyPay Plus/-i plans?
	Yes, provided there is available credit limit and within the offer validity period to be entitled for the Campaign offer.
Q10	Can I change my existing Maybank/Maybank Islamic EzyPay Plus/-i to the current Maybank/Maybank Islamic EzyPay Plus/-i Special Rate Campaign plan?
	No, it only applies to new Maybank/Maybank Islamic EzyPay Plus/-i conversions during this specific Campaign period.

Soalan Lazim (FAQs)

Kempen Maybank/Maybank Islamic EzyPay Plus/-i Kadar Istimewa

S1	Apakah Kempen Maybank/Maybank Islamic EzyPay Plus/-i Kadar Istimewa?								
	<p>Maybank/Maybank Islamic EzyPay Plus/-i ialah program yang membolehkan anda menukar transaksi runcit anda kepada ansuran bulanan dengan kadar rendah istimewa.</p> <p>Nikmati fleksibiliti kewangan yang lebih baik dengan menukar baki runcit tertunggak pada kad kredit Maybank / kad kredit-i Maybank Islamic anda kepada ansuran bulanan mampu milik tertakluk pada Terma dan Syarat.</p> <p>EzyPay Plus/-i tidak terpakai untuk pendahuluan tunai, jumlah ansuran yang perlu dibayar di bawah program lain Maybank/Maybank Islamic seperti Pindahan Baki, Skim EzyPay/-i, Cash Treat, yuran tahunan, baki bawa ke hadapan dan sebarang caj pengurusan / faedah / caj pembayaran lewat (LPC) yang dikenakan oleh Maybank/Maybank Islamic di bawah Perjanjian Pemegang Kad.</p>								
S2	Apakah yang ditawarkan oleh Kempen Maybank/Maybank Islamic EzyPay Plus/-i Kadar Istimewa?								
	<p>Kempen ini menawarkan Kadar Faedah/Fi Pengurusan sifar seperti di bawah:</p> <table border="1" style="margin-left: auto; margin-right: auto;"> <thead> <tr> <th>Ansuran</th> <th>Kadar Faedah / Fi Pengurusan</th> <th>Amaun Minimum (RM)</th> <th>Amaun Maksimum (RM)</th> </tr> </thead> <tbody> <tr> <td>6 bulan</td> <td>0%</td> <td>500</td> <td>30,000</td> </tr> </tbody> </table> <p><i>Kadar Faedah/Fi Pengurusan yang biasa ialah pada 9% setahun</i></p>	Ansuran	Kadar Faedah / Fi Pengurusan	Amaun Minimum (RM)	Amaun Maksimum (RM)	6 bulan	0%	500	30,000
Ansuran	Kadar Faedah / Fi Pengurusan	Amaun Minimum (RM)	Amaun Maksimum (RM)						
6 bulan	0%	500	30,000						
S3	Apakah tempoh untuk Kempen ini?								
	Kempen ini akan berlangsung dari 1 Oktober 2024 hingga 31 Disember 2024 , termasuk kedua-dua tarikh.								
S4	Siapakah yang layak untuk memohon Kempen Maybank/Maybank Islamic EzyPay Plus/-i ini?								
	Semua Ahli Kad Kredit Utama Maybank & Maybank Islamic termasuk yang telah membuat transaksi minimum RM500 dan dengan jumlah maksimum RM30,000 yang telah dipaparkan dalam di Maybank2u tetapi belum dipaparkan di penyata Kad Kredit/-i menjadi sebahagian daripada baki semasa tertunggak yang perlu dibayar dan belum melepasi tarikh akhir pembayarannya pada masa penukaran.								

S5	<p>Bagaimanakah cara untuk memohon Kempen Maybank/Maybank Islamic EzyPay Plus/-i Kadar Istimewa?</p>
	<p>How to apply via Maybank2u web</p> <ol style="list-style-type: none"> 1 Log in to Maybank2u web. Click APPLY on the top right menu bar 2 Go to CARDS/ Select the CARDS tab 3 Select a credit card 4 Select transaction(s) to convert 5 Select desired EzyPay Plus/-i plan 6 Verify the details and confirm your transaction <p>How to apply via the MAE app</p> <ol style="list-style-type: none"> 1 Launch the MAE app and select Account 2 Go to CARDS and select a credit card 3 Tap on EzyPay Plus 4 Select transaction(s) to convert 5 Select desired EzyPay Plus/-i plan 6 Verify the details and confirm your transaction
S6	<p>Apakah jumlah minimum dan maksimum untuk Kempen Maybank/Maybank Islamic EzyPay Plus/-i Kadar Istimewa bagi setiap penukaran tersebut?</p>
	<p>Jumlah penukaran minimum ialah RM500 dan maksimum ialah RM30,000 setiap transaksi.</p>
S7	<p>Adakah terdapat TreatsPoints yang diberikan di bawah Kempen ini?</p>
	<p>TreatsPoints tidak akan diberikan untuk Maybank/Maybank Islamic EzyPay Plus/-i.</p>
S8	<p>Adakah terdapat sebarang bayaran penyelesaian awal dikenakan jika saya melakukan penyelesaian awal dalam tempoh pembayaran?</p>

	<p>Tiada yuran penyelesaian awal akan dikenakan.</p> <p>Selepas penyelesaian awal, baki ansuran bulanan tertunggak dan bersama dengan faedah sebulan* akan dicaj kepada kad dan tarikh akhir pembayaran adalah mengikut tarikh penyata perlu dibayar.</p> <p>*Nota: Faedah sebulan hanya dikenakan kepada Kad Kredit Maybank (Konvensional).</p>
S9	Bolehkah saya memohon pelan Maybank/Maybank Islamic EzyPay Plus/-i secara berulang?
	Ya, dengan syarat had kredit tersedia dan boleh digunakan serta masih berada dalam tempoh sah tawaran untuk layak menyertai Kempen.
S10	Bolehkah saya menukar Maybank/Maybank Islamic EzyPay Plus/-i saya yang sedia ada kepada pelan Kempen Maybank/Maybank Islamic EzyPay Plus/-i Kadar Istimewa semasa?
	Tidak, ini hanya digunakan untuk penukaran Maybank /Maybank Islamic EzyPay Plus/-i baru semasa tempoh Kempen tersebut.