

Apply & Get a pair of “G.E.M. I AM GLORIA World Tour in Kuala Lumpur 2025” tickets with Maybank Visa Credit Cards

TERMS AND CONDITIONS

The Apply and get a pair of G.E.M. I AM GLORIA World Tour in Kuala Lumpur 2025 tickets with Maybank Visa Credit Cards is organized by Malayan Banking Berhad (Registration. No. 196001000142) (“Maybank”). By participating in this Campaign, Eligible Cardmembers (as referred in Clause 2.1 below) hereby expressly agree to be bound by these Terms and Conditions and any decisions made by Maybank shall be final and binding.

1 Campaign Period

The Campaign commences from **25 December 2024 at 12:00:00 AM MYT and expires on 12 January 2025 at 11:59:59 PM**, both dates inclusive, unless notified otherwise (“Campaign Period”).

2 Eligibility

- 2.1 Subject to these Terms and Conditions, the Campaign is open to all new and existing customers of Maybank who are residents of Malaysia and who has attained the age of 21 years at the time of making an application for Maybank Visa Credit Cards (hereinafter referred to as “**Maybank Visa Credit Cards**”) as a principal Cardmember and such application have been approved during the Campaign Period (“**Eligible Customer**”).
- 2.2 Eligible Customers who apply for Maybank Visa Credit Cards under this Campaign shall hereinafter be referred to as “**Applicant(s)**”.
- 2.3 An Applicant may be entitled to participate in more than one Maybank Credit Card promotions organized for or in conjunction with the acquisition of a new credit card customer wherein the Applicant may also be similarly entitled to other gifts or rewards under the respective promotions. In the event that the promotion periods for such other promotions overlap with the Campaign Period, the Applicant understands and agrees that he/she shall only be entitled to receive the gifts or rewards from the first Maybank Credit Card approved by Maybank via the channel that the Applicant had applied from, regardless of the number of successfully approved applications in such other promotions and/or this Campaign.
- 2.4 The following persons are **NOT eligible** to participate in the Campaign:
 - a) Cardmembers whose Maybank Card account(s) status is delinquent, suspended, cancelled or in breach of any Terms and Conditions of Maybank Card Agreement during the Campaign Period;
 - b) Cardmembers who are in default of any facility granted by Maybank at any time;
 - c) Cardholders of Maybank Commercial/ Corporate Cards;
 - d) Permanent and/or contract employees of the Cards Marketing Department of Maybank Malaysia and Regional Cards Marketing Department of Maybank.

3 Campaign Mechanics and Conditions

3.1 To be in the running to win the Prize(s) (as defined in Clause 4), Eligible Customers would need to submit the complete application of Maybank Visa Credit Cards (“Application”).

3.2 Based on the Application received, the first ten (10) Eligible Customer who has completed the Qualifying Entry requirements (as described below) shall be shortlisted by Maybank as Successful Applicant for the respective Prizes (“Successful Applicant(s)”), based on first-come, first served basis, capped at the first ten (10) Successful Applicants.

3.3 Qualifying Entries

Qualifying Entry	Requirements
Successful application of Maybank Visa Credit Cards with transaction(s)	<ul style="list-style-type: none">Apply a Maybank Visa Credit Card.Spend with the newly approved Maybank Visa Card with at least one (1) transaction during the Campaign Period.Spending by either Principal or Supplementary Cardmember is eligible.

4 Prizes

4.1 The Prize to be won under this Campaign (“Prize”) is set out below: -

Prize	Application & Spend Duration	Prize Details and Terms & Conditions	Total Successful Applicant(s)
Two (2) tickets to G.E.M. I AM GLORIA 2025 World Tour in Kuala Lumpur P1 Category Tickets	25 December 2024 - 12 January 2025	Get two (2) tickets to G.E.M. I AM GLORIA 2025 World Tour in Kuala Lumpur (worth RM1,656) for every Successful Applicant with at least one (1) transaction during the Campaign Period. <u>Event Details:</u> Date: 15 February 2025 (“Event Date”) Time: 8.00pm Venue: National Stadium, Bukit Jalil	First ten (10) Successful Applicants
Total Allocation			20 tickets

4.2 The determination on whether the Prizes will be awarded for the Application submitted shall be based on the date of the Application received by Maybank and not the date of the Application made by the Cardmember.

4.3 Supplementary Maybank Cards Cardmembers (“Supplementary Cardmembers”) are not eligible to receive Prizes for this Campaign.

5 Fulfillment of Prizes

- 5.1 At the time of awarding the Prizes, all Maybank Card account(s) of the Successful Applicant(s) must not be delinquent, and/or invalid or cancelled. Otherwise, such Successful Applicant(s) shall be disqualified from receiving the Prizes.
- 5.2 Maybank will notify first ten (10) Successful Applicants email or phone call. Any Winners who are unable to be reached or contacted 3 times will be automatically disqualified and Maybank reserves the right to forfeit the Prizes for the said shortlisted Winner. Consequently, applicants who accept the prize(s) will receive the prize(s) via email 7 days before the event date. Any Successful Applicants who are unable to be reached or contacted will be automatically disqualified and Maybank reserves the right to forfeit the Prizes for the said Successful Applicants.
- 5.3 Pursuant to successful notification in accordance to clause 5.2, a confirmation letter/email will be sent to the Successful Applicants billing address or email address recorded in Maybank's system within one (1) week before the Event Date.
- 5.4 The fulfilment of the Prizes will be done within one (1) week before the Event Date, latest by 17 October 2024 for the ten (10) Successful Applicants.
- 5.5 Maybank shall determine the methods of the Prize giving, including but not limited to, a prize giving ceremony, or any other methods which Maybank may deem reasonable.
- 5.6 Maybank reserves the right at its discretion to allow or disallow transfer of prizes to another person/party subject to conditions imposed by Maybank (if any).
- 5.7 All cost, fees and/or expenses incurred or to be incurred by the Successful Applicants in relation to the Campaign and/or the claiming of the Prizes, which shall include but not limited to the cost for transportations, accommodation, meals, personal costs and/or any other costs, are the sole responsibility of the Successful Applicants.
- 5.8 If there is any dispute or non-receipt of the Prizes, Successful Applicants are required to contact Maybank Customer Service at 1300 88 6688 latest by **7 February 2025** to request for an inquiry. No request for any inquiry shall be entertained after **7 February 2025**.

6 General Terms & Conditions

- 6.1 Maybank shall not be responsible or held liable in respect of technical failures of any kind whatsoever, intervention, interruptions, and/or electronic or human errors in the administration and/or processing of the transaction performed via the MAE app, Maybank2u Biz, Maybank2u, or Maybank2e provided the same is not caused by Maybank.
- 6.2 Maybank reserves the right to withdraw, cancel, suspend, extend or terminate this Campaign earlier in whole or in part and reserves the right to modify any of the terms and conditions contained herein, from time to time by giving at least minimum of twenty-one (21) days ("day" shall have the same meaning as calendar day) prior notice thereof, the notice of which shall be posted through Maybank2u website at www.maybank2u.com.my or through any other channel determined appropriate by Maybank. It shall be the responsibility of the Eligible Cardmembers to be informed of or otherwise seek out any such notice validly posted.
- 6.3 By participating in this Campaign, Eligible Cardmembers agree to access the Maybank2u website at www.maybank2u.com.my on a regular basis to view the terms and conditions herein and seek clarification from Maybank should any of the Terms & Conditions be not fully understood.
- 6.4 By participating in this Campaign, Eligible Cardmembers agree to be bound by the Terms and Conditions herein and agree and consent to allow his/her personal data being collected, processed

and used by Maybank in accordance with the Maybank Privacy Statement, which may be viewed on www.maybank2u.com.my (“Maybank’s Privacy Statement”) and the PDPA Form for Individual Customers.

In addition, and without prejudice to the terms in the Maybank’s Privacy Statement and the PDPA Form for Individual Customers, Eligible Cardmembers agree and consent to his/her personal data or information being collected, processed and used by Maybank for:

- a) the purposes of the Campaign; and
- b) marketing and promotional activities conducted by Maybank, including but not limited to any form of advertising or publicity media and materials such as audio and/or visual recordings published through newspapers, television networks, radio stations or online and digital media and on the Internet. Marketing and promotion activities include without limitation the use and/or publication of any details provided in and/or in connection to the entries, interviews material as well as responses and related photographs. In this regard, Eligible Cardmembers agree to co-operate and participate in all advertising and publicity activities of Maybank in relation to the Campaign.

*Note: “PDPA” refers to Personal Data Protection Act (2010).

- 6.5 Maybank and its officers, servants, employees, representatives and/or agents (including without limitation, any third party service providers engaged by Maybank for the purposes of this Campaign) shall not be liable to Eligible Cardmembers in this Campaign for any direct, indirect, special or consequential loss or damage (including but not limited to, loss of income, profits or goodwill) arising from or in connection with this Campaign unless caused by any gross negligence or omission by Maybank.
- 6.6 Maybank shall not be liable for any default of its obligation under this Campaign due to any force majeure events which include but not limited to acts of God, civil commotion, acts of war, strike, riot, lockout, industrial action, fire, flood, drought, storm, epidemic and pandemic or any events and circumstances of whatever nature beyond the reasonable control of Maybank.
- 6.7 Maybank may disqualify/reject any Eligible Cardmembers who does not comply with the terms and conditions stated herein and/or are found or suspected to be tampering with the Campaign and/or its process or the operations of this Campaign which includes fraudulent activities involving any act of deceit and/or deception and/or cheating with regards to the Campaign.
- 6.8 These Terms and Conditions shall be governed by the Laws of Malaysia and subject to the exclusive jurisdiction of the Courts of Malaysia.

For information, enquiries, feedback and/or complaints related to this Campaign, please contact Maybank's Customer Care hotline at 1 300 88 6688 or +603 7844 3696. Alternatively for feedback and/or complaints, Eligible Customers may choose to e-mail Maybank via the feedback form at Maybank2u website www.maybank2u.com.my.