Apply, Spend & Win Cashback Campaign for New Maybank Islamic Ikhwan X UNIFI

Terms and Conditions

Apply, Spend & Win Campaign for New Maybank Islamic Ikhwan X UNIFI ("Campaign") is organised by Maybank Islamic Berhad (Company No.: 200701029411), referred to as "**Maybank Islamic**" throughout the Terms and Conditions herein and TM Technology Services Sdn Bhd (Company No.: 200201003726) ("TM").

By participating in this Campaign, Eligible Cardmembers (as defined in Paragraph 2) expressly agree to be bound by these Terms and Conditions and the decisions made by Maybank Islamic and TM.

1. Campaign Period

The Campaign will commence from **15th October 2024 until 14th April 2025.**

2. Eligibility

- 2.1 Subject to the Terms and Conditions, this Campaign is open to new Maybank Islamic's principal and supplementary cardholders of selected Maybank Islamic Ikhwan Credit Card as follows:
 - a. Maybank Islamic Mastercard Ikhwan Gold Credit Card-i
 - b. Maybank Islamic Mastercard Ikhwan Platinum Credit Card-i
 - c. Maybank Islamic World Mastercard Ikhwan Credit Card-i
 - d. Maybank Islamic myimpact Mastercard Ikhwan Platinum Credit Card-i
- 2.2 For avoidance of doubt, permanent and contractual employees of Maybank Islamic or Malayan Banking Berhad ("Maybank") (other than from Cards Marketing Department of Maybank and Regional Cards Marketing Department of Maybank) and/or vendors, suppliers, advertising and promotion agencies for the Campaign are eligible to participate in the Campaign and stand a chance to win the prize.
- 2.3 The following individuals are **NOT eligible** to participate in this Campaign:
 - a. Permanent and/or contract employees of Maybank Islamic or Maybank from the Cards Marketing Department and the Regional Cards Marketing Departments;
 - b. Any customer who had cancelled any of his/her Maybank Islamic Credit Card within six (6) months before the date of application and is reapplying for another Maybank Islamic Credit Card under the Campaign;
 - c. Present Principal holders of any Maybank Islamic Credit Card(s) whether issued in Malaysia or otherwise; and/or
 - d. Any customer who has committed or suspected of committing any misconduct, fraudulent, wrongful acts or in default and breach of terms in relation to their account(s), any facility, and/or any services granted by Maybank Islamic or Maybank.
- 2.4 Cardmembers who fulfill the above criteria will hereinafter be referred to as "Eligible Cardmembers".

3. Campaign Mechanics:

3.1 To qualify for the prize, Eligible Cardmembers must apply for any selected Maybank Islamic Ikhwan Credit Card [refer Paragraph 2.1(a) until 2.1(d)] via UNIFI Online Channels (i.e. Unifi portal, MyUnifi app or Unifi Mobile app) and make retail purchases using Maybank Islamic EzyPay-i, with a minimum transaction of RM1,000 in a single transaction within 90 days from the card approval date.

Eligible Cardmembers are required to perform one (1) retail transaction using Maybank Islamic EzyPay-i instalment plan as per table below:

EzyPay-i Plan	Management Fee
6 months	
12 months	
18 months	0%
24 months	
36 months	

3.2 RM100 cashback will be credited to the credit card statements of Eligible Cardmembers, with a total of 500 winners selected on a first-come, first-served basis.

Card Scheme	Prize	Qualifying Criteria	Campaign Period
Selected Maybank Islamic Ikhwan Credit Card	RM100 Cashback To eligible cardmembers credit card statement. Capped at first 500 winner within the Campaign Period	Apply for any of the Eligible Credit Card via UNIFI Online Channels and perform a minimum Maybank Islamic EzyPay-i purchase of RM1,000 in a single transaction within 90 days from the approval date during the Campaign Period ("Qualifying Criteria")	15 th October 2024 – 14 th April 2025

- 3.3 The Qualifying Criteria established during the Campaign Period must be captured by the Maybank Islamic Credit Card system to be eligible for participation in the Campaign.
- 3.4 The determination on whether the prizes are awarded for the qualifying spend shall be based on the date when the charges are processed by Maybank Islamic and debited from the Eligible Cardmember's card account and not the date when the qualifying spend transaction was made by the Eligible Cardmembers.

4. Prizes Fulfilment

4.1 RM100 Cashback will be credited within twelve (12) weeks from the last date of the month of which Maybank Islamic EzyPay-i transaction is performed.

Example: If the Qualifying Criteria was performed on 10th October 2024, an Eligible Cardmembers can expect Cashback to be credited within 12 weeks from 30st October 2024. Cashback will be credited to the Eligible Cardmember's Card Statement account by end of January 2024.

- 4.2 Each Eligible Cardmembers is only entitled to one (1) time Prizes (Cashback) even if they participate with multiple Maybank Islamic Ikhwan Credit Cards. Supplementary cardholder(s) spend and entitlement for the reward will be granted or credited to the principle cardholder.
- 4.3 Maybank Islamic reserves the right to disqualify any Eligible Cardmembers from participating in the Campaign and/or from receiving Cashback, due to any of the followings:
 - a. If any of the Eligible Cardmember's Maybank Islamic Credit Card account(s) is cancelled, closed, or terminated by any reason whatsoever, either voluntarily or involuntarily on or before the fulfilment of Cashback; or
 - b. Eligible Cardmembers has committed or is suspected of committing any misconduct, fraudulent or wrongful acts breach of Campaign Terms and Conditions.
- 4.4 By participating in this Campaign, Eligible Cardmembers hereby expressly agree to be bound by the Terms and Conditions as stated herein, including decisions of Maybank Islamic which are final, binding and conclusive. No further correspondence appeal will be entertained.
- 4.5 Maybank Islamic reserves the right to cancel any qualifying spend earned on the credit card accounts:
 - a. Where payment has been due for thirty (30) days or more; and/or
 - b. Where the account(s) is suspended to have been operated fraudulently; and/or
 - c. Any account(s) has otherwise been closed by Maybank Islamic.

5. General Terms and Conditions

- 5.1 Maybank Islamic shall not be responsible or held liable in respect of technical failures of any kind whatsoever, intervention, interruptions, and/or electronic or human errors in the administration and/or processing of the transaction performed via the MAE app, Maybank2u Biz, Maybank2u, or Maybank2e website provided the same is not caused by Maybank.
- 5.2 Maybank Islamic reserves the right to withdraw, cancel, suspend, extend or terminate this Campaign earlier in whole or in part and reserves the right to modify any of the Terms and Conditions contained herein, from time to time by giving at least minimum of twenty-one (21) days ("day" shall have the same meaning as calendar day) prior notice thereof, the notice of which shall be posted through Maybank2u website at www.maybank2u.com.my or through any other channel determined appropriate by Maybank. It shall be the responsibility of the Eligible Cardmembers to be informed of or otherwise seek out any such notice validly posted.
- 5.3 By participating in this Campaign, Eligible Cardmembers agree to access the Maybank2u website at www.maybank2u.com.my on a regular basis to view the Terms and Conditions herein and seek clarification from Maybank Islamic should any of the Terms and Conditions be not fully understood.
- 5.4 By participating in this Campaign, Eligible Cardmembers agree to be bound by the Terms and Conditions herein and agree and consent to allow his/her personal data being collected, processed and used by Maybank Islamic in accordance with the Maybank Privacy Statement, which may be viewed on www.maybank2u.com.my ("Maybank's Privacy Statement") and the Personal Data Protection Act (2010) Form for Individual Customers.
- 5.5 In addition and without prejudice to the terms in the Maybank's Privacy Statement and the Personal Data Protection Act 2010 Form for Individual Customers, Eligible cardmembers agree

and consent to his/her personal data or information being collected, processed and used by Maybank Islamic for:

- a. The purposes of the Campaign; and
- b. Marketing and promotional activities conducted by Maybank Islamic, including but not limited to any form of advertising or publicity media and materials such as audio and/or visual recordings published through newspapers, television networks, radio stations or online and digital media and on the Internet. Marketing and promotion activities include without limitation the use and/or publication of any details provided in and/or in connection to the entries, interviews material as well responses and related photographs. In this regard, Eligible Cardmembers agree to co-operate and participate in all advertising and publicity activities of Maybank Islamic in relation to the Campaign.

*Note: "PDPA" refers to Personal Data Protection Act 2010.

- 5.6 Maybank Islamic and its officers, servants, employees, representatives and/or agents (including without limitation, any third party service providers engaged by Maybank Islamic for the purposes of this Campaign) shall not be liable to Eligible Cardmembers in this Campaign for any direct, indirect, special or consequential loss or damage (including but not limited to, loss of income, profits or goodwill) arising from or in connection with this Campaign unless caused by any gross negligence or omission by Maybank Islamic.
- 5.7 Maybank Islamic shall not be liable for any default of its obligation under this Campaign due to any force majeure events which include but not limited to acts of God, civil commotion, acts of war, strike, riot, lockout, industrial action, fire, flood, drought, storm, epidemic and pandemic or any events and circumstances of whatever nature beyond the reasonable control of Maybank Islamic.
- 5.8 Maybank Islamic may disqualify/reject any Eligible Cardmembers who does not comply with the Terms and Conditions stated herein and/or are found or suspected to be tampering with the Campaign and/or its process or the operations of this Campaign which includes fraudulent activities involving any act of deceit and/or deception and/or cheating with regards to the Campaign.
- 5.9 These Terms and Conditions shall be governed by the Laws of Malaysia and subject to the exclusive jurisdiction of the Courts of Malaysia.

For information, enquiries, feedback and/or complaints related to this Campaign, please contact Maybank's Customer Care hotline at 1 300 88 6688 or +603 7844 3696. Alternatively for feedback and/or complaints, Eligible Customers may choose to e-mail Maybank via the feedback form at Maybank2u website <u>www.maybank2u.com.my</u>.

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