

# Just For-YOUth Campaign <u>Terms & Conditions</u>

Just For-YOUth Campaign ("Campaign") is organised by Malayan Banking Berhad (196001000142) ("MBB") and Maybank Islamic Berhad (200701029411) ("MIB") (collectively referred to as "Maybank"). This Campaign shall be governed by this terms & conditions stated herein. By participating in this Campaign, the Eligible Customers (as defined in Clause 2.1) hereby expressly agree to be bound by these Terms and Conditions and that any decisions made by Maybank in respect of the Campaign shall be final and binding.

## 1. Campaign Period

This Campaign commences on 1<sup>st</sup> September 2024 and ends on 31<sup>st</sup> December 2024 (both dates included) ["Campaign Period"].

## 2. <u>Eligibility</u>

- 2.1 This Campaign is opened to all Malaysians with valid identification document who are aged between eighteen (18) years old to thirty (30) years old and applying any or both of the participating products listed in Clause 3.2 for the first time ("Eligible Customers").
- 2.2 Eligible Customers agree that these Terms and Conditions must be read together with the terms and conditions of the respective product/services as an entire agreement.
- 2.3 Eligible Customers must ensure all of their personal details in Maybank's system are updated.
- 2.4 Maybank Group's employees are NOT eligible to participate in this Campaign. Maybank Group refers to entities within the Group, its overseas branches as well as parent company (where applicable) and its local and overseas subsidiaries.

### 3. Campaign Mechanics

- 3.1 Eligible Customers are required to fulfill the criteria for the respective participating products under this Campaign (as stated in Clause 3.3) and such application must be made via online at designated link provided in Maybank2u in order to earn entries and stand a chance to win the respective Prizes as set out in Clause 4.
- 3.2 List of participating products under the Campaign as per stated below:
  - a. Maybank/Maybank Islamic Credit Card
    - Maybank Grab Mastercard Platinum
    - Maybank Shopee Visa Platinum
    - American Express Cash Back Gold
    - Maybank Mastercard Classic
    - Maybank Visa Classic
    - Maybank 2 Gold Cards
    - Maybank PETRONAS Visa Gold
    - American Express® Gold
    - Maybank Manchester United Visa
    - Maybank Mastercard Gold
    - Maybank Visa Gold
    - Singapore Airlines KrisFlyer American Express Gold

- Maybank myimpact Visa Signature
- Maybank FC Barcelona Visa Signature
- Singapore Airlines KrisFlyer American Express® Platinum
- Maybank Visa Platinum
- Maybank 2 Platinum Cards
- Maybank PETRONAS Visa Platinum
- Maybank Mastercard Platinum
- American Express Platinum
- Maybank Islamic Ikhwan Mastercard Gold
- Maybank Islamic Ikhwan Visa Gold
- Maybank Islamic myimpact Ikhwan Mastercard Platinum
- Maybank Islamic Ikhwan American Express Platinum
- Maybank Islamic Ikhwan Mastercard Platinum
- Maybank Islamic PETRONAS Ikhwan Visa Platinum
- b. Personal Accident Insurance/Takaful Plan Sign Up via Maybank2u web or MAE app only.

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- Hero15
- Pesonalady
- Premier PA Plus
- Infinite Personal Accident
- Takaful Hero15
- Takaful Pesonalady
- Takaful PA Plus
- Takaful Infinite PA
- 3.3 The table below provides the list of participating products and the number of entries could be earned for the respective participating products and the maximum number of entries that Eligible Customers may earn under this Campaign.

Products	Criteria to be fulfilled to earn entries	Number of Entries
Maybank/Maybank Islamic Credit Card	The participating Maybank/Maybank Islamic Credit Card must be applied, approved, and accepted within the Campaign Period	20
	Spend within campaign period (No min. spending)	10*
Personal Accident Insurance/Takaful Plan Sign Up via Maybank2u web or MAE app	Minimum Annual premium / contribution RM300 and the policy must be active/in force within Campaign Period	20**
Maximum number of er	50	

\*Additional 10 entries on credit cards is ONLY given when Eligible Customer has used the credit card to perform at least one transaction within Campaign Period with no minimum spending amount. If there is no spending made by Eligible Customer, Eligible Customer who fulfills the criteria for credit card can only earn 20 entries on credit cards as stated above.

\*\*Maximum 20 entries only per Eligible customers regardless one (1) or more Personal Accident Insurance/Takaful Plan Sign Up via Maybank2u web or MAE app purchases within Campaign Period.



## 4. Prizes and Winners

4.1 The Top Prizes and Consolation Prizes ("Prizes") and number of Winners for the respective category of Prizes are as follows:-

Prizes	Type of Prizes	Number of Winners
One Day Pass to Genting SkyWorlds Theme	Тор	5
Park worth RM657 (for 3 pax) via e-Voucher*		
Petronas Vouchers worth RM 50	Consolation	60

\*Any additional arrangement and expenses incurred on top of the Prizes won to be borne by the Winners themselves.

4.2 Winners are selected randomly by a randomizer operated by Maybank ("Winner(s)"). Consolation Prizes' winners are selected monthly while Top Prize winners are selected after the end of Campaign Period. Below is the timeline of the Winners' selection.

Month	Prizes	Number of Winners	Winner Selection Month	Prizes Distribution
Sep-24	Consolation	15	Oct-24	Oct to Nov-24
Oct-24	Consolation	15	Nov-24	Nov to Dec-24
Nov-24	Consolation	15	Dec-24	Dec to Jan-25
Dec-24	Тор	5	Jan-25	Jan to Feb-25
	Consolation	15		

4.3 The process in relation to the Campaign and Winners selection is as per below:

Sign up online for any participating products under the Campaign within Campaign Period via designated campaign page provided in Maybank2u website.

Maybank will capture the application information and assign entries based on participating product take up provided that the criteria for the respective products are fulfilled.

Winners are selected randomly by a randomizer. Consolation Prize's Winners are selected monthly whereas Top Prize Winners are selected after the end of Campaign Period. Previous month Winners are excluded from the drawing pool. This also means that Consolation Winners will be excluded from the Top Prize Winners drawing pool to avoid the double rewarding.

Winners are notified via email/SMS and Winners may call Maybank at 03-2070 8833 ext.4032 for any further clarification or decide to 'Opt Out' from the Campaign.

4.4 Eligible Customers stands a chance to win a maximum of one (1) Prize in this Campaign. In the event that Eligible Customer meet the criteria / have been registered / rewarded for other concurrent Maybank Campaigns during the Campaign Period, such accountholders will be excluded from the pool of Eligible Customers.



5.1 Prizes distribution will be carried out within 30 business days after the date of Winners' notification .

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- 5.2 If the Winners do not wish to receive the Prizes ("Opt Out") upon being notified by Maybank via email or SMS, they may reach out Maybank at designated contact details as stated as per Clause 4.3.
- 5.3 Upon the expiry of 30 business days after the date of notification and Maybank does not receive any call from the Winners to "Opt Out", distribution of Prizes will be conducted accordingly. Any "Opt Out" request from Winners will not be entertained upon the expiry of 30 business days after the date of notification.
- 5.4 Top prizes are in the form of e-vouchers and it will be sent to the Winner's email addresses whereas the Consolation prizes are in the form of physical vouchers which will be sent via courier to the identified Winners' home address as per registered/updated in Maybank's system.
- 5.5 All Prizes cannot be transferred or exchanged for cash or other items and are subject to the this terms and conditions.
- 5.6 Maybank reserves the right to substitute the Prizes with any other item(s) of similar market value at its own reasonable discretion with twenty-one (21) calendar days' prior notice to the Winners which will be communicated on Maybank2u web and/or other platforms as may be determined by Maybank.
- 5.7 Maybank gives no assurance or satisfaction guarantee for the Prizes. Any dispute in relation to quality, merchantability and/or warranty of the Prizes (whichever applicable) must be settled directly by the Winners with the dealer/supplier without any recourse to Maybank. Maybank is not responsible for any breach of quality or warranty of the Prizes or any terms and conditions thereof. Additionally, Maybank is not responsible for any loss or damage of the Prizes once they have been received by the courier. If the Eligible Customer agrees to courier delivery and is not available to receive the Prizes, resulting in loss or damage, Maybank will not be held responsible.

### 6. <u>General Terms and Conditions</u>

- 1. Maybank shall not be responsible or held liable in respect of technical failures of any kind whatsoever, intervention, interruptions, and/or electronic or human errors in the administration and/or processing of the transaction performed via the MAE app, Maybank2u Biz, Maybank2u, or Maybank2e provided the same is not caused by Maybank.
- 2. Maybank reserves the right to withdraw, cancel, suspend, extend or terminate this Campaign earlier in whole or in part and reserves the right to modify any of the terms and conditions contained herein, from time to time by giving at least minimum of twenty one (21) days ("day" shall have the same meaning as calendar day) prior notice thereof, the notice of which shall be posted through Maybank2u website at <a href="https://www.maybank2u.com.my">www.maybank2u.com.my</a> or through any other channel determined appropriate by Maybank. It shall be the responsibility of the Eligible Customers to be informed of or otherwise seek out any such notice validly posted.

3. By participating in this Campaign, Eligible Customers agree to access the Maybank2u website at <a href="http://www.maybank2u.com.my">www.maybank2u.com.my</a> on a regular basis to view the terms and conditions and seek clarification from Maybank should any of the Terms & Conditions be not fully understood.

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4. By participating in this Campaign, Eligible Customers agree to be bound by the Terms and Conditions herein and agree and consent to allow his/her personal data being collected, processed and used by Maybank in accordance with the Maybank Privacy Statement, which may be viewed on <a href="https://www.maybank2u.com.my">www.maybank2u.com.my</a> ("Maybank's Privacy Statement") and the PDPA Form for Individual Customers.

In addition, and without prejudice to the terms in the Maybank's Privacy Statement and the PDPA Form for Individual Customers, Eligible Customers agree and consent to his/her personal data or information being collected, processed and used by Maybank for:

a) the purposes of the Campaign; and

b) marketing and promotional activities conducted by Maybank, including but not limited to any form of advertising or publicity media and materials such as audio and/or visual recordings published through newspapers, television networks, radio stations or online and digital media and on the Internet. Marketing and promotion activities include without limitation the use and/or publication of any details provided in and/or in connection to the entries, interviews material as well responses and related photographs. In this regard, Eligible Customers agree to co-operate and participate in all advertising and publicity activities of Maybank in relation to the Campaign.

\*Note: "PDPA" refers to Personal Data Protection Act (2010).

- 5. Maybank and its officers, servants, employees, representatives and/or agents (including without limitation, any third party service providers engaged by Maybank for the purposes of this Campaign) shall not be liable to Eligible Customers in this Campaign for any direct, indirect, special or consequential loss or damage (including but not limited to, loss of income, profits or goodwill) arising from or in connection with this Campaign unless caused by any gross negligence or omission by Maybank.
- 6. Maybank shall not be liable for any default of its obligation under this Campaign due to any force majeure events which include but not limited to acts of God, civil commotion, acts of war, strike, riot, lockout, industrial action, fire, flood, drought, storm, epidemic and pandemic or any events and circumstances of whatever nature beyond the reasonable control of Maybank.
- 7. Maybank may disqualify/reject any Eligible Customers who does not comply with the terms and conditions stated herein and/or are found or suspected to be tampering with the Campaign and/or its process or the operations of this Campaign which includes fraudulent activities involving any act of deceit and/or deception and/or cheating with regards to the Campaign.
- 8. These Terms and Conditions shall be governed by the Laws of Malaysia and subject to the exclusive jurisdiction of the Courts of Malaysia.

For information, enquiries, feedback and/or complaints related to this Campaign, please contact Maybank's Customer Care hotline at 1 300 88 6688 or +603 7844 3696. Alternatively for feedback and/or complaints, Eligible Customers may choose to e-mail Maybank via the feedback form at Maybank2u website <a href="http://www.maybank2u.com.my">www.maybank2u.com.my</a>