

MAE-llionaire: Maybank2u Online Banking Campaign Terms and Conditions

MAE-llionaire: Maybank2u Online Banking Campaign (“Campaign”) is part of the MAE-llionaire Campaign (“Main Campaign”) organised by Malayan Banking Berhad (196001000142) and Maybank Islamic Berhad (200701029411) (collectively known as “Maybank”).

By participating in this Campaign, Eligible Customers (as defined in Clause 2.1 below) hereby expressly agree to be bound by the below Terms and Conditions and also the terms and conditions of the Main Campaign. The terms and conditions of the Main Campaign can be found by typing maybank.my/maellionaire into your browser.

All the decisions made by Maybank in respect of this Campaign shall be final and binding.

1. Campaign Period

1.1 The Campaign will run from 1st November 2024 at 00:00:00 AM (MYT) until 31st January 2025 at 11:59:59 PM (MYT) [both dates inclusive] (“Campaign Period”).

2. Eligibility

2.1 This Campaign is open to individuals who conduct Maybank2u Online Banking transactions, also known as FPX transactions, by selecting Maybank2u Online Banking as their payment method on selected Merchant platforms as per Clause 2.3 that offer it as an option within the Campaign Period and further subject to Merchants’ terms and condition (“Eligible Transactions”).

2.2 Participants must be at least eighteen (18) years of age with valid identification documents. Individuals under the age of eighteen (18) (“Minors”) must obtain the consent of their parents and/or legal guardians to participate in this Campaign. By selecting Maybank2u Online Banking as the payment method at checkout, a Minor acknowledges that they have obtained the prior consent of their parents and/or legal guardians. These Terms and Conditions shall apply to their parents and/or legal guardians in lieu of their applicability to the Minor.

2.3 Eligible Customers must hold a valid and active account with the following merchants and comply with their respective terms and conditions:

2.3.1 Shopee

2.3.2 TikTok Shop

2.3.3 Lazada

2.3.4 Setel

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2.4 All individual customers who meet these criteria and successfully complete Eligible Transactions will be referred to as “Eligible Customers.” Eligible Customers will be automatically entered into this Campaign.

3. Campaign Mechanics and Promotion Fulfilment

3.1 The Campaign features several offers across various merchants. Eligible Customers must make an Eligible Transaction within the Campaign Period to qualify for Vouchers/Promos/Cashback. These will collectively be referred to as “Promotions.” The specific Promotions will be detailed in the following table (Table 1):

Table 1: Promotions and Fulfilment Details for Participating Merchants

Merchant	Promotions	Promotion Fulfilment	Qualifying Spends/ Mechanics	Duration
Shopee	RM50 off voucher	Immediate discount applied at the point of checkout.	Minimum spend of RM300 using Eligible Transactions.	All Shopee Double-Digit and Payday Sales occurring during the Campaign Period.
	RM10 off voucher	Immediate discount applied at the point of checkout.	Minimum spend of RM30 using Eligible Transactions.	
	RM1,000 Shopee Voucher	The Winner will be selected by Shopee. The Top 3 Eligible Customers with the most entries in each phase will be chosen as winners. In total 6 unique Winners.	Five rounds of Eligible Transactions of any amount for each Phase.	Phase 1: 1st November 2024 - 31st November 2024 Phase 2: 1st December 2024 - 31st December 2024

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Merchant	Promotions	Promotion Fulfilment	Qualifying Spends/ Mechanics	Duration
		<p>Winners for the November 2024 contest period will receive their prize within 14 working days after the contest ends. Winners for the December 2024 contest period will receive their prize within 14 working days after the December contest ends.</p>		
TikTok Shop	RM10 off voucher	<p>Immediate discount applied at the point of checkout.</p>	<p>Minimum spend of RM30 using Eligible Transactions.</p> <p>For this Merchant and Promotion, payments made with the MAE Visa Debit Card are also considered Eligible Transactions.</p>	<p>All TikTok Shop Double-Digit and Payday Sales occurring during the Campaign Period.</p>

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Merchant	Promotions	Promotion Fulfilment	Qualifying Spends/ Mechanics	Duration
Lazada	RM50 off voucher	Immediate discount applied at the point of checkout.	Minimum spend of RM300 using Eligible Transactions.	All Lazada Double-Digit and Payday Sales occurring during the Campaign Period.
	RM10 off voucher	Immediate discount applied at the point of checkout.	Minimum spend of RM30 using Eligible Transactions.	
Setel	RM25 cashback	The Winner will be selected by Setel. The RM25 cashback will be credited to the Winner's Setel Wallet within 30 days after the end of each month.	Three rounds of Eligible Transactions, each with a minimum amount of RM100.	Campaign Period

*Subject to Merchants' terms and conditions

- 3.2 During the Campaign Period, the Merchants mentioned above reserve the right to conduct additional promotional efforts by providing promotions for Eligible Customers who perform Eligible Transactions, subject to the terms and conditions imposed by each merchant.
- 3.3 Promotions are redeemable on a first-come, first-served basis for the respective merchants listed in Table 1 and apply only to purchases made using Maybank2u Online Banking as the payment method.
- 3.4 Maybank reserves the right to substitute any or all of the listed Promotions with items of similar market value at its reasonable discretion, with twenty-one (21) days' ("day" shall have the same meaning as calendar day) in any methods deemed reasonable by Maybank prior notice.

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- 3.5 Promotions are further subject to respective terms and conditions imposed by each Merchant. These terms and conditions may change at the discretion of the merchants. For the avoidance of doubt, Maybank is not liable or responsible for any Merchant's Terms and Conditions. In the event of any dispute related to the Promotions, Eligible Customers shall address the issue directly with the Merchants.
- 3.6 Promotions are valid for use until the date specified on the respective promotional materials by the Merchants. If Promotions are not used by the validity date, Maybank will not be responsible for extending the validity or replacing the Promotions, nor will it refund or reimburse any amounts for the unused portion if the Winner and/or Eligible Customer does not fully utilize the Promotions.
- 3.7 Maybank will NOT provide any replacement or substitute Promotions if the Eligible customer declines the Promotions and/or requests alternative options.
- 3.8 Promotions are non-transferable and non-exchangeable for cash or any other forms of payment, either in part or in full.

4. General Terms and Conditions

- 4.1 Maybank shall not be responsible or held liable in respect of technical failures of any kind whatsoever, intervention, interruptions, and/or electronic or human errors in the administration and/or processing of the transaction performed via the MAE app, M2U app, Maybank2u Biz, Maybank2u, or Maybank2e provided the same is not caused by Maybank.
- 4.2 Maybank reserves the right to withdraw, cancel, suspend, extend or terminate this Campaign earlier in whole or in part and reserves the right to modify any of the terms and conditions contained herein, from time to time by giving at least minimum of twenty-one (21) days ("day" shall have the same meaning as calendar day) prior notice thereof, the notice of which shall be posted through Maybank2u website at www.maybank2u.com.my or through any other channel determined appropriate by Maybank. It shall be the responsibility of the Eligible Customers to be informed of or otherwise seek out any such notice validly posted.
- 4.3 By participating in this Campaign, Eligible Customers agree to access the Maybank2u website at www.maybank2u.com.my on a regular basis to view the terms and conditions herein and seek clarification from Maybank should any of the Terms & Conditions be not fully understood.
- 4.4 By participating in this Campaign, Eligible Customers agree to be bound by the Terms and Conditions herein and agree and consent to allow his/her personal data being collected, processed and used by Maybank in accordance with the Maybank Privacy Statement,

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which may be viewed on www.maybank2u.com.my (“Maybank’s Privacy Statement”) and the Personal Data Protection Act 2010 (PDPA) Form for Individual Customers.

In addition and without prejudice to the terms in the Maybank’s Privacy Statement and the Personal Data Protection Act 2010 (PDPA) Form for Individual Customers, Eligible Customers agree and consent to his/her personal data or information being collected, processed and used by Maybank for:

a) the purposes of the Campaign; and

b) marketing and promotional activities conducted by Maybank, including but not limited to any form of advertising or publicity media and materials such as audio and/or visual recordings published through newspapers, television networks, radio stations or online and digital media and on the Internet. Marketing and promotion activities include without limitation the use and/or publication of any details provided in and/or in connection to the entries, interviews material as well responses and related photographs. In this regard, Eligible Customers agree to co-operate and participate in all advertising and publicity activities of Maybank in relation to the Campaign.

4.5 Maybank and its officers, servants, employees, representatives and/or agents (including without limitation, any third party service providers engaged by Maybank for the purposes of this Campaign) shall not be liable to Eligible Customers in this Campaign for any direct, indirect, special or consequential loss or damage (including but not limited to, loss of income, profits or goodwill) arising from or in connection with this Campaign unless caused by the any gross negligence or omission by Maybank.

4.6 Maybank shall not be liable for any default of its obligation under this Campaign due to any force majeure events which include but not limited to acts of God, civil commotion, acts of war, strike, riot, lockout, industrial action, fire, flood, drought, storm, epidemic and pandemic or any events and circumstances of whatever nature beyond the reasonable control of Maybank.

4.7 Maybank may disqualify/reject any Eligible Customer who does not comply with the terms and conditions stated herein and/or are found or suspected to be tampering with the Campaign and/or its process or the operations of this Campaign which includes fraudulent activities involving any act of deceit and/or deception and/or cheating with regards to the Campaign.

4.8 These Terms and Conditions shall be governed by the Laws of Malaysia and subject to the exclusive jurisdiction of the Courts of Malaysia.

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For information, enquiries, feedback and/or complaints related to this Campaign, please contact Maybank's Customer Care hotline at 1 300 88 6688 or +603 7844 3696. Alternatively for feedback and/or complaints, Eligible Customers may choose to e-mail Maybank via the feedback form at Maybank2u website www.maybank2u.com.my.