Save and Multiply Campaign Phase 2 ("Campaign") for Premier 1 Account (PM1)

Terms & Conditions

- This Campaign is organised by Malayan Banking Berhad (196001000142) ("Maybank") and shall be subjected to the terms and conditions herein. By participating in this Campaign, the Eligible Customers (as defined in Clause 2.1 herein) hereby expressly agree to be bound by these terms & conditions and any decisions made by Maybank in respect of the Campaign shall be final, conclusive and binding. This Campaign commences from 1st November 2024 to 30th April 2025, both days inclusive ("Campaign Period").
- 2. <u>Eligibility</u>
 - 2.1 Account holder(s):
 - a) who hold new or existing ***Premier 1 Account (PM1)** ("Account") (which may consist of individuals or joint account holders);
 - b) whose Account(s) have not been suspended or terminated by Maybank. Dormant accounts shall not be considered;
 - c) who has not breached any agreement with Maybank; and
 - d) who is not an employee of Maybank,

shall be eligible to participate in the Campaign (hereinafter referred to as "Eligible Customers").

*Maybank is a member of PIDM. Premier 1 Account is protected by PIDM up to RM250,000 for each depositor.

- 3. <u>Campaign Mechanics and Conditions</u>
 - 3.1 The compulsory criteria to be fulfilled ("Campaign Enrolment Criteria") are as follows:
 - a) The Eligible Customers must have an existing or new Account (refer to Clause 3.2 (b) below for requirements for new Account);
 - b) The Incremental Average Daily Balance (ADB) of the Account must be a minimum of RM10,000 up to a maximum of RM 250,000 for each respective month in the Premier 1 Account; and
 - c) The Account must have a minimum Balance Outstanding of RM 10,000 at each respective month end.
 - 3.2 Campaign Rewards (as explained in Clause 3.3 below)
 - a) Eligible Customers who have fulfilled the Campaign Enrolment Criteria, the requirements for Save & Multiply and the respective requirements of one, or more, of the Qualifying Product and/or Services [meaning the "Optional Product" and/or "Optional Service" as set out in Clause 3.2 (a) below] shall be entitled to the Campaign Rewards:

NO	QUALIFYING PRODUCTS/SERVICES	REQUIREMENTS	REMARKS
1	SAVE & MULTIPLY	 Minimum Incremental ADB of RM 10,000 up to a maximum of RM 250,000 for the month. Refer to Clause 3.4. 	Core and Compulsory criteria
2	CREDIT CARD SPEND	 Cumulative Selected Credit Card Spend of RM 3,000 and above for the month. Refer to Clause 3.6. 	Optional Product
3	FIXED SAVINGS	Must have a minimum RM 50,000 Balance Outstanding for the respective month. Optional Ser	



	[Only 2 withdrawals ("Withdrawals") allowed per month]	 Customers are only allowed a maximum of 2 'Withdrawals' per month for the Premier 1 account. Refer to Clause 3.7. 	
4	DEBIT CARD SPEND	 Cumulative Debit Card Spend of RM 500 and above for the month. Refer to point 3.8. 	Optional Product
5	eFIXED DEPOSIT PLACEMENT	 New eFixed Deposit placement of RM5,000 and above for the month. Refer to Clause 3.9. 	Optional Product

b) Eligible Customers who have fulfilled the New Account Opening With On-Boarding of Privilege Service (as defined below) and its requirements as set out below shall be entitled to the Campaign Rewards.

NO	QUALIFYING PRODUCTS/SERVICES	REQUIREMENTS
1	NEW ACCOUNT OPENING WITH ON-BOARDING OF PRIVILEGE SERVICE	 Customers who open a new Premier 1 Account. Must have minimum Incremental ADB of RM 10,000 for the month. Must have a minimum balance outstanding of RM 10,000 each respective month end. Must be on-boarded to Privilege Service. Refer to Clause 3.10.

c) Eligible Customers who have fulfilled the Senior Citizen Age 50 Or Above (as defined below) and its requirements shall be entitled to the Campaign Reward.

NO	QUALIFYING PRODUCTS/SERVICES	REQUIREMENTS
1	SENIOR CITIZEN AGE 50 Or ABOVE	 Customers who are aged 50 or above. Customers who have an existing or new Premier 1 Account. Must have minimum Incremental ADB of RM 10,000 for the month. Must have a minimum balance outstanding of RM 10,000 each respective month end. Refer to Clause 3.11.

- d) Incremental ADB in the Account refers to the difference in the ADB during the Campaign Period as compared to the ADB in the Account for the month of November 2024 ("Baseline").
- e) Definition of "Baseline" shall be as below:

NO	ACCOUNT TYPE	BASELINE (RM)
1	New Account	Baseline shall be RM 0
2	Existing Account	Baseline shall be ADB for the month of October 2024

f) ADB is calculated based on calendar month. It is calculated based on the total sum of end day balance and divided by number of days in the month. Definition of ADB shall be termed as below:

NO	CUSTOMER TYPE	DETAILS
1	New Customer	For Account opened during the Campaign Period, the ADB for the respective month in which the Account was opened is determined by computing the sum of every day-end balance from the day opened to the last day of calendar month divided by the same total number of days
2	Existing Customer	For Account opened before the Campaign Period, the ADB in the Account for the respective month is determined by computing the sum of every day-end balance in the Account in that month divided by the number of days in that month

- 3.3 Bonus Interest ("Campaign Rewards")
 - a) For the purpose of this Campaign, the Bonus Interest is only awarded for Eligible Customers who have specifically met the Campaign Enrolment Criteria, the requirements for Save & Multiply and the respective requirements of one, or more, of the participating products/services [meaning the "Optional Product" and/or "Optional Service" as set out in Clause 3.2 (a c) above] in the manner as illustrated below.
 - b) Maximum of Save & Multiply + 2 qualifying products / services.
 - i. Save & Multiply Criteria
 - Bonus Interest of 0.45% p.a. up to 0.65% p.a.

ADB Growth Balance Band (RM)	¹ Board Rate (%) p.a.	² Bonus Interest (%) p.a.	³ Total Rate (%) p.a.
RM10,000 to RM25,000	0.20%	0.45%	0.65%
Up to RM50,000	0.20%	0.45%	0.65%
Up to RM100,000	0.25%	0.45%	0.65%
Up to RM200,000	0.35%	0.65%	1.00%
Up to RM250,000	0.90%	0.65%	1.55%

Board Rate Effective 08.05.2023

- ii. Save & Multiply + 1 Qualifying Products/Services
 - Bonus Interest of 0.65% p.a. up to 0.85% p.a.

ADB Balance Band (RM)	¹ Board Rate (%) p.a.	² Bonus Interest (%) p.a.	³ Total Rate (%) p.a.
RM10,000 to RM25,000	0.20%	0.65%	0.85%
Up to RM50,000	0.20%	0.65%	0.85%
Up to RM100,000	0.25%	0.65%	0.85%
Up to RM200,000	0.35%	0.85%	1.20%
Up to RM250,000	0.90%	0.85%	1.75%

Board Rate Effective 08.05.2023



- iii. <u>Save & Multiply + 2 Qualifying Products/Services</u>
 - Bonus Interest of 0.85% p.a. up to 1.15% p.a.

ADB Balance Band (RM)	¹ Board Rate (%) p.a.	² Bonus Interest (%)p.a.	³ Total Rate (%) p.a.
RM10,000 to RM25,000	0.20%	0.85%	1.05%
Up to RM50,000	0.20%	0.85%	1.05%
Up to RM100,000	0.25%	0.85%	1.10%
Up to RM200,000	0.35%	1.15%	1.50%
Up to RM250,000	0.90%	1.15%	2.05%

Board Rate Effective 08.05.2023

iv. <u>New Account Opening With On-Boarding of Privilege Service</u>
Bonus Interest of 0.85% p.a. up to 1.15% p.a.

ADB Balance Band (RM)	¹ Board Rate (%) p.a.	² Bonus Interest (%)p.a.	³ Total Rate (%) p.a.
RM10,000 to RM25,000	0.20%	0.85%	1.05%
Up to RM50,000	0.20%	0.85%	1.05%
Up to RM100,000	0.25%	0.85%	1.10%
Up to RM200,000	0.35%	1.15%	1.50%
Up to RM250,000	0.90%	1.15%	2.05%

Board Rate Effective 08.05.2023

- v. Senior Citizen Age 50 Or Above
 - Bonus Interest of 0.85% p.a. up to 1.15% p.a.

ADB Balance Band (RM)	¹ Board Rate (%) p.a.	² Bonus Interest (%)p.a.	³ Total Rate (%) p.a.
RM10,000 to RM25,000	0.20%	0.85%	1.05%
Up to RM50,000	0.20%	0.85%	1.05%
Up to RM100,000	0.25%	0.85%	1.10%
Up to RM200,000	0.35%	1.15%	1.50%
Up to RM250,000	0.90%	1.15%	2.05%

Board Rate Effective 08.05.2023

<u>Notes</u>

[']Board Rate is calculated based on the Account's Balance Outstanding and 'Split Tier'. 'Split Tier' is an interest calculation method that separates the account balance according to the respective rate tier.

²The Bonus Interest is calculated based on the Save & Multiply, Incremental ADB and the number of qualifying products/services. Save & Multiply is a compulsory criterion.

³Indicative Total Rate is dependent on the 'Split Tier' Board Rate + Bonus Interest of product/service requirements.

Please note that the Split Tier Board Rate and / or Bonus Interest may be revised accordingly to reflect the changes of the Overnight Policy Rate (OPR) set by Bank Negara Malaysia or non-OPR related.

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c) Bonus Interest Calculation Formula shall be termed as below:

Incremental ADB x Bonus Interest Rate x No. of Participating Days / ^No of Days in a Year

^Leap year = 366 days, Non-leap year = 365 days

- d) Bonus Interest will be credited to the Account within 60 business days of the following month or on such other date (within 90 business days) as determined by Maybank. In the event that the Account is closed before the Bonus Interest is credited, no Bonus Interest shall be paid to the Eligible Customer.
- 3.4 Save & Multiply (Core and Compulsory Criteria)
 - a) To be eligible for "Save & Multiply", the Eligible Customer must meet the following requirements:
 - i. minimum Incremental ADB of RM 10,000 up to a maximum of RM 250,000 for the respective month; and
 - ii. minimum Balance Outstanding of RM 10,000 for each respective month end.
- 3.5 Credit Card Spend (Optional Product)
 - a) To be eligible for the "Credit Card Spend", the Eligible Customer must meet the following requirements:
 - i. the card products participating in this Campaign and the credit card spend are as per the product table below issued in Malaysia ("Participating Card Products"). The Participating Card Products are subject to change, with twenty-one (21) days prior notice;

PARTICIPATING CARD PRODUCTS	CREDIT CARD SPEND (RM)
 Maybank 2 Cards Platinum Maybank Visa Signature (Including FCB Barcelona) Maybank Islamic Mastercard Ikhwan Platinum Maybank Islamic Petronas Ikhwan Visa Platinum American Express Platinum Credit Card Maybank Islamic Ikhwan American Express Platinum Card Maybank Mastercard Platinum Maybank Visa Platinum Maybank Visa Platinum Maybank Petronas Platinum Visa American Express® Gold Charge Card American Express® Card(Green Charge) Grab and Shopee Card 	 Cumulative credit cards spend of RM 3,000 and above on retail transactions per calendar month. Applicable only to retail transaction with posting date within the calendar month using the credit card where the account holder is the principal holder.

- ii. must be paired with "Save & Multiply", Core and Compulsory criteria;
- the Eligible Customers must have a valid and active Participating Card Products and continue to be enrolled in the Campaign at the month end for the Bonus Interest computation. Cancelled Maybank Participating Card Products before the Bonus Interest computation shall not be considered;
- iv. for the purposes of this Campaign, "retail transactions" means the purchase of any good or services (local and overseas) using Participating Card Products and may, at Maybank's discretion, include any Maybank Credit Card transactions as

may be determined by Maybank except for transactions that include, but are not limited to:

- Balance Transfer
- Auto Debit and Recurring Payments
- Payment of utilities, direct marketing, insurance premium, government related payment or payments via Maybank2u.com
- Cash Advance / Cash Withdrawal, quasi cash, casino transactions, payment to charity(ies), Goods & Services Tax and any other form of service / miscellaneous fees
- Cash Treats and EzyCash;
- v. the equivalent amount in MYR will be used if the spending is in a foreign currency. Maybank has the discretion to apply the relevant exchange rates to derive the MYR equivalent;
- vi. for retail transactions made under any of Maybank's instalment payment plans Ezypay and Ezypay Plus (as determined by Maybank), only the monthly instalment amount is considered when determining the minimum spend amount, and not the full transaction amount charged under the plan;
- vii. transactions using any other non-participating Maybank Credit Card will not be considered for this Campaign; and
- viii. Maybank will use the date which the transaction is posted to the Eligible Customer's card account to calculate the minimum spend amount. Maybank reserves the right to reject or exclude any transaction.
- 3.6 Fixed Savings (Optional Service)
 - a) to be eligible for the "Fixed Savings", the Eligible Customer must meet the following requirements:
 - i. must meet "Save & Multiply", Core and Compulsory criteria on minimum of RM10,000 incremental growth.
 - ii. must have a minimum Balance Outstanding of RM 50,000 for each respective month end.
 - iii. a maximum of 2 Withdrawals from the Premier 1 Account are allowed for each respective month.
 - iv. for this Campaign, Withdrawals refers to cash Withdrawals via ATM, cash Withdrawals via the Branches and Outward Telegraphic Transfers to other banks.
- 3.7 Debit Card Spend (Optional Product)
 - a) to be eligible for the "Debit Card Spend", the Eligible Customer must meet the following requirements:
 - i. eligible card members must have Maybank VISA / Mastercard Debit Card;
 - ii. eligible card members must have cumulative debit card spend of RM500 and above for the respective calendar month;
 - iii. must be paired with "Save & Multiply", Core and Compulsory criteria;
 - iv. eligible Debit transactions shall include domestic, overseas, online and/or instore retail spending charged to debit card during the campaign period; and
 - v. eligible card member's primary account name for the debit card spend must be the same as the participating Premier 1 Account (PM1).
- 3.8 eFixed Deposit Placement (Optional Product)
 - a) to be eligible for the "eFixed Deposit Placement", the Eligible Customer must meet the following requirements:



- i. must be new eFixed Deposit Placement of RM 5,000 and above for the respective month;
- applicable for all eFixed Deposit Placement tenures (Minimum tenure is 1 month);
- iii. must be paired with "Save & Multiply", Core and Compulsory criteria; and
- iv. not eligible if the eFixed Deposit Placement is uplifted before the payment of the Bonus Interest.
- b) eFixed Deposit Placement Features:
 - i. eFixed Deposit Placement is an online Fixed Deposit placement through the Maybank2u website or MAE application.
 - ii. service availability is 6:00 a.m. till 10:00 p.m., 7 days a week;
 - iii. for placement of ^eFixed Deposit, debiting and crediting of *imteen Savings Account is not available and
 - iv. premature withdrawal terms are as follows: -
 - Immediate eFixed Deposit Premature Withdrawal (Without 31 days' Notice Period):
 - No interest shall be paid on any immediate eFixed Deposit premature withdrawal (Without 31 days' Notice Period) that has not completed its respective full tenure period.
 - eFixed Deposit Premature Withdrawal (With 31 days' Notice Period):
 - 50% of the contacted interest rate is payable when a 'Notice Period' of 31 days (inclusive of the day of notice) is given by the customer. Based on the notice, the principal amount and the accrued interest will be credited on the day 32nd into the customer's CASA account.

*imteen Savings Account is protected by PIDM up to RM250,000 for each depositor.

[^]eFixed Deposit Account is protected by PIDM up to RM250,000 for each depositor.

- 3.9 New Account Opening With On-Boarding of Privilege Service
 - a) to be eligible for the "New Account Opening With On-Boarding of Privilege Service", the Eligible Customer must meet the following requirements:
 - i. only for Eligible Customers who open a new Account;
 - ii. the Eligible Customer must be on-boarded to 'Privilege' service;
 - iii. must be paired with "Save & Multiply", Core and Compulsory criteria; and
 - iv. this is only available for the respective month of the new account opening.
 - b) The following are the requirements for 'Privilege' customers:
 - i. any combination or single product of deposits and investments between RM 50,000 to RM 250,000; **OR**
 - ii. any combination or single product of financing, deposits and investments between RM 250,000 to RM 1,000,000.
- 3.10 Senior Citizen Age 50 Or Above
 - a) to be eligible for the "Senior Citizen Age 50 Or Above", the Eligible Customer must meet the following requirements:
 - i. only for Eligible Customers who are aged 50 or above;
 - ii. the Eligible Customer must have an existing or new Premier 1 Account;
 - iii. must be paired with "Save & Multiply", Core and Compulsory criteria; and



- iv. this is available throughout the campaign period for the respective month.
- 4. Other Conditions
 - 4.1 The "Save & Multiply", incremental ADB and number of fulfilled requirements of one or more of the participating products/services shall determine the total accumulated Bonus Interest enjoyable by the Eligible Customers; i.e. as per the following illustrations:

DATE	PARTICULARS	BONUS INTER	FST	
Scenario 1 - Depos				
Customer A is a new customer who opened a Premier 1 Account (PM1) as at 1 November 2024. Customer A only met the enrolment criteria and requirements for "Deposit Growth". Customer A did not meet Privilege service requirement. Thus, Customer A is only entitled for Bonus Interest under the category of Deposit Growth only.				
		Customer has Deposit Growth	only	
1 November		QUALIFYING PRODUCTS / SERVICES	MET REQUIREMENTS	
	Customer A deposits	Deposit Growth	YES	
2024	RM10,000 into PM1.	Credit Card Spend	NO	
		Fixed Savings	NO	
		Debit Card Spend	NO	
		New eFixed Deposit	NO	
		REWARD	MET REQUIREMENTS	
		New Account & Service Tag	NO	
20 November	• Customer A deposits	Senior Citizen Age 50 / >	NO	
2024	RM5,000 into PM1.	 Average daily balance (ADB) for = [(19days x RM10,000) + (10d + (1day x RM17,000) ÷ 30 da = RM 11,900 Baseline = RM0 Incremental ADB = RM11,900 - = RM11,900 	ays x RM15,000) ys]	
30 November 2024	• Customer A deposits RM2,000 into PM1.	• Bonus Interest for November 2024 = RM11,900 x 0.45%p.a x 30 ÷ 366 = <u>RM4.39</u>		
Scenario 2 - Depos	it Growth + New Account Open	ing with On-Boarding of Privilege	Service	
Customer B is a new customer who opened a Premier 1 Account (PM1) as at 10 November 2024. Customer B met the enrolment criteria and requirements for "Deposit Growth" and "Credit Card Spend". Customer B met Privilege service requirement. Thus, Customer B is entitled for Bonus Interest for New Account Opening with On-Boarding of Privilege Service during the account opening month.				
10 November 2024	• Customer B deposits RM50,000 into PM1.	Customer has New Account Boarding of Privilege Service		
15 November	• Customer B spend RM4,000 on retail	QUALIFYING PRODUCTS / SERVICES Deposit Growth	MET REQUIREMENTS YES	
2024	purchases at the shopping	Credit Card Spend	YES	
	mall using his Maybank Visa Platinum Credit Card.	Fixed Savings	NO	



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20 November 2024	• Customer B deposits RM150,000 into PM1.	Debit Card Spend	NO	
		New eFixed Deposit	NO	
		REWARD	MET REQUIREMENTS	
		New Account & Service Tag	YES	
		Senior Citizen Age 50 / >	NO	
30 November 2024	 Customer B withdraws RM10,000 from PM1. Customer B withdraws RM20,000 from PM1. Customer B withdraws RM20,000 from PM1. Customer on-board for Privilege Service. 	 Average daily balance (ADB) for a [(10days x RM50,000) + (10days + (1day x RM150,000) ÷ 21 day x RM126,190.48 Baseline = RM0 Incremental ADB = RM126,190 a RM126,190 Bonus Interest for November 2 a RM126,190.48 x 1.15% p.a x a RM83.27 	ays x RM200,000) ays] .48- RM0 .48 .024	
Scenario 3 - Depos	it Growth + 1 Qualifying Produc	cts/Services		
Customer C is an existing customer and has RM50,000 ADB and month end outstanding balance in Premier 1 Account (PM1) for the month of January 2025. Customer C met the enrolment criteria and requirements for "Deposit Growth" and "New eFixed Deposit". Thus, Customer C is entitled for Bonus Interest under the category of 1 Qualifying Products/Services • Customer C deposits • Customer C deposits • Customer C deposits				
1 January 2025	 RM100,000 into PM1. Customer C placed new fixed deposit of RM50,000. Current balance in PM1 is RM150,000. 	Products/Services QUALIFYING PRODUCTS /	MET	
		SERVICES	REQUIREMENTS	
22 January 2025		Deposit Growth	YES	
		Credit Card Spend	NO	
		Fixed Savings Debit Card Spend	NO NO	
	Customer C withdraws	New eFixed Deposit	YES	
	RM30,000 from PM1.	New en ixed beposit	125	
25 January 2025	 Customer C withdraws RM10,000 from PM1. Customer C withdraws RM10,000 from PM1. 	REWARD	MET REQUIREMENTS	
		New Account & Service Tag	NO	
	,	Senior Citizen Age 50 / >	NO	
28 January 2025	• Customer C deposits RM50,000 into PM1.	 Average daily balance (ADB) for January 2024 = [(21 days x RM100,000) + (3 days x RM150,000) + (3 days x RM100,000) + (3 days x RM150,000) ÷ 30 days] = RM110,000 Baseline = RM50,000 Incremental ADB = RM110,000 - RM50,000 = RM60,000 Bonus Interest for November 2024 = RM60,000 x 0.65%p.a x 30 ÷ 366 = <u>RM31.97</u> 		
Scenario 4 - Depos	it Growth + 2 Qualifying Produc	cts/Services		
Customer D is an existing customer who opened a Premier 1 Account (PM1) as at 3 January 2025. Customer D has RM10,000 ADB and month end outstanding balance in Premier 1 Account (PM1) for the month of January 2025. Customer D met the enrolment criteria and requirements for "Deposit Growth", "Fixed				



Savings" and "Debit Card Spend". Customer D is entitled for Bonus Interest under the category of 2 or more Qualifying Products/Services

1 January 2025	Customer D deposits	Customer has Deposit Growth + 2 Qualifying Products/Services	
	RM50,000 into PM1.	QUALIFYING PRODUCTS / SERVICES	MET REQUIREMENTS
	 Customer D spend RM500 on retail purchases at the shopping mall using his Maybank VISA Debit Card. The current balance in PM1 is still RM49,500. 	Deposit Growth	YES
40.1 2025		Credit Card Spend	NO
10 January 2025		Fixed Savings	YES
		Debit Card Spend	YES
		New eFixed Deposit	NO
20 10000000000	• Customer D deposits RM100,000 into PM1.	REWARD	MET REQUIREMENTS
20 January 2025		New Account & Service Tag	NO
		Senior Citizen Age 50 / >	NO
21 January 2025	 Customer D withdraws RM50,000 from PM1. The current balance in PM1 is RM99,500. 	 Average daily balance (ADB) for January 2024 = [(9 days x RM50,000) + (10 days x RM49,500) + (1 day x RM149,500) + (11 days x RM99,500) ÷ 31 days] = RM70,612.90 Baseline = RM10,000 Incremental ADB = RM70,612.90 - RM10,000 = RM60,612.90 Bonus Interest for January 2024 = RM60,612.90 x 0.85% p.a x 31 ÷ 366 = <u>RM43.64</u> 	
31 January 2025	• Customer D still maintains RM99,500 in the PM1.		
Scenario 5 - Senio	r Citizen Age 50 Or Above		
1 Account (PM1) f Maybank2u on 11	for the month of October 2024. December 2024. On 21 st Decer	,000 ADB and month end outstand . Customer E placed a new eFixed nber 2024, customer reached age	Deposit RM10,000
Senior Citizen Age	e 50 and above.	• Customer has Deposit Growth Age 50	
1 December 2024	• Customer E deposits RM150,000 into PM1.	-	
1 December	• Customer E deposits	Age 50 QUALIFYING PRODUCTS /	+ is a Senior Citizer
1 December	• Customer E deposits	Age 50 QUALIFYING PRODUCTS / SERVICES	+ is a Senior Citizer MET REQUIREMENTS
1 December	• Customer E deposits	Age 50 QUALIFYING PRODUCTS / SERVICES Deposit Growth	+ is a Senior Citizer MET REQUIREMENTS YES
1 December	• Customer E deposits RM150,000 into PM1.	Age 50 QUALIFYING PRODUCTS / SERVICES Deposit Growth Credit Card Spend	+ is a Senior Citizer MET REQUIREMENTS YES NO
1 December 2024	• Customer E deposits RM150,000 into PM1. • Customer E made a new	Age 50 QUALIFYING PRODUCTS / SERVICES Deposit Growth Credit Card Spend Fixed Savings	+ is a Senior Citizer MET REQUIREMENTS YES NO NO
1 December	• Customer E deposits RM150,000 into PM1.	Age 50 QUALIFYING PRODUCTS / SERVICES Deposit Growth Credit Card Spend Fixed Savings Debit Card Spend	+ is a Senior Citizer MET REQUIREMENTS YES NO NO NO



		Senior Citizen Age 50 / > YES
21 December 2024	 Customer E reached the age of 50. Customer E deposit RM50,000 into PM1. 	 Average daily balance (ADB) for December 2024 = [(20 days x RM150,000) + (10 days x RM200,000) + (1 day x RM150,000) ÷ 31 days] = RM166,129.03 Baseline = RM50,000 Incremental ADB = RM166,129.03 - RM50,000
31 December 2024	 Customer E withdraws RM20,000 from PM1. Customer E withdraws RM20,000 from PM1. Customer E withdraws RM10,000 from PM1. 	= RM116,129.03 • Bonus Interest for December 2024 = RM116,129.03 x 1.15% p.a x 31 ÷ 366 = <u>RM113.11</u>

- 4.2 Treatment of Eligible Customers with Multiple Accounts of Same Product:
 - a) Bonus Interest will be paid to the Account with the highest monthly Incremental ADB.
 - b) If there is a tie in the monthly Incremental ADB amount amongst 2 or more accounts held by a single Eligible Customer, Bonus Interest will be rewarded to the latest Account opened.

4.3 Eligible Customers with Premier 1 Account (PM1):

- a) for account to qualify for "Save & Multiply" criteria, account need to have the respective Incremental ADB Growth.
- b) for account to qualify for product "Credit Card Spend", account must have credit card spend of RM 3,000.
- c) in the scenario if the qualifying product "Credit Card Spend" met the requirements for only one (1) account (PM1/PMA-i), the account with the highest Incremental ADB will be qualified. The account with the lower Incremental ADB would not be qualified for "Credit Card Spend".
- d) for account to qualify for "Fixed Savings", account must have met the minimum balance outstanding of RM 50,000 and only a maximum of 2 Withdrawals per month for the respective account.
- e) for accounts to qualify for "New Account Opening With On-Boarding of Privilege Service" reward, must be new accounts and tag with service tag 'Privilege' respectively.
- f) For account to qualify for "Debit Card Spend", account must have met the minimum cumulative debit card spend of RM500 for the respective account.
- g) For account to qualify for "eFixed Deposit Placement", account must have met the respective qualified product (eFixed Deposit /eiFD-i /eGIA-i) and minimum RM5,000 placements.
- 4.4 After the Campaign Period, no Bonus Interest shall be awarded to the Account and prevailing interest rates shall apply.
- 4.5 Eligible Customers may be eligible for the Bonus Interest in one of the calendar months, but may not be eligible for Bonus Interest in the following month due to non-fulfilment of any of the eligibility criteria as specifically set out above.



5. <u>General Terms and Conditions</u>

- 5.1 Maybank shall not be responsible or held liable in respect of technical failures of any kind whatsoever, intervention, interruptions, and/or electronic or human errors in the administration and/or processing of the transaction performed via the MAE app, M2U app, Maybank2u Biz, Maybank2u, or Maybank2e provided the same is not caused by Maybank.
- 5.2 Maybank reserves the right to withdraw, cancel, suspend, extend or terminate this Campaign earlier in whole or in part and reserves the right to modify any of the terms and conditions contained herein, from time to time by giving at least minimum of twenty one (21) days ("day" shall have the same meaning as calendar day) prior notice thereof, the notice of which shall be posted through Maybank2u website at www.maybank2u.com.my or through any other channel determined appropriate by Maybank. It shall be the responsibility of the Eligible Customers to be informed of or otherwise seek out any such notice validly posted.
- 5.3 By participating in this Campaign, Eligible Customers agree to access the Maybank2u website at www.maybank2u.com.my on a regular basis to view the terms and conditions herein and seek clarification from Maybank should any of the Terms & Conditions be not fully understood.
- 5.4 By participating in this Campaign, Eligible Customers agree to be bound by the Terms and Conditions herein and agree and consent to allow his/her personal data being collected, processed and used by Maybank in accordance with the Maybank Privacy Statement, which may be viewed on www.maybank2u.com.my ("Maybank's Privacy Statement") and the PDPA Form for Individual Customers.

In addition and without prejudice to the terms in the Maybank's Privacy Statement and the PDPA Form for Individual Customers, Eligible Customers agree and consent to his/her personal data or information being collected, processed and used by Maybank for:

- a) the purposes of the Campaign; and
- b) marketing and promotional activities conducted by Maybank, including but not limited to any form of advertising or publicity media and materials such as audio and/or visual recordings published through newspapers, television networks, radio stations or online and digital media and on the Internet. Marketing and promotion activities include without limitation the use and/or publication of any details provided in and/or in connection to the entries, interviews material as well responses and related photographs. In this regard, Eligible Customers agree to co-operate and participate in all advertising and publicity activities of Maybank in relation to the Campaign.

*Note: "PDPA" refers to Personal Data Protection Act (2010).

- 5.5 Maybank and its officers, servants, employees, representatives and/or agents (including without limitation, any third party service providers engaged by Maybank for the purposes of this Campaign) shall not be liable to Eligible Customers in this Campaign for any direct, indirect, special or consequential loss or damage (including but not limited to, loss of income, profits or goodwill) arising from or in connection with this Campaign unless caused by any gross negligence or omission by Maybank.
- 5.6 Maybank shall not be liable for any default of its obligation under this Campaign due to any force majeure events which include but not limited to acts of God, civil commotion, acts of war, strike, riot, lockout, industrial action, fire, flood, drought, storm, epidemic and pandemic or any events and circumstances of whatever nature beyond the reasonable control of Maybank.
- 5.7 Maybank may disqualify/reject any Eligible Customer who does not comply with the terms and conditions stated herein and/or are found or suspected to be tampering with the Campaign and/or its process or the operations of this Campaign which includes fraudulent activities involving any act of deceit and/or deception and/or cheating with regards to the Campaign.
- 5.8 These Terms and Conditions shall be governed by the Laws of Malaysia and subject to the exclusive jurisdiction of the Courts of Malaysia.



For information, enquiries, feedback and/or complaints related to this Campaign, please contact Maybank's Customer Care hotline at 1 300 88 6688 or +603 7844 3696. Alternatively for feedback and/or complaints, Eligible Customers may choose to e-mail Maybank via the feedback form at Maybank2u website www.maybank2u.com.my.