



“SALARY FINANCING-i ‘CUSTOMER GET CUSTOMER’ CAMPAIGN” - TERMS AND CONDITIONS

1. Campaign Period

The Salary Financing-i ‘Customer Get Customer’ (“Campaign”) is organized by Maybank Islamic Berhad (Company No. 200701029411), (collectively referred to as “we, our, us, Maybank”) from 1st June 2024 until 31st August 2024, both dates inclusive (“Campaign Period”).

2. Eligibility

- i. The Campaign is open to all new and existing individual customers of Malayan Banking Berhad and/or Maybank Islamic Berhad under the listed eligible Salary Financing-i target segment (which can be referred in maybank2u.com.my), of 18 years and above, with Malaysian citizen (“Eligible Customer”).
- ii. Notwithstanding to the above, the following persons are NOT eligible to participate in this Campaign:
 - a. Sole-proprietorships, partnerships, charitable/ non-profit organizations/ societies, corporate and commercial customers;
 - b. individuals below the age of 18.

3. Qualifying Criteria & Entries for the Campaign

- i. Applicable to existing Maybank/Maybank Islamic Salary Financing-i customers inclusive Maybank Group Employee immediate family members (“Eligible Referrer”). For the avoidance of doubt, immediate family members refer to father, mother, spouse, siblings and children.
- ii. To participate in this campaign, the eligible referrer must fill up the referral form in any branch and submit to the nearest Maybank/Maybank Islamic Branches. The Eligible Referrer must first obtain the consent of the referred individual (“Referee”) to disclose his or her personal data particulars, namely, the name and contact number to the Bank. In this respect, the Referee will sign the consent letter allowing the Bank to use his/her personal data for the campaign purpose.
- iii. Eligible Referrers receive a reward for each successful referral. A successful referral means that the Referee’s application is successfully approved and disbursed by the Bank. Once the referee’s application is approved by the bank, the referrer will receive RM50 credited to their Maybank CASA.
- iv. This financing must be originated during the Campaign Period and disbursed not later than month of September’2024. Minimum application is RM 50,000.
- v. Each winner will eligible to win more than one (1) reward throughout Campaign Period.



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4. The Prizes

- i. The Eligible Customers that win the prizes (“**Winners**”) entitled to get the following Prizes:

Financing Amount	Rewards
Each application disbursed minimum RM50,000	RM50 to be credited to Maybank CASA

Note: Rewards will be on first come first serve basis until budget is fully utilized.

- ii. Maybank reserves the right to change or substitute the Prizes with any other item(s) of similar market value at its discretion with twenty-one (21) calendar days’ prior notice to the Winners via an announcement made on Maybank’s website at www.maybank2u.com.my (“Maybank2u Website”).
- iii. The Prizes are non-exchangeable, non-transferable, and not redeemable for cash or other Prizes and shall be subject to such terms and conditions which Maybank may impose.

5. Winners Selection

- i. Maybank shall make a maximum of five (5) call attempts during working hours (9:00am to 6:00pm) within three (3) business days to contact the Winners at the latest contact number furnished to Maybank as shown in Maybank’s records for verification. We have the discretion to fix the date and time to make the telephone calls to the short-listed Eligible Customers. We will not be held responsible for calls made to Winners which are (i) not completed or disconnected due to any reasons whatsoever (ii) not answered or proceeded with due to the unavailability of short-listed Eligible Customers at the appointed date and time and /or due to any other reasons.
- ii. The telephone call(s) made to the short-listed Eligible Customers will be based on the telephone number(s) supplied by the Eligible Customers and maintained in our records. It will be the Eligible Customers’ responsibility to ensure that their phone numbers provided to us are current and updated.
- iii. We reserve the right to record these telephone conversations.
- iv. The Winners will also be announced in our Maybank2u website.

6. Other Conditions

- i. Customer’s application for the Participating Product is subject to our standard credit checking and the Customer’s acceptance of our terms and conditions governing our Salary Financing-i product which are separate from these terms and conditions.
- ii. By participating in the Campaign, the Customer is deemed to have read, understand and agreed to be bound by the terms and conditions herein and all decisions made by us in relation to every aspect of the Campaign will be final and conclusive. Any subsequent correspondences, protests, appeals or enquiries will not be entertained.

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- iii. The features and mechanics under the Campaign, including the amount and type of the Prizes, are subject to change at any time and from time to time by us, at our discretion, by way of posting on www.maybank2u.com.my, or in other methods which we deem practical, by giving twenty-one (21) days prior notice to the Eligible Customers.

7. General Terms and Conditions

- i. Maybank shall not be responsible or held liable in respect of technical failures of any kind whatsoever, intervention, interruptions, and/or electronic or human errors in the administration and/or processing of the transaction performed via the MAE app, M2U app, Maybank2u Biz, Maybank2u, or Maybank2e provided the same is not caused by Maybank.
- ii. Maybank reserves the right to withdraw, cancel, suspend, extend or terminate this Campaign earlier in whole or in part and reserves the right to modify any of the terms and conditions contained herein, from time to time by giving at least minimum of twenty-one (21) days (“day” shall have the same meaning as calendar day) prior notice thereof, the notice of which shall be posted through Maybank2u website at www.maybank2u.com.my or through any other channel determined appropriate by Maybank. It shall be the responsibility of the Eligible Customers to be informed of or otherwise seek out any such notice validly posted.
- iii. By participating in this Campaign, Eligible Customers agree to access the Maybank2u website at www.maybank2u.com.my on a regular basis to view the terms and conditions herein and seek clarification from Maybank should any of the Terms & Conditions be not fully understood.
- iv. By participating in this Campaign, Eligible Customers agree to be bound by the Terms and Conditions herein and agree and consent to allow his/her personal data being collected, processed and used by Maybank in accordance with the Maybank Privacy Statement, which may be viewed on www.maybank2u.com.my (“Maybank’s Privacy Statement”) and the PDPA Form for Individual Customers.
- v. In addition and without prejudice to the terms in the Maybank’s Privacy Statement and the PDPA Form for Individual Customers, Eligible Customers agree and consent to his/her personal data or information being collected, processed and used by Maybank for:
 - a) the purposes of the Campaign; and
 - b) marketing and promotional activities conducted by Maybank, including but not limited to any form of advertising or publicity media and materials such as audio and/or visual recordings published through newspapers, television networks, radio stations or online and digital media and on the Internet. Marketing and promotion activities include without limitation the use and/or publication of any details provided in and/or in connection to the entries, interviews material as well responses and related photographs. In this regard, Eligible Customers agree to co-operate and participate in all advertising and publicity activities of Maybank in relation to the Campaign.

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*Note: “PDPA” refers to Personal Data Protection Act (2010).

- vi. Maybank and its officers, servants, employees, representatives and/or agents (including without limitation, any third party service providers engaged by Maybank for the purposes of this Campaign) shall not be liable to Eligible Customers in this Campaign for any direct, indirect, special or consequential loss or damage (including but not limited to, loss of income, profits or goodwill) arising from or in connection with this Campaign unless caused by any gross negligence or omission by Maybank.
- vii. Maybank shall not be liable for any default of its obligation under this Campaign due to any force majeure events which include but not limited to acts of God, civil commotion, acts of war, strike, riot, lockout, industrial action, fire, flood, drought, storm, epidemic and pandemic or any events and circumstances of whatever nature beyond the reasonable control of Maybank.
- viii. Maybank may disqualify/reject any Eligible Customer who does not comply with the terms and conditions stated herein and/or are found or suspected to be tampering with the Campaign and/or its process or the operations of this Campaign which includes fraudulent activities involving any act of deceit and/or deception and/or cheating with regards to the Campaign.
- ix. These Terms and Conditions shall be governed by the Laws of Malaysia and subject to the exclusive jurisdiction of the Courts of Malaysia.

For information, enquiries, feedback and/or complaints related to this Campaign, please contact Maybank’s Customer Care hotline at 1 300 88 6688 or +603 7844 3696. Alternatively for feedback and/or complaints, Eligible Customers may choose to e-mail Maybank via the feedback form at Maybank2u website www.maybank2u.com.my.