

TERMS & CONDITIONS - SIA Fare Deal Promotion

The “SIA Fare Deal Promotion” (“Promotion”) is organised by Malayan Banking Berhad (196001000142) and Maybank Islamic Berhad (Co. No. 200701029411 (787435-M)) (collectively referred to as “Maybank”). By participating in this Promotion, the Eligible Customers (as defined below) hereby expressly agree to be bound by these Terms & Conditions.

Promotion period

1. The “SIA Fare Deal Promotion” (“Promotion”) commences on 8th May - 4th June 2024 with Singapore Airlines KrisFlyer American Express® Credit Cards.
2. The “SIA Fare Deal Promotion” (“Promotion”) commences on 22nd May - 4th June 2024 with Other Maybank Cards.

Eligibility & Participation

- 1) The following Cardmembers are eligible (“Eligible Cardmembers”) to participate in this fare deal promotion:
 - a. To be eligible for the fare deal offer, cardmember is required to book the air tickets via Mastercard, Visa and American Express Credit & Charge Cards issued by Maybank and Maybank Islamic.
 - b. To be eligible for the additional 2,500 KrisFlyer bonus miles*, Cardmembers is required to book via Singapore Airlines KrisFlyer American Express Platinum or Gold credit cards only with a minimum spend of RM 2,500 and above in single transaction for Singapore Airlines Premium Economy cabin flight booking.

** 2,500 KrisFlyer bonus miles is available for the first 2,000 customers who meet the minimum spend criteria of RM 2,500 as stated above only.*
- 2) Principal and supplementary cardmembers with Cards issued by Maybank can participate in this Promotion and accounts must be valid, in good standing, not closed, cancelled or terminated by Maybank or Cardmember.
- 3) To be eligible for promotion offers, Participants must book and fulfil the following criteria:
 - a. the tickets are for travel originating in Kuala Lumpur, Penang, Ipoh, Langkawi, Kuantan, Kota Kinabalu, Kuching, Miri and Sibul
 - b. the tickets are purchased during the promotional period only
 - c. the travel period falls between 22 May 2024 to 30 April 2025
 - d. the tickets are operated by Singapore Airlines only. Tickets operated by any other airline(s) are not eligible for the bonus miles
 - e. one-way/return journey on Premium Economy cabin only, operated by Singapore Airlines
 - f. the promotions are not applicable for First, Business, Premium Economy or Economy Class redemption bookings made with KrisFlyer miles

4) Promotion Destination specified in below table operated by Singapore Airlines

Origin*	Destination*	Region
KUL/PEN/IPH/LGK/KUA/BKI/KCH/MYY/SBW	BJS	North Asia
KUL/PEN/IPH/LGK/KUA/BKI/KCH/MYY/SBW	BRU	Europe
KUL/PEN/IPH/LGK/KUA/BKI/KCH/MYY/SBW	CPT	West Asia & Africa
KUL/PEN/IPH/LGK/KUA/BKI/KCH/MYY/SBW	DXB	West Asia & Africa
KUL/PEN/IPH/LGK/KUA/BKI/KCH/MYY/SBW	FRA	Europe
KUL/PEN/IPH/LGK/KUA/BKI/KCH/MYY/SBW	HKG	North Asia
KUL/PEN/IPH/LGK/KUA/BKI/KCH/MYY/SBW	IST	Europe
KUL/PEN/IPH/LGK/KUA/BKI/KCH/MYY/SBW	JNB	West Asia & Africa
KUL/PEN/IPH/LGK/KUA/BKI/KCH/MYY/SBW	LAX	America
KUL/PEN/IPH/LGK/KUA/BKI/KCH/MYY/SBW	LON	Europe
KUL/PEN/IPH/LGK/KUA/BKI/KCH/MYY/SBW	MEL	South West Pacific
KUL/PEN/IPH/LGK/KUA/BKI/KCH/MYY/SBW	NYC	America
KUL/PEN/IPH/LGK/KUA/BKI/KCH/MYY/SBW	PAR	Europe
KUL/PEN/IPH/LGK/KUA/BKI/KCH/MYY/SBW	PVG	North Asia
KUL/PEN/IPH/LGK/KUA/BKI/KCH/MYY/SBW	SFO	America
KUL/PEN/IPH/LGK/KUA/BKI/KCH/MYY/SBW	SYD	South West Pacific
KUL/PEN/IPH/LGK/KUA/BKI/KCH/MYY/SBW	TYO	North Asia

*origin/ destination listed are airport code

- 5) Bonus Miles earned under this Promotion may take up to 8 weeks to be credited into the Participant's KrisFlyer cards account after the promotion period.
- 6) By participating the Promotion, each Participant agrees to comply with and be bound by these terms and conditions, SIA's conditions of use of website, SIA's Privacy Policy, and the KrisFlyer Online Terms (collectively, "**SIA Terms & Conditions**"). Non-compliance with or breach of any of these SIA Terms & Conditions may result in the Participant being disqualified from participating in the Promotion, and any Bonus Miles awarded may be forfeited, withheld, or withdrawn.

- 7) All decisions made by SIA in respect to any matter relating to this Promotion shall be final. SIA reserves the right to vary these terms and conditions, terminate or otherwise amend this Promotion (including any amendments to the eligible flight sectors, and Promotion Period) without prior notice at its sole and absolute discretion.
- 8) Maybank reserves the right to cancel or amend the redemption programme terms and conditions at any time with given notice by electronic mail or website or any other means of communication that may be deemed appropriate by Maybank.
- 9) By participating in this promotion, the Cardmember is deemed to have agreed to be bound by these Terms & Conditions and any decisions of Maybank.
- 10) Any dispute concerning goods or services received under this promotion shall be settled between the Cardmember and the manufacturer of the item/product purchased. Maybank shall bear no responsibility for resolving such disputes or for the dispute itself.

General Terms and Conditions

- a) Maybank shall not be responsible or held liable in respect of technical failures of any kind whatsoever, intervention, interruptions, and/or electronic or human errors in the administration and/or processing of the transaction performed via the www.treatsfair.com, MAE app, M2U app, Maybank2u Biz, Maybank2u, or Maybank2e provided the same is not caused by Maybank.
- b) Maybank reserves the right to withdraw, cancel, suspend, extend or terminate this Promotion earlier in whole or in part and reserves the right to modify any of the terms and conditions contained herein, from time to time by prior notice thereof, the notice of which shall be posted through Maybank2u website at www.maybank2u.com or through any other channel or channels determined by Maybank. It shall be the responsibility of the Eligible Customers to be informed of or otherwise seek out any such notice validly posted.
- c) By participating in this Promotion, Eligible Customers agree to access to Maybank website at www.maybank2u.com.my & www.treatsfair.com on a regular basis to view the terms and conditions herein and seek clarification from Maybank should any of the Terms & Conditions be not fully understood, Eligible Customers may contact Maybank for clarification.
- d) By participating in this Promotion, the Eligible Customers agree to be bound by the Terms and Conditions herein and agree and consent to allow his/her personal data being collected, processed and used by Maybank in accordance with Maybank Privacy Notice, which may be viewed on www.maybank2u.com.my ("Maybank's Privacy Notice").
- e) In addition, and without prejudice to the terms in the Maybank's Privacy Notice, Eligible Customers agree and consent to his/ her personal data or information being collected, processed and used by Maybank for: the purposes of the Promotion; and

- f) marketing and promotional activities conducted Maybank, including but not limited to any form of advertising or publicity media and materials such as audio and/or visual recordings published through newspapers, television networks, radio stations or online and digital media and on the Internet. Marketing and promotion activities include without limitation the use and/or publication of any details provided in and/or in connection to the entries, interviews material as well responses and related photographs. In this regard, each Eligible Customers agrees to cooperate and participate in all advertising and publicity activities of Maybank in relation to the Promotion.
- g) Maybank and its officers, servants, employees, representatives and/or agents (including without limitation, any third party service providers engaged by Maybank for purposes of this Promotion) shall not be liable to Eligible Customers in this Promotion for any direct, indirect, special or consequential loss or damage (including but not limited to, loss of income, profits or goodwill) arising from or in connection with this Promotion unless caused by the any gross negligence or omission by Maybank.
- h) Maybank shall not be responsible and / or liable for any losses suffered by Eligible Customers resulting directly or indirectly from the Eligible Customers' participation in this Promotion or otherwise. Furthermore, Maybank shall not be liable for any default of its obligation under this Promotion due to any force majeure event which include but not limited to act of God, war, riot, lockout, industrial action, fire, flood, drought, storm or any event beyond the reasonable control of Maybank.
- i) Maybank may disqualify/reject any Eligible Customer who does not comply with the terms and conditions stated herein and/or are found or suspected to be tampering with the Promotion and/or its process or the operations of this Promotion which includes fraudulent activities involving any act of deceit and/or deception and/or cheating with regards to the Promotion.
- j) These Terms and Conditions shall be governed by the Laws of Malaysia and subject to the exclusive jurisdiction of the Courts of Malaysia.
- k) For information, enquiries, feedback and/or complaints related to the promotion, please contact Maybank's Customer Care hotline at 1 300 88 6688 or +603 7844 3696.
- l) In addition to the terms stipulated above, the Principal Cardmembers/winners agree that the general terms and conditions in the Cardmembers' Agreement shall be read together with these Terms and Conditions as an entire agreement.