



MAE - Save in Tabung & Win Borneo Sonic Music Festival VIP tickets Terms & Conditions

MAE - Save in Tabung & Win Borneo Sonic Music Festival VIP tickets ("Campaign") is organised by Malayan Banking Berhad (Registration No.: 196001000142) ("**Maybank**") and shall be subjected to the Terms and Conditions herein. By participating in this Campaign, Eligible Participants (as defined in Clause 2 below) hereby expressly agree to be bound by these Terms and Conditions and any decisions made by Maybank in respect of the Campaign shall be final and binding.

1. Campaign Period

- a. This Campaign commences on 3 September 2024 at 12.00:00 AM (MYT) and will end on 1 October 2024 at 11:59:59 PM (both dates inclusive) for the Campaign Mechanic listed in the Clause 3 below unless notified otherwise. There are 2 components in this campaign period
 - i. 3 September 2024 at 12.00 AM (MYT) until 16 September 2024 at 11.59.59 PM is the ("**Saving Period**")
 - ii. 17 September 2024 at 12.00 AM (MYT) until 1 October 2024 at 11.59:59 PM is the ("**Active Period**")

2. Eligibility

- a. This Campaign is open to individuals who have active Maybank2u (M2U) ID/account (including Maybank Anytime Everywhere ("**MAE**") customers) who perform the Campaign Mechanic (**as stated in Clause 3.0**) through the MAE by Maybank2u App (also known as "**MAE app**") (version 0.9.25 and above) ("**Eligible Platform**").
 - i. Customers may check the app version of MAE app via Apple App Store, Huawei App Gallery and/or Google Play Store.
 - ii. Customers must ensure that their Secure2u is enabled and activated on the device used for the Eligible Platforms as per Clause 2.0 (a), where applicable.
 - iii. This Campaign is open to individuals who have attained the age of eighteen (18) years and above with valid identification document(s). For individuals below the age of eighteen (18) years ("**Minor**"), they must obtain consent from their parents and/or legal guardian in order to participate in this Campaign. The use of MAE is an acknowledgement to Maybank that the Minor has obtained the prior consent of his or her parents and/or legal guardian to participate in this Campaign. These Terms and Conditions will be applicable to and binding upon the parents and/or legal guardian of the Minor as to the same effect as if the parents and/or legal guardian of the Minor was a direct party and agreed to these Terms and Conditions.
- b. All individual customers who have fulfilled the above criteria will hereinafter be referred to as ("**Eligible Participant**").
- c. Despite the above, under no circumstances shall any of the following persons be considered as Eligible Participants for the purposes of this Campaign:
 - i. Employees of Maybank (including its subsidiaries and related companies), which shall include but not be limited to all Maybank branches, Trade Auto Finance Centres, and SME Centre employees.

3. Campaign Mechanics and Conditions

- a. Eligible participants must create a new Tabung, Pick 'Others' as the category, and name the Tabung as MAE Borneo Sonic. Place a minimum fund of RM2,000.00 in this "MAE Borneo Sonic" Tabung on the MAE app ("**Eligible Platform**").
- b. The fund has to be made between 3 September 2024 and 16 September 2024 ("**Saving Period**").

- c. A minimum amount of RM2,000.00 must be maintained in the "MAE Borneo Sonic" Tabung until 1 October 2024 ("Active Period").
Refer to the webpage:
https://www.maybank2u.com.my/maybank2u/malaysia/en/personal/promotions/online_banking/bo- neo-sonic.page to learn more on the steps in creating this Tabung.
- d. Participants who fail to save the minimum of RM2,000.00 within the "Saving Period" (3 September 2024 to 16 September 2024) or who fail maintaining a minimum of RM2,000.00 before 1 October 2024 ("Active Period") will be disqualified from the campaign.

Scenarios:

Date of Tabung Creation	Deposited Amount	Date of Withdrawal	Withdrawal Amount	Balance as of 1 Oct 2024, 11:59:59 PM	Eligibility	Reason
3 Sept 2024	RM3,000.00	18 Sept 2024	RM500.00	RM2,500	Yes	Participants maintain a minimum of RM2,000.00 in the Tabung within the stated period in Clause 3(c).
5 Sept 2024	RM2,000.00	-	-	RM2,000	Yes	
8 Sept 2024	RM2,800.00	10 Sept 2024	RM800.00	RM2,000	Yes	
9 Sept 2024	RM 2,500	20 Sept 2024	RM1,000.00	RM1,500	No	Participant fails to maintain a minimum of RM2,000.00 in the Tabung within the stated period in Clause 3(d).
17 Sept 2024	RM 2,500.00	-	-	No	No	Participant deposited the amount after the stated period in Clause 3(b)

- e. Only eligible participants who meet the criteria under Clause 3.0 above will be considered for the chance to win VIP tickets to the Borneo Sonic Music Festival.

4. **Campaign Prize ("Prize")**

There will be a total of 2 winners for this campaign, and each winner will receive 5 VIP tickets to the Borneo Sonic Music Festival that comes together with round-trip flights and accommodation.

a. **The Winner Selection:**

The winners will be selected from the pool of eligible participants who meet the campaign criteria outlined in Clause 3.0. The selection process will be conducted using Maybank's randomiser programme.

b. **Prize Details:**

- i. The prize for each winner will be 5 VIP Tickets to the Borneo Sonic Music Festival and it comes with a travel voucher for winners to redeem the round-trip flights, accommodation and transportation.
 - ii. The transportation will be including below routes:
 - 10 Oct 2024: Kuching Airport – Accommodation
 - 11 Oct 2024: Accommodation – Sarawak Stadium – Accommodation
 - 12 Oct 2024: Accommodation – Sarawak Stadium – Accommodation
 - 13 Oct 2024: Accommodation – Kuching AirportThe exact timing for the transportation and place of accommodation will be determined during the prize redemption process between winners and the appointed travel agency.
 - iii. The travel voucher is valid for one-time use only and is not refundable, not transferable, and cannot be exchanged for cash.
 - iv. There will be handling fees that may be incurred upon redemption of the travel voucher. The specific amount and conditions will be outlined at the time of reservation or redemption of flight and accommodation.
- c. **Winner Notification:**
- i. Winner will be notified within 14 days after the campaign period.
 - ii. Winner will be contacted via Email and Phone Call.
 - iii. The Winner's name and his or her IC number (last 4 digits) will be published on Maybank's official Facebook page and the Campaign's promotional page on www.maybank2u.com.my and/or any other method of communication that Maybank may deem appropriate.
 - iv. In the event that Maybank is unable to contact the winner after 3 (three) phone call attempts, Maybank reserves the right to contact the next eligible winner or forfeit the prize.
- d. **The Collection of Prize:**
- i. The prize collection will split into 2 parts
 - 1. The winner will be contacted by an appointed travel agency to redeem the travel voucher. The appointed travel agency will be arranging the flights and accommodation for the winners for this trip to Borneo Sonic Music Festival with MAE.
 - 2. The winner will redeem the VIP tickets upon arrival in Kuching. Maybank staff will be assisting the winner in the ticket redemption in Kuching. The winner will be contacted on the logistics arrangement.
 - 3. The winner will need to agree to the terms and conditions from the appointed travel agency to redeem the travel voucher.
 - e. By agreeing to participate in this campaign, the winners are agreed to be featured in Maybank social media page in other photo or video formats.
 - f. The winner will need to present his or her National Registration Identity Card ("NIRC") upon the prize redemption. The prize distribution is not allowed to be distributed into another account name other

than the winner's account name as per NIRC.

- g. The distribution of the prize is final and cannot be modified without the consent of Maybank.
- h. Any costs, fees, and/or expenses incurred by the winner during the prize collection shall be the sole responsibility of the winner.
- i. In the event that the Winner dies after the notification of the Winner, the heirs, legal representative, and/or administrator of the deceased Winner may claim the Prize within 14 days from the date of the notification, failing which, Maybank has the discretion to deal with the Prize including to re-draw and/or elect any other person as the Prize Winner whichever Maybank considers appropriate.
- j. Maybank reserves the right to request for any documentation or written proof of identification, age, and place of residence of the Eligible Participants for verification purposes to ensure compliance with the Terms & Conditions.
- k. Maybank will not ask for any banking details such as credit/debit card number and bank Transaction Authorization Code (TAC), account password, PIN or one-time password (OTP) from the Winners to claim the Prize. The Winners acknowledge and agree that Maybank reserves the rights to disqualify their participation in this Campaign or clawback any Prize from the Winners if:
 - i. the Winner is found or suspected of tampering with the Campaign Mechanics or the operation of the Campaign;
 - ii. the Winner is found or suspected of undertaking fraudulent activities or other activities that are harmful to the Campaign; or
 - iii. the Winner is in breach of his or her obligations or any Terms and Conditions of this Campaign.Notwithstanding the above, Maybank reserves the right to reject any participation or the Winners at its reasonable discretion without assigning any reasons.
- l. Maybank will NOT provide any replacement or substitute Prizes if the Winner rejects the Prizes sent and /or request for alternative option(s).
- m. Prizes awarded to the Winners are non-transferable and non-exchangeable for cash or other kinds, whether in part or in full.
- n. In the event that the Winner fails to be contacted after 3 phone call attempts during the winner notification stage, or fails to comply with any Terms and Conditions of this Campaign, Maybank reserves the right to forfeit the Prizes or there will be no winner.
- o. Maybank accepts no responsibility for any tax responsibilities that may arise from the prizes or the use thereof. Any tax filing obligation or tax payment (if any) due to any tax authority as a result of receipt of the prizes remains the sole responsibility of the winner. It is the responsibility of the winner to seek independent tax advice on the possible tax responsibilities to their financial situations.
- p. All the winners shall be personally liable for all taxes, rates, government fees or any other charges that may be levied against them, under the applicable laws, if any.

5. General Terms & Conditions

- a. Maybank shall not be responsible or held liable in respect of technical failures of any kind whatsoever, intervention, interruptions, and/or electronic or human errors in the administration and/or processing of the transaction performed via the MAE app, M2U app, Maybank2u Biz, Maybank2u, or Maybank2e provided the same is not caused by Maybank.
- b. Maybank reserves the right to withdraw, cancel, suspend, extend or terminate this Campaign earlier in whole or in part and reserves the right to modify any of the terms and conditions contained herein, from time to time by giving at least minimum of twenty one (21) days (“day” shall have the same meaning as calendar day) prior notice thereof, the notice of which shall be posted through Maybank2u website at www.maybank2u.com.my or through any other channel determined appropriate by Maybank. It shall be the responsibility of the Eligible Customers to be informed of or otherwise seek out any such notice validly posted.
- c. By participating in this Campaign, Eligible Customers agree to access the Maybank2u website at www.maybank2u.com.my on a regular basis to view the terms and conditions herein and seek clarification from Maybank should any of the Terms & Conditions be not fully understood.
- d. By participating in this Campaign, Eligible Customers agree to be bound by the Terms and Conditions herein and agree and consent to allow his/her personal data being collected, processed and used by Maybank in accordance with the Maybank Privacy Statement, which may be viewed on www.maybank2u.com.my (“Maybank’s Privacy Statement”) and the PDPA Form for Individual Customers.

In addition and without prejudice to the terms in the Maybank’s Privacy Statement and the PDPA Form for Individual Customers, Eligible Customers agree and consent to his/her personal data or information being collected, processed and used by Maybank for:

- i. the purposes of this Campaign; and
 - ii. marketing and promotional activities conducted by Maybank, including but not limited to any form of advertising or publicity media and materials such as audio and/or visual recordings published through newspapers, television networks, radio stations or online and digital media and on the Internet. Marketing and promotion activities include without limitation the use and/or publication of any details provided in and/or in connection to the entries, interviews material as well responses and related photographs. In this regard, Eligible Customers agree to co-operate and participate in all advertising and publicity activities of Maybank in relation to this Campaign.
*Note: “PDPA” refers to the Personal Data Protection Act (2010).
- e. Maybank and its officers, servants, employees, representatives and/or agents (including without limitation, any third party service providers engaged by Maybank for the purposes of this Campaign) shall not be liable to Eligible Customers in this Campaign for any direct, indirect, special or consequential loss or damage (including but not limited to, loss of income, profits or goodwill) arising from or in connection with this Campaign unless caused by any gross negligence or omission by Maybank.
 - f. Maybank shall not be liable for any default of its obligation under this Campaign due to any force majeure events which include but not limited to acts of God, civil commotion, acts of war, strike, riot, lockout, industrial action, fire, flood, drought, storm, epidemic and pandemic or any events and circumstances of whatever nature beyond the reasonable control of Maybank.
 - g. Maybank may disqualify/reject any Eligible Customer who does not comply with the terms and conditions stated herein and/or are found or suspected to be tampering with this Campaign and/or its

process or the operations of this Campaign which includes fraudulent activities involving any act of deceit and/or deception and/or cheating with regards to this Campaign.

- h. These Terms and Conditions shall be governed by the Laws of Malaysia and subject to the exclusive jurisdiction of the Courts of Malaysia.

For information, enquiries, feedback and/or complaints related to this Campaign, please contact Maybank's Customer Care hotline at 1 300 88 6688 or +603 7844 3696. Alternatively for feedback and/or complaints, Eligible Customers may choose to e-mail Maybank via the feedback form at Maybank2u website www.maybank2u.com.my.