

Scan & Pay x Borneo Sonic Music Festival Up To 10% Off Ticket Promotional Campaign



Terms & Conditions

Scan & Pay x Borneo Sonic Music Festival Up to 10% Off Ticket Promotional Campaign (“**Campaign**”) is organized by Malayan Banking Berhad (196001000142) (“**Maybank**”) and shall be subjected to this Terms and Conditions herein. By participating in this Campaign, Eligible Customers (as defined in Clause 2 below) hereby expressly agree to be bound by this Terms and Conditions and any decisions made by Maybank in respect of the Campaign shall be final, conclusive and binding.

1.0 Campaign Period

This Campaign commences on 2 September 2024 at 12.00:00 AM (MYT) and will end on 12 October 2024 at 11:59:59 PM (MYT), both dates inclusive (“**Campaign Period**”), for the transaction listed in the Clause 3.0(b) below unless notified otherwise.

2.0 Eligibility and Platform

- a) This Campaign is open to all individuals who have an active Maybank Anytime Everywhere (“**MAE**”) App and are registered to utilize Scan & Pay (“**Scan & Pay**”), which is an electronic payment platform utilizing Quick Response (QR) codes included as a functionality of the MAE by Maybank2u (also known as the MAE app).
- b) This campaign is exclusively for the purchase of tickets for the Borneo Music Sound Festival (“**Event**”) via the specified link and payment made via Scan & Pay, on the platform of the Event’s online ticketing partner (**CloudJoi**) using the Promotional Code
- c) The eligibility of users for Scan & Pay is governed by the terms and conditions of the respective product. Eligibility for usage of Scan & Pay is a primary prerequisite for eligibility in this Campaign.
- d) This Campaign is open to individuals who have attained the age of eighteen (18) years and above with valid identification document(s). For individuals below the age of eighteen (18) years (“**Minor**”), they must obtain consent from their parents and/or legal guardian to participate in this Campaign. The use of MAE is an acknowledgement to Maybank that the Minor has obtained the prior consent of his or her parents and/or legal guardian to participate in this Campaign. This Terms and Conditions will be applicable to and binding upon the parents and/or legal guardian of the Minor as to the same effect as if the parents and/or legal guardian of the Minor was a direct party and agreed to this Terms and Conditions.
- e) All individual customers who have fulfilled the above criteria will hereinafter be referred to as the “**Eligible Customers**”.
- f) The Campaign is applicable only for Scan & Pay transactions made via the MAE app Version 0.6.4 and above only (“**Campaign Platform**”).

3.0 Campaign Mechanics and Conditions

- a) During the Campaign Period, Maybank shall offer to all Eligible Customers a promotional discount of up to 10% off subject to a minimum spend of RM388 per Eligible Transaction and with the use of promotional code below (“**Promo Code**”) for ticket purchases at CloudJoi.

1	Discount	<p>Up to 10% as per table below:</p> <table border="1" data-bbox="671 255 1337 891"> <thead> <tr> <th data-bbox="671 255 919 360">1 Day Pass</th> <th data-bbox="919 255 1118 360">Normal Price (per ticket)</th> <th data-bbox="1118 255 1337 360">Discount via the MAE app (per ticket)</th> </tr> </thead> <tbody> <tr> <td data-bbox="671 360 919 432">General Admission (GA) Zone</td> <td data-bbox="919 360 1118 432">RM388</td> <td data-bbox="1118 360 1337 432">RM38.80 (10% Off)</td> </tr> <tr> <td data-bbox="671 432 919 504">Party Zone</td> <td data-bbox="919 432 1118 504">RM588</td> <td data-bbox="1118 432 1337 504">RM52.92 (9% Off)</td> </tr> <tr> <td data-bbox="671 504 919 575">Rock Zone</td> <td data-bbox="919 504 1118 575">RM788</td> <td data-bbox="1118 504 1337 575">RM63.04 (8% Off)</td> </tr> <tr> <th data-bbox="671 575 919 680">2 Day Pass</th> <th data-bbox="919 575 1118 680">Normal Price (per ticket)</th> <th data-bbox="1118 575 1337 680">Discount via the MAE app (per ticket)</th> </tr> <tr> <td data-bbox="671 680 919 752">General Admission (GA) Zone</td> <td data-bbox="919 680 1118 752">RM588</td> <td data-bbox="1118 680 1337 752">RM58.80 (10% Off)</td> </tr> <tr> <td data-bbox="671 752 919 824">Party Zone</td> <td data-bbox="919 752 1118 824">RM788</td> <td data-bbox="1118 752 1337 824">RM70.92 (9% Off)</td> </tr> <tr> <td data-bbox="671 824 919 896">Rock Zone</td> <td data-bbox="919 824 1118 896">RM1088</td> <td data-bbox="1118 824 1337 896">RM87.04 (8% Off)</td> </tr> </tbody> </table>	1 Day Pass	Normal Price (per ticket)	Discount via the MAE app (per ticket)	General Admission (GA) Zone	RM388	RM38.80 (10% Off)	Party Zone	RM588	RM52.92 (9% Off)	Rock Zone	RM788	RM63.04 (8% Off)	2 Day Pass	Normal Price (per ticket)	Discount via the MAE app (per ticket)	General Admission (GA) Zone	RM588	RM58.80 (10% Off)	Party Zone	RM788	RM70.92 (9% Off)	Rock Zone	RM1088	RM87.04 (8% Off)
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2	Total Promo Capping	No Capping (hereinafter referred to as “Total Promo Capping”)																								
3	Minimum Qualifying Purchase	RM388.00 per Eligible Transaction																								
4	Discount limit per user	No capping limit per user																								
5	Payment Method	<p>Scan & Pay from MAE by Maybank2u only</p> <p>Steps:</p> <ol style="list-style-type: none"> 1. Visit the Borneo Sonic Music Festival official ticketing website 2. Select desired ticket(s) 3. Fill in the details 4. Select MAE by Maybank2u as payment method and enter the Promo Code 5. Confirmation of details and proceed to pay with Scan & Pay via the MAE app <p>*Total discount value for multiple ticket purchases in a single transaction will be automatically applied.</p>																								
6	Promo Code	MAEXBSMF																								

- b) The Scan & Pay transaction can be made from the MAE by Maybank2u App via the “SCAN” function.
- c) By inputting the promo code **“MAEXBSMF”** during the QR payment process in the field ‘Promo Code’, the Eligible Customers will instantly and automatically receive the discount described in 3.0(a).

Illustrations

Scenario		Eligible Discount Upon Eligible Transaction
a	Purchase of 1 day General Admission ticket for the Event via CloudJoi with the checkout method using Scan & Pay with MAE and using the Promo Code.	Total discount value of RM38.80 will be given as transaction meets Clause 3.0 (a)
b	Purchase of 1 day General Admission ticket for the Event via CloudJoi with the checkout method using Scan & Pay with MAE without using the Promo Code.	No discount value will be given as the transaction does not meet Clause 3.0(a)
c	Purchase of 1 day General Admission ticket & 1 day Party Zone for the Event via CloudJoi with the checkout method using Scan & Pay with MAE and using the Promo Code in a single purchase.	Discount value of RM38.80 and RM52.92 will apply respectively for a total discount value of RM91.72 as the transaction meets Clause 3.0 (a)

4.0 Eligible Customers for Promotional Campaign

- a) Participation in the Campaign shall be construed as consent on the part of the Eligible Customers to all mechanics and other programs involved in this Campaign and an explicit acceptance of any and all Campaign results it may produce.
- b) Maybank reserves the right to request for any documentation or written proof of identification, age, and place of residence of the Eligible Customers for verification purposes to ensure compliance with the Terms & Conditions.
- c) Maybank reserves the right to forfeit and withdraw the Promotional code discount in the event that the Eligible Customer does not comply with the Terms & Conditions herein.

5.0 General Terms & Conditions

- a) Maybank shall not be responsible or held liable in respect of technical failures of any kind whatsoever, intervention, interruptions, and/or electronic or human errors in the administration and/or processing of the transaction performed via the MAE app, M2U app, Maybank2u Biz, Maybank2u, or Maybank2e provided the same is not caused by Maybank.
- b) Maybank reserves the right to withdraw, cancel, suspend, extend or terminate this Campaign earlier in whole or in part and reserves the right to modify any of the terms and conditions contained herein, from time to time by giving at least minimum of twenty-one (21) days (“day” shall have the same meaning as calendar day) prior notice thereof, the notice of which shall be posted through Maybank2u website at www.maybank2u.com.my or through any other channel determined appropriate by Maybank. It shall be the responsibility of the Eligible Customers to be informed of or otherwise seek out any such notice validly posted.
- c) By participating in this Campaign, Eligible Customers agree to access to Maybank2u website at www.maybank2u.com.my on a regular basis to view the terms and conditions herein and seek clarification from Maybank should any of the Terms & Conditions be not fully understood.

- d) By participating in this Campaign, the Eligible Customers agree to be bound by the Terms and Conditions herein and agree and consent to allow his/her personal data being collected, processed, and used by Maybank in accordance with the Maybank Privacy Statement, which may be viewed on www.maybank2u.com.my ("Maybank's Privacy Statement") and the PDPA Form for individual customers.

In addition, and without prejudice to the terms in the Maybank's Privacy Statement and the PDPA Form for individual customers, Eligible Customers agree and consent to his/ her personal data or information being collected, processed, and used by Maybank for:

- i) the purposes of the Campaign; and
- ii) marketing and promotional activities conducted by Maybank, including but not limited to any form of advertising or publicity media and materials such as audio and/or visual recordings published through newspapers, television networks, radio stations or online and digital media and on the Internet. Marketing and promotion activities include without limitation the use and/or publication of any details provided in and/or in connection to the entries, interviews material as well responses and related photographs. In this regard, Eligible Customers agree to co-operate and participate in all advertising and publicity activities of Maybank in relation to the Campaign.

*Note: "PDPA" refers to Personal Data Protection Act (2010).

- e) Maybank and its officers, servants, employees, representatives and/or agents (including without limitation, any third party service providers engaged by Maybank for purposes of this Campaign) shall not be liable to Eligible Customers in this Campaign for any direct, indirect, special or consequential loss or damage (including but not limited to, loss of income, profits or goodwill) arising from or in connection with this Campaign unless caused by any gross negligence or omission by Maybank.
- f) Maybank shall not be liable for any default of its obligation under this Campaign due to any force majeure events which include but not limited to acts of God, civil commotion, acts of war, strike, riot, lockout, industrial action, fire, flood, drought, storm, epidemic and pandemic or any events and circumstances of whatever nature beyond the reasonable control of Maybank.
- g) Maybank may disqualify/reject any Eligible Customer who does not comply with the Terms and Conditions stated herein and/or are found or suspected to be tampering with the Campaign and/or its process or the operations of this Campaign which includes fraudulent activities involving any act of deceit and/or deception and/or cheating with regards to the Campaign.
- h) These Terms and Conditions shall be governed by the Laws of Malaysia and subject to the exclusive jurisdiction of the Courts of Malaysia.

For information, enquiries, feedback and/or complaints related to this Campaign, please contact Maybank's Customer Care hotline at 1 300 88 6688 or +603 7844 3696. Alternatively for feedback and/or complaints, EligibleCustomers may choose to e-mail Maybank via the feedback form at Maybank2u website www.maybank2u.com.my.

