

# Tabung Daily Bonus (14 February - 14 May 2025) Terms & Conditions

**Tabung Daily Bonus** Campaign ("Campaign") is organised by Malayan Banking Berhad (Company No.: 196001000142) ("Maybank") and shall be subject to the Terms and Conditions set out herein. By participating in this Campaign, the Eligible Customers (as defined in Clause 2 below) hereby expressly agree to be bound by these Terms and Conditions and any decisions made by Maybank in respect of the Campaign shall be final and binding.

#### 1. Campaign Period

This Campaign will commence on 14 February, at 00:00:00 AM (MYT) and ends on 14 May 2025, at 11:59:59PM (MYT) [both dates inclusive] or upon reaching the maximum capping whichever is earlier. ("Campaign Period").

## 2. Eligibility and Platform

- a. This Campaign is open to the following eligible customers ("Eligible Customers"):
  - i. Non-Maybank customers who are individuals that have attained the age of twelve (12) years and above with valid identification document(s), and
  - ii. For individuals below the age of eighteen (18) years ("Minor"), they must obtain consent from their parents and/or legal guardian in order to participate in this Campaign. The use of the MAE by Maybank2u mobile app ("MAE app") is an acknowledgement to Maybank that the Minor has obtained the prior consent of his or her parents and/or legal guardian to participate in this Campaign. These Terms and Conditions will be applicable to and binding upon the parents and/or legal guardian of the Minor as to the same effect as if the parents and/or legal guardian of the Minor was a direct party and agreed to these Terms and Conditions.
- b. Eligible Customers who meet the criteria as defined in Clause 3(a) below are entitled to earn RM0.50 bonuses in their MAE app ("Earnings) at a maximum of ninety (90) times, equivalent to 90 days, between 14 February and 14 May 2025 ("Earnable Period").
- c. The campaign has a maximum capping and is based on a first come, first served basis.
- d. Only the first Tabung that meets the criteria as defined in Clause 3 below is entitled to the Earnings ("Eligible Tabung").
- e. For joint accounts, only the primary account holder shall qualify as an Eligible Customer.
- f. The following persons are **NOT** eligible to participate in this Campaign:



- i. Maybank employees, sole-proprietorships, partnerships, charitable/non-profit organisations/ societies, corporate and commercial customers;
- ii. Any Eligible Customer who had cancelled their MAE app or the Eligible Tabung during the Campaign Period;
- iii. Any Eligible Customer who has committed or is suspected of committing any misconduct, fraudulent, wrongful acts or in default and breach of terms in relation to their account(s), any facility, and/or any services granted by Maybank.
- g. This Campaign is accessible through the MAE app version 0.9.25 and above downloaded from Google Play Store, Apple App Store and Huawei AppGallery only ("Campaign Platform"). Tabung is a function within the MAE app.

### 3. Campaign Mechanics and Conditions

a. **Eligible Customers** are required to fulfil the criteria as set out in Clause 3(a) in order to be entitled to the Earnings as set out in clause 4.

### Step 1

As a new Maybank customer, open and activate a MAE app during the Campaign Period.

Note: Upon activating a MAE app, customers must activate Secure2u and wait for the 12-hour cooling off period to be over before they are able to create a Tabung in the MAE app.

## Step 2

Create a Tabung in the MAE app in any category ("**Eligible Tabung**"). Customers can choose the earliest start date option available (1 February or later) and set any desired amount (RM) as a goal amount. Customers can start funding the Tabung right away.

Whenever the Customer meets an end-of-day balance (at 11:59PM) of RM200 or more in their Eligible Tabung during the Earnable Period (14 February – 14 May 2025), they earn RM0.50 which will be credited into their most recently activated MAE e-wallet within 7 days from the date the end-of-day balance criteria is fulfilled.

### b. Scenario A

The Campaign reaches maximum capping at the end of day 28 of the Earnable Period. Customer A maintains his end of day balance at RM200 on day 27, 28 and 29 of the Earnable Period. Customer A will earn a total Earnings of RM1.00.



Customer B fulfils the criteria set out in Clause 3(a) and opens a second Tabung in the same/ different cateogry. He maintains his end of day balance in the second Tabung at RM200 but is not entitled to any Earnings as Earnings are only applicable for the Customer's first Eligible Tabung.

## 4. Prizes and Prize Fulfilment

a. Eligible Customers that have fulfilled the Eligibility Criteria(s) as set out in Clause 3(a) will be entitled to Earnings as stipulated below:

Earning amount and Fulfilment Method	-Earnings
RM0.50 credited into the Customer's most recently activated MAE e-wallet within 7 days from the date the Earning criteria is fulfilled	based on a first come, first-serve

- b. If Earnings are not fully disbursed within a Campaign Month, they will not be carried forward to any future campaign.
- c. Maybank reserves the right to request for documentation or proof of identification, age, phone number and place of residence of any of the Eligible Customers.
- d. Maybank will not ask for any banking details such as credit card/debit card number and bank Transaction Authorization Code (TAC), account password, PIN or onetime password (OTP) from the Eligible Customers to claim the Earnings. The Eligible Customers acknowledge and agree that Maybank reserves the rights to disqualify their participation in this Campaign or clawback any Earnings from the Eligible Customers if:
  - i. the Eligible Customers is found to be breach of his or her obligations or any Terms and Conditions of this Campaign.

Notwithstanding the above, Maybank reserves the right to reject any participation or the Winners at its reasonable discretion without assigning any reasons.

e. In the event that the maximum capping is achieved before the end of the Campaign Period, Maybank reserves the right to conclude the Campaign early without prior notification.

## 5. General Terms and Conditions

a. Maybank shall not be responsible or held liable in respect of technical failures of any kind whatsoever, intervention, interruptions, and/or electronic or human errors in the administration and/or processing of the transaction performed via the MAE app, Maybank2u Biz, Maybank2u, Maybank2e, Powerbroking2u or any of Maybank's authorised platforms provided that the same is not caused by Maybank.



- b. Maybank reserves the right to withdraw, cancel, suspend, extend or terminate this Campaign earlier in whole or in part and reserves the right to modify any of the Terms and Conditions contained herein, from time to time by giving at least minimum of twenty-one (21) days ("day" shall have the same meaning as calendar day) prior notice thereof, the posted through notice of which shall be the Maybank2u website www.maybank2u.com.my or through any other channel determined appropriate by Maybank. It shall be the responsibility of the Eligible Customers to be informed of or otherwise seek out any such notice validly posted.
- c. By participating in this Campaign, Eligible Customers agree to access the Maybank2u website at www.maybank2u.com.my on a regular basis to view the Terms and Conditions herein and seek clarification from Maybank should any of the Terms and Conditions be not fully understood.
- d. By participating in this Campaign, Eligible Customers agree to be bound by the Terms and Conditions herein and agree and consent to allow his/her personal data being collected, processed and used by Maybank in accordance with the Maybank Privacy Statement, which may be viewed on www.maybank2u.com.my ("Maybank's Privacy Statement") and the PDPA Form for Individual Customers.

In addition, and without prejudice to the terms in the Maybank's Privacy Statement and the PDPA Form for Individual Customers, Eligible Customers agree and consent to his/her personal data or information being collected, processed and used by Maybank for:

- i. the purposes of the Campaign; and
- ii. marketing and promotional activities conducted by Maybank, including but not limited to any form of advertising or publicity media and materials such as audio and/or visual recordings published through newspapers, television networks, radio stations or online and digital media and on the Internet. Marketing and promotion activities include without limitation the use and/or publication of any details provided in and/or in connection to the entries, interviews material as well as responses and related photographs. In this regard, Eligible Customers agree to co-operate and participate in all advertising and publicity activities of Maybank in relation to the Campaign.

- e. Maybank and its officers, servants, employees, representatives and/or agents (including without limitation, any third party service providers engaged by Maybank for the purposes of this Campaign) shall not be liable to Eligible Customers in this Campaign for any direct, indirect, special or consequential loss or damage (including but not limited to, loss of income, profits or goodwill) arising from or in connection with this Campaign unless caused by any gross negligence or omission by Maybank.
- f. Maybank shall not be liable for any default of its obligation under this Campaign due to any force majeure events which include but not limited to acts of God, civil commotion, acts of war, strike, riot, lockout, industrial action, fire, flood, drought, storm, epidemic, and pandemic or any events and circumstances of whatever nature beyond the reasonable control of Maybank.
- g. Maybank may disqualify/reject any Eligible Customer who does not comply with the Terms and Conditions stated herein and/or are found or suspected to be tampering with the

<sup>\*</sup>Note: "PDPA" refers to Personal Data Protection Act (2010).



Campaign and/or its process or the operations of this Campaign which includes fraudulent activities involving any act of deceit and/or deception and/or cheating with regards to the Campaign.

h. These Terms and Conditions shall be governed by the Laws of Malaysia and subject to the exclusive jurisdiction of the Courts of Malaysia.

For information, enquiries, feedback and/or complaints related to this Campaign, please contact Maybank's Customer Care hotline at 1 300 88 6688 or +603 7844 3696. Alternatively, for feedback and/or complaints, Eligible Customers may choose to e-mail Maybank via the feedback form at Maybank2u website <a href="https://www.maybank2u.com.my">www.maybank2u.com.my</a>.