

# Save and Multiply Campaign Phase 2 ("Campaign")

# **Terms & Conditions**

1. This Campaign is organised by Malayan Banking Berhad (196001000142) ("Maybank") and Maybank Islamic Berhad (200701029411) (collectively referred to as "Maybank") and shall be subjected to the terms and conditions herein. By participating in this Campaign, the Eligible Customers (as defined in Clause 2.1 herein) hereby expressly agree to be bound by these terms & conditions and any decisions made by Maybank in respect of the Campaign shall be final, conclusive and binding. This Campaign commences from 1st November 2024 to 30th April 2025, both days inclusive ("Campaign Period").

## 2. Eligibility

- 2.1 Account holder(s):
  - a) who hold new or existing accounts\* stated below ("Participating Accounts") (which may consist of individuals or joint account holders);

Conventional Accounts	Islamic Accounts
<ul> <li>Premier 1 Account ("PM1")</li> <li>Maybank2u.Premier ("M2u.Premier")</li> <li>Maybank2u Savers ("M2u Savers")</li> <li>Kawanku Savings Account ("Kawanku")</li> <li>Golden Savers Savings Account ("GSSA")</li> </ul>	<ul> <li>Premier Mudharabah Account-i ("PMA-i")</li> <li>Zest-i Account ("Zest-i")</li> <li>Maybank2u Savers-i ("M2u Savers-i")</li> <li>Saving Account-i</li> <li>Golden Savvy Account-i (GSA-i")</li> </ul>

- b) whose Participating Account(s) have not been suspended or terminated by Maybank.

  Dormant accounts shall not be considered;
- c) who has not breached any agreement with Maybank; and
- d) who is not an employee of Maybank,

shall be eligible to participate in the Campaign (hereinafter referred to as "Eligible Customers").

\*Maybank and Maybank Islamic is a member of PIDM. Protection by PIDM is subject to insurability criteria. Please refer to the list of insured deposits displayed at www.maybank2u.com.my for further details.

# 3. Campaign Mechanics and Conditions

- 3.1 The compulsory criteria to be fulfilled ("Campaign Enrolment Criteria") are as follows:
  - a) The Eligible Customers must have an existing or new Account (refer to Clause 3.2
     (b) below for requirements for new Account);
  - b) The Incremental Average Daily Balance (ADB) of the Account must be a minimum of RM10,000 and up to a maximum of RM250,000 for each respective month in the Participating Account(s); and
  - c) The Account must have a minimum Balance Outstanding of RM10,000 at each respective month end.





- 3.2 Campaign Rewards (as explained in Clause 3.3 below)
  - a) Eligible Customers who have fulfilled the Campaign Enrolment Criteria, the requirements for Save & Multiply and the respective requirements of one, or more, of the Qualifying Product and/or Services [meaning the "Optional Product" and/or "Optional Service" as set out in Clause 3.2 (a) below] shall be entitled to the Campaign Rewards.
  - b) Islamic Participating Accounts may only be bundled up with Islamic qualifying products/services.

NO	QUALIFYING PRODUCTS/SERVICES	REQUIREMENTS	REMARKS
1	SAVE & MULTIPLY	<ul> <li>Minimum Incremental ADB of RM10,000 and up to a maximum of RM 250,000 for the month.</li> <li>Refer to Clause 3.4.</li> </ul>	Compulsory criteria
2	CREDIT CARD/-i SPEND	<ul> <li>Cumulative Credit Card Spend of RM3,000 and above for the month.</li> <li>Refer to Clause 3.5.</li> </ul>	Optional Product
3	FIXED SAVINGS [Only 2 withdrawals ("Withdrawals") allowed per month]	<ul> <li>Must have a minimum RM50,000         Balance Outstanding for the respective month.     </li> <li>Customers are only allowed a maximum of 2 'Withdrawals' per month for the Participating Account(s)</li> <li>Refer to Clause 3.6.</li> </ul>	Optional Service
4	DEBIT CARD SPEND	<ul> <li>Cumulative Debit Card Spend of RM500 and above for the month.</li> <li>Refer to point 3.7.</li> </ul>	Optional Product
5	eFIXED DEPOSIT/ eISLAMIC FIXED DEPOSIT-i/ eGeneral Investment Account-i (eFD/eIFD-i/eGIA-i) PLACEMENT	<ul> <li>New eFD/eIFD-i/eGIA-i placement of RM5,000 and above for the month.</li> <li>Refer to Clause 3.8.</li> </ul>	Optional Product

c) Eligible Customers who have fulfilled the New Account Opening with On-Boarding of Privilege Service and its requirements as set out below shall be entitled to the Campaign Rewards.

NO	QUALIFYING PRODUCTS/SERVICES	REQUIREMENTS
1	NEW ACCOUNT OPENING WITH ON- BOARDING OF PRIVILEGE SERVICE**	<ul> <li>Customers who open a new account from the list of Participating Account(s) per Clause 2.1.</li> <li>Must have a minimum Incremental ADB of RM10,000 for the month.</li> <li>Must have a minimum balance outstanding of RM10,000 for each respective month end.</li> <li>Must be on-boarded to Privilege Service.</li> </ul>



	This is only available for the respective month of the
	new account opening.

Note:\*\* The following are the requirements for 'Privilege' customers:

- any combination or single product of deposits and investments between RM50,000 to RM250,000; OR
- ii. any combination or single product of financing, deposits and investments between RM250,000 to RM1,000,000.
- d) Eligible Customers who have fulfilled the Senior Citizen Age 50and Above (as defined below) and its requirements shall be entitled to the Campaign Reward.

NO	QUALIFYING PRODUCTS/SERVICES	REQUIREMENTS
1	SENIOR CITIZEN AGE 50 and ABOVE	<ul> <li>Customers who are aged 50 and above.</li> <li>Customers who have an existing or new Participating Account(s)</li> <li>Must have a minimum Incremental ADB of RM10,000 for the month.</li> <li>Must have a minimum balance outstanding of RM10,000 for each respective month end.</li> </ul>

e) Eligible Customers who have fulfilled the YEAR END Bonus Interest/profit criteria as defined shall be entitled to YEAR END Bonus Interest/profit.

NO	YEAR END BONUS INTEREST/PROFIT PERIOD	REQUIREMENTS
1	1 December 2024 - 31 December 2024	<ul> <li>Customers who have an existing or new Participating Account(s)</li> <li>Must have a minimum Incremental ADB of RM10,000 as at 31<sup>st</sup> December 2024. [Baseline: 30 November 2024].</li> <li>Must have a minimum balance outstanding of RM10,000 as at 31<sup>st</sup> December 2024.</li> </ul>

f) Customers who opened a new Premier Mudharabah Account-i and have fulfilled the criteria below shall be entitled to the Sign-Up Gift reward.

NO	NEW SIGN-UP TO PREMIER MUDHARABAH ACCOUNT- i	REQUIREMENTS	
1	15 November 2024 - 31 March 2025	<ul> <li>Eligible to New-To-Bank and Existing-To-Bank customers.</li> <li>The Eligible Customers must open a new Premier Mudharabah Account-i via over-the-counter only.</li> <li>The Average Daily Balance (ADB) of the Premier Mudarabah Account-i (PMA-i) must have a minimum of RM10,000 for the respective account opening month.</li> <li>Winners will be selected based on the fastest and highest ADB of the month.</li> </ul>	

g) Definition of "Baseline" shall be as below:

NO	ACCOUNT TYPE	BASELINE (RM)
1	New PM1/PMA-i account	Baseline shall be RM 0
2	Existing PM1/PMA-i account	Baseline shall be ADB for the month of October 2024
3	New Participating Account(s) excluding PM1/PMA-i	Baseline shall be RM 0
4	Existing Participating Account(s) excluding PM1/PMA-i	Baseline shall be ADB for the month of November 2024

h) Incremental ADB in the Participating Account(s) refers to the difference in the ADB during the Campaign Period as compared to the ADB in the Account as per table above, with the exclusion of Clause 3.2 (d).

ADB is calculated based on calendar month. It is calculated based on the total sum of end day balance and divided by number of days in the month. Definition of ADB shall be termed as below:

NO	CUSTOMER TYPE	DETAILS
1	New Customer	For Account opened during the Campaign Period, the ADB for the respective month in which the Account was opened is determined by computing the sum of every end day balance from the day opened to the last day of calendar month divided by the same total number of days
2	Existing Customer	For Account opened before the Campaign Period, the ADB in the Account for the respective month is determined by computing the sum of every end day balance in the Account in that month divided by the number of days in that month

## 3.1 Campaign Rewards

## 3.3.1 Bonus Interest/profit

a) For the purpose of this Campaign, the Bonus Interest/Profit is only awarded for Eligible Customers who have specifically met the Campaign Enrolment Criteria, the requirements for Save & Multiply and the respective requirements of one, or more, of the participating products/services [meaning the "Optional Product" and/or "Optional Service" as set out in Clause 3.2 (a - d) above] in the manner as illustrated below.



## Bonus Interest/Profit for Clause 3.2(a)

		Bonus Interest/Profit (	%) p.a.	
ADB Growth Range (RM)	Save & Multiply Compulsory Criteria (RATE 1)	Save & Multiply + 1 Qualifying Products/Services  (RATE 2)	Save & Multiply + 2 Qualifying Products/Services (RATE 3)	Total Rate (Board Rate <sup>1</sup> + Bonus Rate)
RM10,000 to RM25,000	0.45%	0.65%	0.85%	Up to 1.85%
>RM25,000 to RM50,000	0.45%	0.65%	0.85%	Up to 1.85%
>RM50,000 to RM100,000	0.45%	0.65%	0.85%	Up to 1.85%
>RM100,000 to RM200,000	0.65%	0.85%	1.15%	Up to 2.15%
>RM200,000 to RM250,000	0.65%	0.85%	1.15%	Up to 2.15%

<sup>\*</sup>Total Rate is an Indicative Rate based on PM1 Board Rate of 1.00% (for Balance Band above RM500,000) and Bonus Rate.

## Bonus Interest/Profit for Clause 3.2 (b-d)

	Special Offering	gs Bonus Interest	:/profit² (%) p.a	
ADB Growth Range (RM)	New Account Opening With On- Boarding of Privilege Service	Senior Citizen Age 50 and Above	Year END Bonus Interest/Profit (%) p.a.	Total Rate (Board Rate <sup>1</sup> + Bonus Rate)
RM10,000 to RM25,000	0.85%	0.85%	0.85%	Up to 1.85%
> RM25,000 to RM50,000	0.85%	0.85%	0.85%	Up to 1.85%
> RM50,000 to RM100,000	0.85%	0.85%	0.85%	Up to 1.85%
> RM100,000 to RM200,000	1.15%	1.15%	1.15%	Up to 2.15%
> RM200,000 to RM250,000	1.15%	1.15%	1.15%	Up to 2.15%

<sup>\*</sup>Total Rate is an Indicative Rate based on PM1 Board Rate of 1.00% (for Balance Band above RM500,000) and Bonus Rate.

### Notes

<sup>1</sup>Board Rate is calculated based on the Account's Balance Outstanding and 'Split Tier'. 'Split Tier' is a profit calculation method that separates the account balance according to the respective rate tier. Board Rate is based on respective Participating Account.

b) Bonus Interest/Profit Calculation Formula shall be termed as below:

Incremental ADB x Bonus Interest/Profit Rate x No. of Participating Days / ^No of Days in a Year

c) Bonus Interest/Profit will be credited to the Account within 60 business days of the following month or on such other date (within 90 business days) as determined by Maybank. In the event that the Account is closed before the Bonus Interest/Profit is credited, no Bonus Interest/Profit shall be paid to the Eligible Customer.

<sup>&</sup>lt;sup>2</sup>The Bonus Interest/Profit is calculated based on the Incremental ADB and the number of qualifying products/services (as per Clause 3.2(a)) OR Incremental ADB (as per Clause 3.2(b-c)). Save & Multiply is a compulsory criterion.

<sup>^</sup>Leap year = 366 days, Non-leap year = 365 days



d) Bonus Interest/Profit are paid on first-come, first-served basis, subject to then campaign limit availability.

## 3.3.2 New Sign-Up to Premier Mudharabah Account-i

a) The Sign-Up Gift is awarded to the Eligible Customers who opened a new Premier Mudharabah Account-i (as set out in clause 3.2 (f)). Eligible Customers who have fulfilled the requirements shall be entitled to the Sign-Up Gift as stipulated below:

Category	Prize	Winners
New to Premier	Maybank Islamic Gold Account -i	100 winners per
Mudharabah Account-i	worth RM150	month

b) Each Eligible Customer is entitled to win a maximum of one (1) Prize in the New Sign-Up category. If the Eligible Customer has won a prize under the Private Banking Account-I, they will not be entitled to win a prize for the Premier Mudharabah Account-i

# 3.4 Save & Multiply (Compulsory Criteria)

- a) To be eligible for "Save & Multiply", the Eligible Customer must meet the following requirements:
  - minimum Incremental ADB of RM10,000 and up to a maximum of RM250,000 for the respective month; and
  - ii. minimum Balance Outstanding of RM 10,000 for each respective month end.

## 3.5 Credit Card/-i Spend (Optional Product)

- a) To be eligible for the "Credit Card/-i Spend", the Eligible Customer must meet the following requirements:
  - the card products participating in this Campaign and the credit card spend are as per the product table below issued in Malaysia ("Participating Card Products"). The Participating Card Products are subject to change, with twenty-one (21) days prior notice;

PARTICIPATING ACCOUNT	PARTICIPATING CREDIT CARD/-i PRODUCTS	CREDIT CARD SPEND (RM)
Conventional Account(s)	All Maybank/Maybank Islamic Visa Card, MasterCard and American Express Credit & Charge Card (excluding Corporate Card)	<ul> <li>Cumulative credit cards spend of RM3,000 and above on retail transactions per calendar month.</li> <li>Applicable only to retail transaction with posting date within the calendar month using</li> </ul>
Islamic Account(s)	All Maybank Islamic Visa Card, MasterCard and American Express Credit & Charge Card (excluding Corporate Card)	the credit card where the account holder is the principal holder.

- ii. must be paired with "Save & Multiply", Compulsory criteria;
- iii. the Eligible Customers must have a valid and active Participating Card Products and continue to be enrolled in the Campaign at month end for the Bonus



- Interest/Profit computation. Cancelled Maybank Participating Card Products before the Bonus Interest/Profit computation shall not be considered;
- iv. for the purposes of this Campaign, "retail transactions" means the purchase of any goods or services (local and overseas) using Participating Card Products and may at Maybank's discretion, include any Maybank Credit Card transactions as may be determined by Maybank except for transactions that include, but are not limited to:
  - Balance Transfer
  - Auto Debit and Recurring Payments
  - Payment of utilities, direct marketing, insurance premium, government related payment or payments via Maybank2u.com
  - Cash Advance / Cash Withdrawal, quasi cash, casino transactions, payment to charity(ies), Goods & Services Tax and any other form of service / miscellaneous fees
  - Cash Treats and EzyCash/-i;
- v. the equivalent amount in MYR will be used if the spending is in foreign currency. Maybank has the discretion to apply the relevant exchange rates to derive the MYR equivalent;
- vi. for retail transactions made under any of Maybank's instalment payment plans Ezypay/-i and Ezypay Plus/-i (as determined by Maybank), only the monthly instalment amount is considered when determining the minimum spend amount, and not the full transaction amount charged under the plan;
- vii. transactions using any other non-participating Maybank Credit Card will not be considered for this Campaign; and
- viii. Maybank will use the date which the transaction is posted to the Eligible Customer's card account to calculate the minimum spend amount. Maybank reserves the right to reject or exclude any transaction.

#### 3.6 Fixed Savings (Optional Service)

- a) to be eligible for the "Fixed Savings", the Eligible Customer must meet the following requirements:
  - i. must meet "Save & Multiply", Compulsory criteria on minimum of RM10,000 incremental growth.
  - ii. must have a minimum Balance Outstanding of RM50,000 for each respective month end.
  - iii. a maximum of 2 Withdrawals from the Participating Account(s) are allowed for each respective month.
  - iv. for this Campaign, Withdrawals refers to cash Withdrawals via ATM, cash Withdrawals via the Branches and Outward Telegraphic Transfers to other banks.

## 3.7 Debit Card Spend (Optional Product)

- a) to be eligible for the "Debit Card Spend", the Eligible Customer must meet the following requirements:
  - i. eligible card members must have Maybank VISA / Mastercard Debit Card;
  - ii. eligible card members must have cumulative debit card spend of RM500 and above for the respective calendar month;
  - iii. must be paired with "Save & Multiply", Compulsory criteria;
  - iv. eligible Debit transactions shall include domestic, overseas, online and/or instore retail spending charged to debit card during the campaign period; and

v. eligible card member's primary account name for the debit card spend must be the same as the Participating Account(s)

## 3.8 eFD/eIFD-i/eGIA-i Placement (Optional Product)

- a) to be eligible for the "eFD/eIFD-i/eGIA-i Placement", the Eligible Customer must meet the following requirements:
  - i. must be new eFD/eIFD-i/eGIA-i of RM 5,000 and above for the respective month;
  - ii. applicable for all eFD/eIFD-i/eGIA-i Placement tenures (Minimum tenure is 1 month);
  - iii. must be paired with "Save & Multiply", Compulsory criteria; and
  - iv. not eligible if the eFD/eIFD-i/eGIA-i Placement is uplifted before the payment of the Bonus Interest/Profit.

#### b) eFD/eIFD-i/eGIA-i Placement Features:

- i. eFD/eIFD-i/eGIA-i Placement is an online Fixed Deposit placement through the Maybank2u website or MAE application.
- ii. service availability is 6:00 a.m. till 10:00 p.m., 7 days a week;
- iii. premature withdrawal terms are as follows: -
  - Immediate Premature (Without Prior Written Notice):
    - No interest/profit shall be paid. The Customer shall waive it's right to the Bank on the entire contracted interest/profit.
  - Premature (With 31 days' Prior Written Notice)
    - o 50% of the contracted interest/profit rate is payable when a 'Notice Period' of 31 days (inclusive of the day of notice) is given by the customer. Based on the notice, the principal amount and the accrued interest/profit will be credited on the day 32<sup>nd</sup> into the customer's CASA account.

# 4. Other Conditions

4.1 The "Save & Multiply", incremental ADB and number of fulfilled requirements of one or more of the participating products/services shall determine the total accumulated Bonus Interest/Profit enjoyable by the Eligible Customers; i.e. as per the following illustrations:

DATE	PARTICULARS	BONUS INTEREST/PROFIT
Scenario 1 - Deposit Growth		

Customer A is a new customer who opened the Participating Account(s) as at 1 November 2024. Customer A only met the enrolment criteria and requirements for "Deposit/Investment Growth". Customer A did not meet Privilege service requirement. Thus, Customer A is only entitled for Bonus Interest/profit under the category of Deposit/Investment Growth only.

<sup>^</sup> eFD/eIFD-i is protected by PIDM up to RM250,000 for each depositor.



		• 0	Customer has Deposit/Investm	ent Growth only
• Customer A			QUALIFYING PRODUCTS / SERVICES	MET REQUIREMENTS
1 November	deposits/invests		Deposit/Investment Growth	YES
2024	RM10,000 into the		Credit Card/-i Spend	NO
	Participating Account(s)		Fixed Savings	NO
			Debit Card Spend	NO
			New eFD/elFD-i/eGIA-i	NO
			REWARD	MET REQUIREMENTS
	Customer A     deposits/invests		New Account & Service Tag	NO
20 November			Senior Citizen Age 50 / >	NO
2024 RM5,000 into the Participating Account(s).		<ul> <li>Average daily balance (ADB) for November 2024</li> <li>= [(19days x RM10,000) + (10days x RM15,000) + (1day x RM17,000) ÷ 30 days]</li> <li>= RM 11,900</li> <li>Baseline = RM0</li> </ul>		
30 November 2024	Customer A     deposits/invests     RM2,000 into the     Participating Account(s)	<ul> <li>Incremental ADB = RM11,900 - RM0         = RM11,900</li> <li>Bonus Interest/profit for November 2024         = RM11,900 x 0.45%p.a x 30 ÷ 366         = RM4.39</li> </ul>		

Scenario 2 - Deposit/Investment Growth + New Account Opening with On-Boarding of Privilege Service

Customer B is a new customer who opened a Premier 1 Account (PM1)/Premier Mudharabah Account-i("PMA-i") as at 10 November 2024. Customer B met the enrolment criteria and requirements for "Deposit/Investment Growth" and "Credit Card/-i Spend".

Customer B met Privilege service requirement. Thus, Customer B is entitled for Bonus Interest/Profit for New Account Opening with On-Boarding of Privilege Service during the account opening month.

10 November 2024	Customer B     deposits/invests     RM50,000 into PM1.	
15 November 2024	Customer B spend RM4,000 on retail purchases at the shopping mall using any Maybank / Maybank Islamic Visa Card, MasterCard and American Express Credit & Charge Card (excluding Corporate Card)  *Islamic participating accounts may only be bundled up with Islamic Credit Card-i Spend	
20 November 2024	• Customer B deposits/invests RM150,000 into PM1.	

• Customer has New Account Opening with On-Boarding of Privilege Service

QUALIFYING PRODUCTS / SERVICES	MET REQUIREMENTS
Deposit/Investment Growth	YES
Credit Card/-i Spend	YES
Fixed Savings	NO
Debit Card Spend	NO
New eFD/eIFD-i/eGIA-i	NO

REWARD	MET REQUIREMENTS	
New Account & Service Tag	YES	
Senior Citizen Age 50 / >	NO	

- Average daily balance (ADB) for November 2024
- $= [(10 \text{days} \times \text{RM50,000}) + (10 \text{days} \times \text{RM200,000})]$ 
  - + (1day x RM150,000) ÷ 21 days]
- = RM126,190.48
- Baseline = RM0
- Incremental ADB = RM126,190.48- RM0

= RM126,190.48



30 November 2024	<ul> <li>Customer B withdraws RM10,000 from PM1.</li> <li>Customer B withdraws RM20,000 from PM1.</li> <li>Customer B withdraws RM20,000 from PM1.</li> <li>Customer on-board for Privilege Service.</li> </ul>	• Bonus Interest/Profit for November 2024 = RM126,190.48 x 1.15% p.a x 21 ÷ 366 = RM83.27
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## Scenario 3 - Deposit/Investment Growth + 1 Qualifying Products/Services

Customer C is an existing customer and has RM50,000 ADB and month end outstanding balance in the Participating Account(s) for the month of January 2025. Customer C met the enrolment criteria and requirements for "Deposit/Investment Growth" and "New eFixed Deposit". Thus, Customer C is entitled for Bonus Interest/ Profit under the category of 1 Qualifying Products/Services

1 January 2025	Customer C     deposits/invests     PM100 000 into		Customer has Deposit/Investment Growth + 1     Qualifying Products/Services		
	RM100,000 into Participating Account(s).  • Customer C placed a new	_ [	QUALIFYING PRODUCTS / SERVICES	MET REQUIREMENTS	
	fixed deposit of		Deposit/Investment Growth	YES	
22 January 2025	RM50,000.		Credit Card Spend	NO	
22 January 2023	Current balance in		Fixed Savings	NO	
	Participating Account(s) is RM150,000.		Debit Card Spend	NO	
	• Customer C withdraws		New eFD/eIFD-i/eGIA-i	YES	
	RM30,000 from				
	Participating Account(s).  • Customer C withdraws		REWARD	MET REQUIREMENTS	
25 January 2025	RM10,000 from		New Account & Service Tag	NO	
	Participating Account(s).		Senior Citizen Age 50 / >	NO	
<ul> <li>Customer C withdraws RM10,000 from Participating Account(s).</li> </ul>	• Average daily balance (ADB) for January 2024 = [(21 days x RM100,000) + (3 days x RM150,000) + (3 days x RM100,000) + (3 days x RM150,000)				
28 January 2025	Customer C     deposits/invests     RM50,000 into     Participating Account(s).	= [(21 days x RM100,000) + (3 days x RM150,00 + (3 days x RM150,00 + (3 days x RM150,000		- RM50,000 mber 2024	

# Scenario 4 - Deposit Growth + 2 Qualifying Products/Services

Customer D is an existing customer who opened the Participating Account(s) as at 3 January 2025. Customer D has RM10,000 ADB and month end outstanding balance in the Participating Account(s) for the month of January 2025. Customer D met the enrolment criteria and requirements for "Deposit Growth", "Fixed Savings" and "Debit Card Spend". Customer D is entitled for Bonus Interest/Profit under the category "Deposit Growth" + 2 more Qualifying Products/Services



	• Customer D	<ul> <li>Customer has Deposit Growth Products/Services</li> </ul>	+ 2 Qualifying
1 January 2025	deposits/invests RM50,000 into	QUALIFYING PRODUCTS / SERVICES	MET REQUIREMENTS
	Participating Account(s).	Deposit Growth	YES
		Credit Card Spend	NO
	• Customer D spend RM500	Fixed Savings	YES
	on retail purchases at the	Debit Card Spend	YES
	shopping mall using his	New eFD/eIFD-i/eGIA-i	NO
10 January 2025		REWARD	MET REQUIREMENTS
	is still RM49,500.	New Account & Service Tag	NO
	,	Senior Citizen Age 50 / >	NO
20 January 2025	<ul> <li>Customer D deposits/invests RM100,000 into Participating Account(s).</li> </ul>	<ul> <li>Average daily balance (ADB) for January 202 = [(9 days x RM50,000) + (10 days x RM49,50) + (11 day x RM149,500) + (11 days x RM99,5) 31 days] = RM70,612.90</li> <li>Baseline = RM10,000</li> <li>Incremental ADB = RM70,612.90 - RM10,000 = RM60,612.90</li> <li>Bonus Interest/Profit for January 2024 = RM60,612.90 x 0.85% p.a x 31 ÷ 366 = RM43.64</li> </ul>	
21 January 2025	<ul> <li>Customer D withdraws RM50,000 from Participating Account(s).</li> <li>The current balance in PM1 is RM99,500.</li> </ul>		
31 January 2025	Customer D still maintains RM99,500 in the Participating Account(s).		

Customer E is an existing customer and has RM50,000 ADB and month end outstanding balance in the Participating Account(s) for the month of November 2024. Customer E placed a new eFD/eIFD-i/eGIAof RM10,000 via Maybank2u on 11 January 2025. On 21 January 2025, customer reached age 50 and is entitled for the Senior Citizen Age 50 and above criteria.

1 January 2025	• Customer E deposits/invests RM150,000 into the Participating Account(s).
11 January 2025	• Customer E made a new eFD/eIFD-i/eGIA-i placement worth RM10,000 via Maybank2u.

• Customer has Deposit/Investment Growth + is a Senior Citizen Age 50

QUALIFYING PRODUCTS / SERVICES	MET REQUIREMENTS
Deposit/Investment Growth	YES
Credit Card Spend	NO
Fixed Savings	NO
Debit Card Spend	NO
New eFD/eIFD-i/eGIA-i	YES

REWARD	MET REQUIREMENTS
New Account & Service Tag	NO





		Senior Citizen Age 50 / > YES
21 January 2025	<ul> <li>Customer E reached the age of 50.</li> <li>Customer E deposit RM50,000 into the Participating Account(s).</li> </ul>	<ul> <li>Average daily balance (ADB) for January 2025 = [(20 days x RM150,000) + (10 days x RM200,000) + (1 day x RM150,000) ÷ 31 days] = RM166,129.03</li> <li>Baseline = RM50,000</li> <li>Incremental ADB = RM166,129.03 - RM50,000 = RM116,129.03</li> <li>Bonus Interest/Profit for January 2025 = RM116,129.03 x 1.15% p.a x 31 ÷ 366 = RM113.11</li> </ul>
31 January 2025	<ul> <li>Customer E withdraws RM20,000 from the Participating Account(s).</li> <li>Customer E withdraws RM20,000 from the Participating Account(s).</li> <li>Customer E withdraws RM10,000 from the Participating Account(s).</li> </ul>	

# Scenario 6 - YEAR END Bonus Interest/Profit

Customer F is an existing customer and holds RM50,000 month end outstanding balance in the Participating Account(s) as at 30 November 2024. Customer F top up another RM30,000 into his Participating Account on 11 December 2024 and maintains the balance until end of December 2024.

	Customer F     deposits/invests     RM30,000 into the     Participating Account(s).	Customer has Deposit/Investment Growth	
11 December 2024		QUALIFYING PRODUCTS / MET SERVICES REQUIREMENTS	
		Deposit/Investment Growth YES	
		Credit Card/-i Spend NO	
		Fixed Savings NO	
		Debit Card Spend NO	
		New eFD/elFD-i/eGIA-i NO	
		REWARD MET REQUIREMENTS	
		New Account & Service Tag NO	
		Senior Citizen Age 50 / > NO	
31 December 2024	Customer maintains month end balance of RM80,000 as at 31 December 2024	<ul> <li>Average daily balance (ADB) for December 2024 = [(10 days x RM50,000) + (21 days x RM80,000)) ÷ 31 days] = RM70,322.58</li> <li>Baseline = RM50,000</li> <li>Incremental ADB = RM70,322.58 - RM50,000 = RM20,322.58</li> <li>Bonus Interest/Profit for December 2024 = RM20,322.58 x 0.85% p.a x 31 ÷ 366 = RM14.63</li> </ul>	



- 4.2 Treatment of Eligible Customers with Multiple Accounts of Same Product:
  - a) Bonus Interest/Profit will be paid to the Account with the highest monthly Incremental ADB.
  - b) If there is a tie in the monthly Incremental ADB amount amongst 2 or more accounts held by a single Eligible Customer, Bonus Interest/Profit will be rewarded to the latest Account opened.
- 4.3 After the Campaign Period, no Bonus Interest/Profit shall be awarded to the Account and prevailing interest/profit rates shall apply.
- 4.4 Eligible Customers may be eligible for the Bonus Interest/Profit in one of the calendar months, but may not be eligible for Bonus Interest/Profit in the following month due to nonfulfilment of any of the eligibility criteria as specifically set out above.
- 4.5 For the Sign-Up Gift, the Prize will be credited into the Winners' Maybank Islamic Gold Account-i.
- 4.6 Should the Winners not hold a Maybank Islamic Gold Account-i, they are required to open an account within 30 days from the notification of Winners updated on the Maybank2u website. Failure to do so will result in forfeiture of the Prize.
- 4.7 In the event that Maybank Islamic Gold Account-i is not available, Maybank shall offer equivalent cashback credited into the Winners' Maybank Islamic Investment Account as a replacement of the Prize.

# 5. General Terms and Conditions

- 5.1 Maybank shall not be responsible or held liable in respect of technical failures of any kind whatsoever, intervention, interruptions, and/or electronic or human errors in the administration and/or processing of the transaction performed via the MAE app, M2U app, Maybank2u Biz, Maybank2u, or Maybank2e provided the same is not caused by Maybank.
- 5.2 Maybank reserves the right to withdraw, cancel, suspend, extend or terminate this Campaign earlier in whole or in part and reserves the right to modify any of the terms and conditions contained herein, from time to time by giving at least minimum of twenty-one (21) days ("day" shall have the same meaning as calendar day) prior notice thereof, the notice of which shall be posted through Maybank2u website at www.maybank2u.com.my or through any other channel determined appropriate by Maybank. It shall be the responsibility of the Eligible Customers to be informed of or otherwise seek out any such notice validly posted.
- 5.3 By participating in this Campaign, Eligible Customers agree to access the Maybank2u website at www.maybank2u.com.my on a regular basis to view the terms and conditions herein and seek clarification from Maybank should any of the Terms & Conditions be not fully understood.
- 5.4 By participating in this Campaign, Eligible Customers agree to be bound by the Terms and Conditions herein and agree and consent to allow his/her personal data being collected, processed and used by Maybank in accordance with the Maybank Group Privacy Statement, which may be viewed on www.maybank2u.com.my ("Maybank Group Privacy Statement") and the PDPA Form for Individual Customers.

In addition, and without prejudice to the terms in the Maybank Group Privacy Statement and the PDPA Form for Individual Customers, Eligible Customers agree and consent to his/her personal data or information being collected, processed and used by Maybank for:

- a) the purposes of the Campaign; and
- b) marketing and promotional activities conducted by Maybank, including but not limited to any form of advertising or publicity media and materials such as audio and/or visual recordings published through newspapers, television networks, radio stations or online and digital media and on the Internet. Marketing and promotion activities include



without limitation the use and/or publication of any details provided in and/or in connection to the entries, interviews material as well responses and related photographs. In this regard, Eligible Customers agree to co-operate and participate in all advertising and publicity activities of Maybank in relation to the Campaign.

\*Note: "PDPA" refers to Personal Data Protection Act (2010).

- 5.5 Maybank and its officers, servants, employees, representatives and/or agents (including without limitation, any third party service providers engaged by Maybank for the purposes of this Campaign) shall not be liable to Eligible Customers in this Campaign for any direct, indirect, special or consequential loss or damage (including but not limited to, loss of income, profits or goodwill) arising from or in connection with this Campaign unless caused by any gross negligence or omission by Maybank.
- 5.6 Maybank shall not be liable for any default of its obligation under this Campaign due to any force majeure events which include but not limited to acts of God, civil commotion, acts of war, strike, riot, lockout, industrial action, fire, flood, drought, storm, epidemic and pandemic or any events and circumstances of whatever nature beyond the reasonable control of Maybank.
- 5.7 Maybank may disqualify/reject any Eligible Customer who does not comply with the terms and conditions stated herein and/or are found or suspected to be tampering with the Campaign and/or its process or the operations of this Campaign which includes fraudulent activities involving any act of deceit and/or deception and/or cheating with regards to the Campaign.
- 5.8 These Terms and Conditions shall be governed by the Laws of Malaysia and subject to the exclusive jurisdiction of the Courts of Malaysia.

For information, enquiries, feedback and/or complaints related to this Campaign, please contact Maybank's Customer Care hotline at 1 300 88 6688 or +603 7844 3696. Alternatively for feedback and/or complaints, Eligible Customers may choose to e-mail Maybank via the feedback form at Maybank2u website www.maybank2u.com.my.