

Pan Pacific & PARKROYAL Hotels & Resorts – 15% off Best Available Rate and Dining Offer for Maybank American Express Cardmembers

Terms & Conditions

General Terms and Conditions

1. Payment must be made with an American Express® Card issued by Maybank Malaysia only.
2. Pan Pacific & PARKROYAL Hotels & Resorts “15% off Best Available Rate and Dining Offer” promotion ("Promotion") is valid from now till 31 March 2019.
3. Payment must be made with an Eligible American Express® Card:
To redeem the Offer, enter the promotion code AMEX15OFF at checkout and make your payment with an Eligible Card. “**Eligible Cards**” means American Express Cards issued in Malaysia by Malayan Banking Berhad
4. The Promotions cannot be redeemed for cash and against taxes, supplier fees, cancellation or change penalties, administrative fees or other miscellaneous charges, which are the sole responsibility of the Eligible Card Member.
5. American Express acts solely as a payment provider and is not responsible or liable in the event that such services, activities or benefits are not provided or fulfilled by the merchant. Card Members acknowledge that any disputes in relation to the above are to be directed solely to the merchant providing such services, activities or benefits.
6. American Express and Pan Pacific Hotels Group reserve the right to change the Terms and Conditions at any time without prior notice. Should there be any dispute, the decision of American Express and Pan Pacific Hotels Group shall be final.

Lodging Terms and Conditions:

1. Pan Pacific & PARKROYAL Hotels & Resorts “15% off Best Available Rate” promotion (“Promotion”) is valid for reservations made from now till 31 March 2019 (“Book period”), for stay from now till 31 March 2019 (“Stay period”).
2. To enjoy the Promotion, Card Members must make their room reservations prior to arrival online or through email:
(a) Online: Book via www.panpacific.com/amex-live-the-world
(b) Email: Book by sending email to roomreservations@pphg.com and quote “AMEX 15OFF”.
3. Black-out period applies on Eve of Public Holidays and Public Holidays.
4. Bookings and payment are strictly to be made with a valid American Express Card.
5. Confirmation of bookings are subject to availability at the time of reservation.
6. Prevailing taxes and service charges apply.
7. Offer cannot be combined with other promotional offers or discounts.
8. Cancellation done after 6pm one day prior to arrival or no-show on arrival day will be subjected to a one-night room charge.
9. Fulfillment of this offer is the sole responsibility of Pan Pacific Hotels Group.

Dining Terms and Conditions:

1. Pan Pacific & PARKROYAL Hotels & Resorts “15% off Dining” promotion (“Promotion”) is valid for reservations made from now till 31 March 2019 (“Book period”), for dining from now till 31 March 2019. (“Dining period”).
2. To enjoy the Promotion, Card Members must make prior reservation at the participating restaurants by contacting the outlet directly and quote “AMEX 15OFF”.
3. Black-out period applies on Eve of Public Holidays and Public Holidays, the first 15 days of Chinese New Year and special occasions such as Valentine’s Day, Mother’s Day and Father’s Day, unless otherwise stated.
4. Payment are strictly to be made with a valid American Express Card if payment is made at the outlet, or charge to room folio and payment with a valid American Express Card upon check-out.
5. Offer cannot be combined with other promotional offers or discounts.
6. Fulfillment of this offer is the sole responsibility of Pan Pacific Hotels Group.

For full list of participating hotels and restaurants, please visit www.panpacific.com/amex-live-the-world